

# TRUCK DRIVER NATION FREIGHT DISPATCHER TRAINING PROGRAM

## STUDENT ENROLLMENT AGREEMENT

This Agreement is made between **Truck Driver Nation, LLC** ("Provider") and

**X -** \_\_\_\_\_ ("Student "Print Name)

**Course Name: Truck Driver Nation Freight Dispatcher Training Program**

**Course Type: Self-Paced Online Course**

### 1. Overview of Course Structure

By enrolling in the **Truck Driver Nation Freight Dispatcher Training Program**, the Student acknowledges and agrees to the following terms regarding the course structure and support services:

1. **Self-Paced Learning:** The course is **self-paced**, allowing the Student to progress through the materials at their own speed. There are no scheduled classes or fixed class times. The Student is responsible for managing their own learning schedule and completion timeline.
2. **No Scheduled Class Times:** This is a **self-paced, online training program** with no set class or lecture times. All course materials, including videos, readings, and assignments, are available to the Student for access at any time, based on their own schedule.

### 2. Support and Assistance

1. **Office Staff Support:** If the Student requires assistance or encounters challenges with the course content, they must **contact Truck Driver Nation's office staff** to schedule a **support call**. This call will be scheduled with the instructor or a staff member to help the Student understand the material, address questions, and assist with any challenges they may face in the course.
2. **Contact Procedure:** The Student may request support through the following methods:
  - **Email:** Support@TruckDriverNation.com
  - **Phone:** (210) 343-1118
  - **Website:** [TruckDriverNation.com](http://TruckDriverNation.com)

Once the Student reaches out, the office staff will schedule a **call or video session** to address the Student's concerns.

1. **Response Time:** The Student understands that response times for scheduling support calls may vary depending on staff availability. Truck Driver Nation will make every effort to respond and schedule support sessions promptly.

### 3. Responsibilities of the Student

1. **Active Engagement:** The Student is responsible for progressing through the course content at their own pace. It is essential that they remain engaged with the materials and

work through the modules regularly. The Student understands that they must be proactive in managing their learning progress.

2. **Requesting Help:** If the Student encounters difficulties or is unsure of the material, they agree to reach out to **office staff** for assistance in a timely manner. Waiting too long to seek help may delay their progress, but it will not affect their ability to complete the program.
3. **Completion Schedule:** The Student has access to the course for a maximum of **3 months** from the date of enrollment. Although the pace is self-determined, **students typically complete the course within 8 weeks**. The Student is encouraged to complete the course within the 3-month period to ensure timely progression and certification.

#### 4. Course Completion and Certification

1. **Certificate of Completion:** Upon successfully completing all course modules, assignments, and assessments, the Student will receive a **Certificate of Completion** from **Truck Driver Nation, LLC**, validating their skills and preparing them for employment opportunities in the logistics and dispatching industry.

#### 5. Termination of Enrollment

1. **Withdrawal:** If the Student chooses to withdraw from the course, they must notify **Truck Driver Nation, LLC** in writing. **No refunds** will be issued for withdrawals once the program has begun, as the course is delivered in a self-paced format.
2. **Failure to Engage:** If the Student fails to actively engage with the course or does not seek the necessary support from office staff to complete the course, they may risk not completing the program within the maximum allowed timeframe. However, the Student will still have access to the materials.

#### 6. Agreement Acceptance

By signing this Agreement, the Student acknowledges that they fully understand the **self-paced nature** of the **Truck Driver Nation Freight Dispatcher Training Program**, their responsibility to manage their own schedule, and the importance of contacting office staff for support when needed. The Student agrees to abide by the terms outlined in this agreement.

#### Signatures

**X** - Student Name: \_\_\_\_\_

**X** - Student Signature: \_\_\_\_\_

**X** - Date: \_\_\_\_\_

**Truck Driver Nation, LLC Representative:**

Name: \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Key Points Covered in This Agreement:**

- **Self-Paced Learning:** The course is self-paced, with no fixed class times.
- **Support:** The Student must contact office staff to schedule support calls when needed.
- **Responsibility:** The Student is responsible for managing their learning pace and completion schedule.
- **Completion and Certification:** A certificate is awarded upon successful completion of the course.
- **Course Duration:** The Student has access to the course for a maximum of 3 months, with typical completion time being 8 weeks.
- **Textbook Access:** The Student has access to The Ultimate Freight Dispatcher's Guide Mastering Operations, Communication, and Booking Success for Life.
- **Withdrawal and No Refunds:** There are no refunds once the course starts, and the Student must notify the Provider in writing if they wish to withdraw.

**By Signing Up and/or Paying for the Truck Driver Nation Freight Dispatcher Course, You Acknowledge and Accept the Terms and Conditions of Our Truck Driver Nation Freight Dispatcher Training Program - Student Enrollment Agreement.**

By enrolling in and/or paying for the **Truck Driver Nation Freight Dispatcher Course**, you confirm that you have read, understood, and agree to abide by the **Terms and Conditions** outlined in our **Truck Driver Nation Freight Dispatcher Training Program - Student Enrollment Agreement**. This agreement governs your participation in the course, including your responsibilities, the scope of services provided, and any related policies.

If you have any questions or need clarification on the terms, please contact us prior to enrollment.