

chasing fireflies®

February 28, 2018

URGENT: PRODUCT SAFETY RECALL

Chasing Fireflies
75 Aircraft Road
Southington, CT 06489

Dear Customer:

This letter is to inform you of a product recall involving our Snowgirl Nightgown & Socks Set (item #856018 shown at right).

We are acting in cooperation with the U.S. Consumer Product Safety Commission to voluntarily recall a product that does not meet the U.S. flammability regulation for children's sleepwear. Use of this product may pose a risk of burn injuries to children.

This item was sold during the Fall/Winter 2017 season and our records show that this product was shipped to you in 2017. To verify the item, the product code 17FT62F651 can be found on the label located on the inner left side of the garment.



Here's what to do next:

- Please stop using this nightgown immediately.
- To receive a full refund, please email us proof of destruction (by attaching a photo of the garment cut in a way to be unusable) to service@cs.chasing-fireflies.com with the subject line "Product Recall." No receipt required. Please be sure to include your name, billing address and phone number in your email.
- If you would prefer to send back the garment, please call customer service at 1-888-700-9474 to request a mailing return label.

If you have any questions, please call us at 1-888-700-9474 or email us at service@cs.chasing-fireflies.com.

Thank you for your understanding and cooperation in this matter.

Sincerely,
Customer Service
Chasing Fireflies