

MC Numbers, Freight Agents, and Freight Dispatching

Important Information for Freight Agents and Freight Dispatchers

We understand that there has been some confusion around the process for becoming a freight agent versus a freight dispatcher, specifically concerning the use of the MC number and access to load boards. The following will provide clarity on these topics.

1. Freight Agent vs. Freight Dispatcher:

- **Freight Agents:** If you wish to become a freight agent, you can use an **NPC (Non-Operational Carrier) number**. This NPC number is provided through our program, and it will allow you to begin operating as a freight agent immediately. As a freight agent, you are responsible for securing freight for owner-operators, but you do not need an MC number yourself.
 - **Freight Dispatchers:** If you intend to operate as a freight dispatcher, you will need to acquire an **MC number** (Motor Carrier number). This MC number will be required for accessing load boards and signing agreements related to the dispatching services you provide. However, as a dispatcher, you will NOT own the MC number yourself unless you are also the owner-operator. Instead, you will work with **owner-operators** who will allow you to use their MC number to access load boards and conduct dispatch services.
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2. Role of the Limited Power of Attorney (LPOA):

- To use load boards such as **DAT, Truckstop**, and others for a specific carrier (the owner-operator you're working with), you will need their **Limited Power of Attorney (LPOA)**.
 - The **LPOA** is a legal document that grants you permission to act on behalf of the owner-operator for certain tasks related to freight dispatching. Specifically, this document allows you to:
 - **Sign load carrier agreements** on behalf of the owner-operator.
 - **Sign load confirmations** with brokers or shippers.
 - **Use the load boards** associated with the MC number of the owner-operator.
 - Please note, you **cannot** simply take any MC number and use it for dispatching services. The **owner-operator must authorize you** through the LPOA in order for you to use their MC number and gain access to the load boards.
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3. Load Board Access and New Policies:

- In line with the **new policy** set by load board services (not a law, but an industry-wide policy), in order to use a load board for any carrier (such as DAT, Truckstop, etc.), the

carrier (owner-operator) must **set up the account** for the dispatcher. This means that, as a freight dispatcher, you cannot directly create or use load board accounts under an MC number unless the **owner-operator has officially set it up for you**.

- The **owner-operator** must call the load board services and set up the account for dispatching services. This is to ensure that the dispatcher has the proper permissions and access to manage the load board on their behalf.
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4. Contracts and Documentation:

- Every freight dispatcher in our program must sign a contract, selecting one of the **five options** provided within the program. This contract outlines the responsibilities and procedures for dispatching services.
 - All relevant documentation, videos, and instructional materials regarding the use of MC numbers, Limited Power of Attorney, and how to set up load boards are available within the **Truck Driver Nation** website. We encourage all students to carefully review these materials to fully understand the process.
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Responsibility and Accountability

Please note that while we provide all the necessary tools, leads, and guidance to help you succeed as a freight agent or dispatcher, we **cannot be responsible** for the actions of individuals who fail to follow the outlined steps or who neglect to read the provided materials. It is **your responsibility** to carefully review all documents, videos, and guidelines provided and to ensure that you are complying with the requirements of both the program and industry policies.

We hope this explanation clears up any confusion about the roles and responsibilities associated with becoming a freight agent or freight dispatcher. If you have any further questions, please refer to the course materials on the **Truck Driver Nation** website or contact us directly for assistance.

This document should address the confusion, clarify the roles and responsibilities of both freight agents and freight dispatchers, and explain the necessary steps to follow for using load boards and understanding the Limited Power of Attorney.