

# Privacy Policy

Last modified: August 15, 2023

## 1. Introduction

Complete Competitor, LLC, a Michigan limited liability company (“**Company**,” “**we**,” “**our**” and “**us**”) respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website <http://completecompetitorllc.org> (our “**Website**”) or our mobile application (the “**Services**”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On our Services.
- In email, text, and other electronic messages between you and us.
- Through mobile and desktop applications you download from our Services, which provide dedicated non-browser-based interaction between you and us.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Services. By accessing or using our Services, you agree to this privacy policy. This policy may change from time to time (see Changes to our Privacy Policy). Your continued use of our Services after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

## 2. Children Under the Age of 18

Our Services are not intended for children under 18 years of age. No one under age 18 may provide any information to or on the Services. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on our Services or through any of its features, register on the Services, use any of the interactive or public comment features of our Services, or provide any information about yourself to us, including your name, address, telephone number, email address, or any username you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at [completecompetitorcontact@gmail.com](mailto:completecompetitorcontact@gmail.com).

## 3. Information We Collect About You and How We Collect It

### *Information Collected Through Use of the Services*

We collect several types of information from and about users of our Services, including information:

- By which you may be personally identified, such as name, postal address, email address, telephone number, applicable university, or any other identifier by which you may be contacted online or offline (“**personal information**”);

- That is about you but individually does not identify you, such as your general location and where you are traveling;
- Information about your physical health and mental health that you input into the Services;
- Related to your use of the Services that helps us understand how our users use the Services; and
- About your internet connection, the equipment you use to access our Services, and usage details.

We may collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through or use the Services. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.
- From third parties, for example, our business partners.

### ***Information You Provide to Us***

The information we collect on or through our Services may include:

- Information that you provide by filling in forms or posed questions on our Services. This includes information provided at the time of registering to use our Services, subscribing to our service, posting material, or requesting further services. We may also ask you for information when you report a problem with our Services. The Services may also ask for a Daily Health Survey, whereby you provide information regarding your mental health and physical health.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our Services and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Services.
- Your search queries on the Services, if applicable.

You also may provide information to be published or displayed (“**posted**”) on public areas of the Services, or transmitted to other users of the Services or third parties (collectively, “**User Contributions**”). Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Services with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

### ***Information We Collect Through Automatic Data Collection Technologies***

As you navigate through and interact with our Services, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Services, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Services.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). Please access your browser, phone, or application settings for information regarding whether you can opt out of tracking.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Services and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Services according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Services.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our Services. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Services.
- **Web Beacons.** Pages of our Services and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

#### **4. How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- To provide our Services and its contents to you.
- To fulfill any other purpose for which you provide it.

- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Services, or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Services.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

## **5. Disclosure of Your Information**

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- TO MENTAL HEALTH PROFESSIONALS IF YOU PROVIDE LOW (I.E., BAD) RESPONSES TO THE DAILY HEALTH SURVEY REGARDING YOUR MENTAL HEALTH. YOU ACKNOWLEDGE THAT A MENTAL HEALTH PROFESSIONAL MAY CONTACT YOU TO INQUIRE ABOUT YOUR MENTAL HEALTH STATUS AND OFFER ASSISTANCE AS HE OR SHE DEEMS NECESSARY.
- TO AUTHORIZED USERS OF THE UNIVERSITY THAT IS LICENSING THE SERVICES FOR THE END USERS (STUDENT ATHLETES).
- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Complete Competitor's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Complete Competitor about our Services users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use <http://completecompetitorllc.org> and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Complete Competitor, our customers, or others. This may include exchanging

information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

## **6. Choices About How We use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. There may be mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You may be able to set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- **Location Information.** You can choose whether or not to allow the Services to collect and use real-time information about your device's location through the device's privacy settings. If you block the use of location information, some parts of the Services may become inaccessible or not function properly.

We do not control third parties' collection or use of your information to serve interest-based advertising. However these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative (“NAI”) on the NAI's website.

## **7. Accessing and Correcting Your Information**

You can review and change your personal information by logging into the Services and visiting your account profile page.

If you delete your User Contributions from the Services, copies of your User Contributions may remain viewable in cached and archived pages, or might have been copied or stored by other Services users. Proper access and use of information provided on the Services, including User Contributions, is governed by our terms of use <http://completecompetitorllc.org>.

## **8. Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Services, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Services like message boards. The information you share in public areas may be viewed by any user of the Services.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Services. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Services.

## **9. Changes to Our Privacy Policy**

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Services home page. If we make material changes to how we treat our users' personal information, we will notify you by email to the email address specified in your account or through a notice on the Services. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Services and this privacy policy to check for any changes.

## **10. Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us by sending us an email stating your questions or comments to [CompleteCompetitorContact@gmail.com](mailto:CompleteCompetitorContact@gmail.com).

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