

NACPI

NORTH AMERICAN CONSUMER PROTECTION INVESTIGATORS

43rd Annual Training & Business Conference

September 25 – 28, 2022

Lexington Marriott City Center
121 West Vine Street
Lexington, KY 40507
859-253-1000

LEXINGTON, KY 
Horse Capital of the World

CONFERENCE AGENDA

SEPTEMBER 25- 28, 2022

SUNDAY, SEPTEMBER 25

12:00 pm to 4:00 pm: **NACPI Board of Directors Meeting & Working Lunch**
The Lexington

3:00 pm to 5:00 pm: **Registration**
The Kentuckian Hub

6:00 pm to 8:00 pm: **Welcome Reception**
City Center ABC

NACPI is excited to welcome the attendees of 43rd Annual North American Consumer Protection Investigators Training and Business Meeting in Lexington, KY. Please join the Board of Directors, Conference Facilitation Committee and Kentucky Host Agency for an evening of networking, fun and laughter.

MONDAY, SEPTEMBER 26

8:00 am to 9:00 am: **Welcome Breakfast**
The Lexington

9:00 am to 11:00 am: **Opening Ceremonies**
City Center ABC

“Welcome to Kentucky”

Keynote Speaker:

Commissioner Charles Vice, Kentucky Department of Financial Institutions

11:00 am to 11:15 am: **Break**

11:15 am to 12:00 pm: **General Internet Investigation Tips and Techniques**

Presenter:

**Jake van der Laan, Chief Information Officer Director,
Information Technology and Regulatory Informatics
Financial and Consumer Services Commission, Canada**

Learn how to effectively gather meaningful and admissible evidence from internet resources.

12:00 pm to 1:30 pm: **Lunch on your own**

1:30 pm to 2:30 pm: **Virtual Currency/Crypto Basics**

Presenter:

**Jake van der Laan, Chief Information Officer Director,
Information Technology and Regulatory Informatics
Financial and Consumer Services Commission, Canada**

Learn about the history behind "crypto" and how blockchain, smart contracts and cryptocurrencies actually work.

2:30pm to 2:45 pm **Break**

2:45 pm to 3:45 pm: **Virtual Currency Investigations**

Presenter:

**Jake van der Laan, Chief Information Officer Director,
Information Technology and Regulatory Informatics
Financial and Consumer Services Commission, Canada**

Learn about Decentralized Finance (DeFi), Web3, stablecoins, and how to investigate them.

3:45 pm to 5:00 pm: **Round Table Discussions***

5:30 pm to 9:30 pm: **Networking Event:**

**Buffalo Trace Distillery, Frankfort, KY
Tour, Tasting and Dinner**

TUESDAY, SEPTEMBER 27

8:00 am to 9:00 am: **Breakfast**
The Lexington

9:00 am to 9:15 am: **Welcome Comments**
City Center ABC

9:15 am to 10:15 am: **Phishing Case Study**

Presenter:

**Kathryn Dieruf, Assistant United States Attorney
United States Department of Justice**

This presentation will define phishing and its various iterations in fraud scams. Discussion will include red flags, how to protect yourself and tips for what to do if you have been scammed.

10:15 am to 10:30 am: **Break**

10:30 am to 11:30 pm: **Securities 101**

Presenter:

**Marni Gibson, Director
Kentucky Department of Financial Institutions**

Securities 101 is an introduction to the securities industry from the regulator's perspective. This presentation will define a security and discuss some issues that arise with offerings to investors.

11:30 am to 12:30 pm **Medicaid 101**

Presenter:

**Bruce S. Pinkett, Chief Investigator
Medicaid Fraud Unit
Delaware Department of Justice**

This presentation will cover prevention, detection, investigation, and prosecution of Medicaid Program fraud. It will also include information regarding patient abuse and provider fraud.

12:30 am to 2:00 pm: **Lunch on your own**

2:00 pm to 2:45 pm: **General Investigative Techniques**

Presenter:

**Juan D. Garrett, Division Director
Kentucky Department of Insurance
Division of Insurance Fraud Investigations**

This session will cover the general investigative techniques of the Kentucky Division of Insurance Fraud Investigation.

2:45 pm to 3:30 pm: **Teamwork Makes the Dream Work**

Presenter:

Gary Adkins, AARP

This presentation will discuss the AARP Goal—Changing perceptions and pursuing justice for older victims of financial crimes.

3:30 pm to 5:00 pm: **General Business Meeting**

WEDNESDAY, SEPTEMBER 28

8:00 am to 9:00 am: **Breakfast**
The Lexington

9:00 am to 9:15 am: **Welcome Comments**
Patricia Knight, VisitLex
City Center ABC

9:15 am to 10:15 am:

Securities—Oil and Gas Scams

Presenter:

Securities Panel Discussion

Marni Gibson, Securities Division Director

Chad K. Harlan, Securities Enforcement Branch Manager

Kentucky Department of Financial Institutions

The panel will discuss trends in oil and gas registration, as well as some interesting past cases.

10:15 am to 11:15 am

Hidden Secrets in Bank Records—Know What to Ask For

Presenter:

Jeff Jacob, Division Director Non-Depository Division

Kentucky Department of Financial Institutions

Bank records consist of more than just copies of checks, deposits and transactions. This session will expose investigators to the wealth of information that can be found in bank records. Attendees will learn how to prepare a subpoena in order to actually receive "any and all information".

11:15 am to 12:30 pm:

Regional Meetings

12:30 pm to 2:00 pm:

Lunch on your own

2:00 pm to 3:00 pm:

CFPB: "Who we are, What we are up to and How you can help"

Presenter:

Fatima Batie, CFPB

Southeastern Regional Director for Supervision Examinations

This presentation will outline the current focus of the Consumer Financial Protection Bureau in changing times.

3:15 pm to 4:15 pm:

**Protecting Consumers During and After COVID and Natural Disasters: Fraud, Consumer Complaints, Lessons Learned
Office of the Kentucky Attorney General**

Presenter:

LaDonna Koebel, Executive Director Office of Senior Protection

Chris Lewis, Commissioner of the Office of Consumer Protection

This presentation will provide an overview of efforts of the Kentucky Attorney General's Office to protect consumers from fraud and scams, the impact of the pandemic on the prevalence of fraud, and a focus on response efforts and lessons learned following natural disasters from the December, 2022 tornado and recent flooding in Eastern Kentucky

4:15 pm to 5:00 pm: **Closing Ceremonies**

5:00 pm to 7:00 pm: **NACPI Board of Directors Meeting & Working Dinner**

* **Due to the sensitive nature of the topics discussed, associate members are not permitted to attend this session.**