

SPC Warranty

30 YEAR LIMITED RESIDENTIAL WARRANTY FOR SPC FLOORING

This warranty is non-transferable and applies only to the original purchaser with proof of purchase with date on it. Our SPC products are warranted free from manufacturing defects and not to wear through under normal indoor residential use for years. Wear through is defined as loss of the floor design due to normal household use. We require the use of floor protectors under all furniture legs. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.

10 YEAR LIMITED LIGHT COMMERCIAL WARRANTY FOR SPC FLOORING

What is covered and length of coverage?

For light commercial installations (example: common areas in multi-unit dwellings and low traffic retail shops) the product is warranted to be free from manufacturing defects for 10 years from the date of purchase. If a defect covered by this warranty is reported and proven through independent inspection to Working Mom's Flooring LLC in writing within 10 years of purchase, Working Mom's Flooring LLC will supply new material of the same or similar grade sufficient to repair or replace the defective material.

What Is Not Covered By These Warranties?

- Damage caused by fire, flooding, or intentional abuse.
- Damage caused by vacuum cleaner beater bar, caster wheels, and cutting from sharp objects.
- Damage caused by substrate moisture without minimum 6 mil moisture barriers. Moisture testing must be completed and documented at the time of installation to ensure substrate is within industry standards.
- When vacuuming, we recommend using the wand attachment on your vacuum.
- Because rolling casters can damage the floor, we do not recommend them.
- Loss of gloss/scratching.
- If some dulling occurs over time, depending on the amount of traffic, care, and maintenance the floor receives, restore the shine to your high gloss floor, using floor finish. For low gloss floors use low gloss floor finish.
- Minor color, shade, or texture variations between samples or printed color photography and the actual material.
- Floors that are not graded "regular" and leveled to within 3/16" indifference within a 10' radius.
- Floors that are installed in other than owner-occupied or tenant-occupied residences (Except products that are noted as warranted light commercial).

- Installation-related errors or damage including improper expansion relief at all surrounding areas, conditioning of job-site and flooring materials.
- Construction damage after installation.
- Floors discolored from moisture or underlayment panels.
- Floors damaged by excessive moisture from sources such as flooding and water leakage.
- Installation defects.
- Gluing down the product.
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.

What Is Excluded From These Warranties?

None of our installers, retailers, distributors or employees has authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties. We exclude and will not be liable for or pay incidental, consequential or special damages under our warranties. By this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Our limited warranties constitute the only express warranties for the product purchased. To the extent permitted by law and for all non-consumer products, all warranties other than our limited warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose, are disclaimed. If any implied warranty arises under state law, any and all implied warranties (including any warranty of merchantability and fitness for a particular purpose) are limited in duration to the duration of this written warranty, to the extent allowed by law. Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. These warranties give you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

WARRANTY OWNER This warranty applies only to Professionally Installed or Do-It-Yourself (DIY) installations by a homeowner for his or her own residential end use. This warranty extends only to the original end user and is not transferable.

PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER.

Working Mom's Flooring LLC needs the flooring receipt in order to verify date and proof of purchase to resolve any problems that may occur. For professionally installed floors, the original receipt for installation labor may also be required.

SPC Flooring Installation Instruction

INSTALLATION GUIDE

Your new SPC is the newest generation of high-quality resilient flooring. It has a unique interlocking-edge design for easy installation. Simply follow the steps and you will experience how easily this product is installed in just a few hours. The wear layer has a durable finish that makes a very durable and resistant flooring option.

TOOLS AND MATERIALS NEEDED

- Utility knife & straight edge
- Measuring tape
- Shears for cutting around irregular shaped objects
- 1/4" spacers
- Transition moldings and baseboards

TRICKS FOR MEASURING

Measure the length and width to determine the square footage of the room. Alcoves or offsets should be measured separately. Purchase at least 10% extra to cover waste, trimming and for future replacement needs.

NOTE: If you have more than one run number, we recommend you install planks from 4 or 5 different cases from different run numbers together. This will limit shade variations. Replacement of material only. No labor.

CAUTION: Do not install this SPC over carpet or regular underlayment.

This product is not suitable for outdoor use, sunrooms, solariums or saunas. SPC will warp if subject to excessive heat and will shrink if exposed to excessive cold. We also highly recommend you do not install in rooms or homes in which the temperature is not controlled. Exposure to long term direct sunlight can cause expansion damage to your floor. We strive to maintain strict quality control during the manufacturing process but we recommend checking all planks to ensure uniform appearance.

BEFORE INSTALLATION

Place SPC horizontally in the room where it will be installed. The room should remain between 65 to 75 degrees F for 48 hours before installation, and during the installation period. Do not remove the planks from the box during this acclimatization period.

SUBFLOOR PREPARATION AND INSTALLATION

The sub-floor surface must be smooth, dry, clean and solid. Any adhesive residue must be removed to ensure proper installation. The subfloor should be flat within a tolerance of $\frac{3}{16}$ " over a span of 10 feet. **Any unevenness over $\frac{3}{16}$ " must be sanded or filled with a floor leveler.** Voids or humps in the sub-floor will prevent SPC from locking properly. **Take the readings in at least 20 spots per 1,000 square feet of flooring and average the results. SPC is waterproof but any moisture problem greater than 9% needs to be corrected prior to installation.** New concrete floors need to cure for a minimum of 60 days. When installing on cement on the first floor, **a minimum 6 mil polyethylene moisture barrier must be used with concrete subfloors.**

INSTALLATION

- Installation should begin with a corner and proceed from the wall with the tongue facing away from the wall. Allow a minimum gap of $\frac{1}{4}$ " for product or building expansion. Transition moldings or baseboards will cover the gap.
- When laying the first row in a straight line interlock the short ends by inserting the tongue into the grooves at an angle of about 15 to 20 degrees. Install sequential plank on the short end and be sure to line up evenly. Adding a second, third, and fourth row with staggered ends approximately 12" apart. Place these rows along the chosen wall respecting the minimum gap by using spacers.
Keep the seams tight between planks. You will feel and hear the click when locking the planks together to create a tight seam. There should be no visible gap between planks. If seams do not appear tight, pull the planks apart immediately and try again.
- Use of a tapping block can cause damage to the locking mechanism and should be avoided.
- When installing our SPC, it is strongly suggested to stagger the rows so that the short edge seams are not in a straight uniform line.
- Fitting around irregular objects is very easy with our SPC. Simply make a pattern out of heavy paper to fit around pipes or irregular objects. Place the pattern on the plank and trace. Cut along trace lines using a utility knife or heavy duty scissors, and lay plank. Allow for expansion gaps along each wall. The humidity of a room can vary due to differences between the seasons. Therefore your SPC floor must be able to expand

and contract in all directions. This expansion can amount to 1/12 in. per 3.28 ft., so the greater the surface area, the greater the room for expansion required.

To allow for this variation, a 5/16 in. - 3/8 in. expansion gap is provided at all walls. A gap must also be provided around pipes or at thresholds or obstacles. For rooms up to 25 ft. wide and 40 ft. long, allow between 5/16 in. and 3/8 in. for expansion along each wall. For rooms over 25 ft. wide or over 40 ft. long, an additional expansion joint must be inserted.

Expansion joints are also required in doorways, and between adjoining rooms or areas where adjacent flooring is installed. Use a T-molding to cover the expansion joint.

- The SPC plank was engineered as a floating application only and cannot be fixed directly to the substrate.
- Anchoring walls, cabinets and other fixed objects to or through the SPC will void the warranty.