

Name: _____ Date of birth: ____/____/____ SSN: _____

Address: _____ City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____ Email: _____

Gender: Male Female Work Status: Full Part Unemployed Retired Student Status: Full Part

Marital Status: Single Engaged Married Divorced Separated Domestic Partnership Widowed

OPTIONAL: Preferred Language: _____ Decline Blank

Race: American Indian Asian Black or African American Pacific Islander White Decline Blank

Ethnicity: Hispanic or Latino Non-Hispanic or Latino Decline Blank

Emergency Contact: _____ Phone #: _____ Relation: _____

Current Primary Care Physician/Practice: _____

MEDICAL HISTORY: Please indicate whether you have had or currently have any of the following:

- | | | | | |
|--|--|--|---|--|
| <input type="checkbox"/> Heart Disease | <input type="checkbox"/> Chronic Lung Disease | <input type="checkbox"/> Diabetes | <input type="checkbox"/> Cancer | <input type="checkbox"/> Arthritis |
| <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Hepatitis | <input type="checkbox"/> Asthma | <input type="checkbox"/> Stomach Problems | <input type="checkbox"/> Kidney Issues |
| <input type="checkbox"/> Muscular-skeletal | <input type="checkbox"/> Neurological/Seizures | <input type="checkbox"/> Psychological/Psychiatric Disorders | <input type="checkbox"/> Anemia | |

Are you currently pregnant? Yes No If yes, how far along are you? _____ Trimester _____ # of weeks

History of previous injuries, surgeries, hospitalizations, or motor vehicle accidents: _____

CURRENT MEDICATIONS: _____

ALLERGIES: _____

Have you had any spinal x-rays or MRIs in the past 5 years? Yes No When _____ Where _____

Previous chiropractic treatment? Yes No If yes, last date of treatment _____ By whom: _____

Do you do any of the following on a regular, daily basis: Exercise? Yes No _____ hours per week

Drink? Yes No _____ drinks per week Smoke? Yes No _____ # of years _____ # packs per day

Do you wear any of the following? Heal Lifts: Yes No Arch Supports: Yes No Prescription Orthotics: Yes No

How were you referred? Drive By/Walk-in Internet Health Insurance Referred by _____

What types of services are you interested in? Chiropractic Evaluation Adjustment Needleless Acupuncture

Massage Therapy Cupping Personal Training Nutritional Counseling Durable Medical Equipment Custom Orthotics

Alternative/Holistic Options Nutra Metrix Products Other _____

****Motor Vehicle Accident Patient's Only****

Date of Accident: _____ ER visit: Yes No Where: _____ Tests Performed: Yes No

Did you hire an attorney: Yes No _____

Patient Signature: _____ Date: ____/____/____

Parent or Legal Guardian: Name: _____ Signature: _____

Doctor's Signature: _____ Date: ____/____/____

OFFICE USE:

Payer Type: Self-Pay Commercial Insurance Medicare Medicaid VACCN Auto LOP Workers Comp PI - Injury



GENERAL AND FINANCIAL POLICY

By signing below, you confirm that you have read this policy and understand that:

- It is your responsibility to inform our office staff of any address or telephone number changes.
- Your account is to be kept current. All self-pay or insurance copayments, co-insurance and deductibles will be collected at the time of service payable by cash, check, Visa, MasterCard, Discover, or American Express.
- If you do not have your payment (s), your appointment may be rescheduled.
- If you are unable to keep a scheduled appointment, please notify us 24 hours before your appointment so that we may offer that time to another patient. **There is a \$40.00 charge for missing a scheduled appointment time, or giving less than 24 hours' notice, this includes massage appointments.**
- A return check will result in a \$25.00 service charge and all future payments being required in the form of cash or credit card.
- There a \$45.00 charge for the completion of paperwork (ex: disability, FMLA, etc)
- If your account is turned over to a collection agency, you will be responsible for any costs incurred in collection of said balance, which may include collection agency fees up to 35% of your outstanding balance, court costs and attorney fees.

IF YOU HAVE HEALTH INSURANCE COVERAGE: As a courtesy to you, our office will attempt to pre-verify your primary insurance coverage for your Chiropractic care. Coverage information is obtained from your insurance company using information provided by you prior to your initial visit. **We must emphasize that as medical providers at Comprehensive Chiropractic and Rehab, our relationship is with you, not your insurance company.** Please be advised that the information provided by your insurance company is not a guarantee of payment, only an estimate of what might be covered under your policy at the time of injury.

By signing below, you confirm you understand that:

- It is your responsibility to inform us of any changes to your insurance policy so that your coverage can be re-verified.
- Not all services are a covered benefit with all insurance plans.
- It is your responsibility to be aware of what service (s) is being provided to you and if it is a covered benefit under your insurance.
- You are responsible for any non-covered charges not payable by your insurance policy.
- We will send all required claim forms and documentation to ensure your claims are processed in a timely manner.
- Final determination of benefits available is determined when the claim is sent to your insurance company and we receive an explanation of benefits from them.
- After all co-pays, contracted plan reductions and insurance payment credits are applied to your account, any remaining portion will be your responsibility.
- You are responsible for requesting a referral from your Primary Care doctor if your insurance policy requires one.
- If you are a **MEDICARE PATIENT**, please be advised that Medicare and Medicare Advantage Plans **only cover** Spinal Adjustments in a Chiropractor's office. All services outside of the Spinal Adjustment in our office will be your financial responsibility. As a patient, you are responsible for payment of the yearly Medicare deductible.

We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we urge you to contact us promptly for assistance in the management of your account. If you have any questions about the above information, *please* do not hesitate to ask us. **WE ARE HERE TO HELP YOU.**

I understand that services rendered by a licensed massage therapist in our office, are NOT reimbursed by insurances and that the office does not provide or fill out forms for insurance purposes. I agree I will be solely responsible for payment of these services at the time the service is provided.

By signing below, you have read and understand the above Financial Policy and agree to meet all financial obligations for services performed at Comprehensive Chiropractic and Rehab, Inc.

CONSENT TO TREATMENT: I hereby authorize and give consent for Dr Wai Wen "Michael" Cheng, and all associate staff to examine and treat me, this includes services that are covered by my health insurance policy and those that are not covered, it is my decision as a patient if I want to have those services performed at an out of pocket expense.

Printed Patient's Name

X

Signature of Patient/Legal Guardian

Date

CONSENT TO TREAT A MINOR: I hereby authorize and give consent for Dr Wai Wen "Michael" Cheng, and all associate staff to examine and treat my child appropriately, this includes services that are covered by my health insurance policy and those that are not covered, and if needed, treat my minor child _____ (child's name).

Printed Name Legal Guardian

Signature of Legal Guardian

Date

NOTICE OF PRIVACY PRACTICES

Patient Health Information

Under federal law, your patient health information is protected and confidential. Patient health information includes information about your symptoms, test results, diagnosis, treatment, and related medical information. Your health information also includes payment, billing, and insurance information.

How We use your Patient Health Information

We use health information about you for treatment, to obtain payment, and for health care operations, including administrative purposes and evaluation of the quality of care that you receive. Under some circumstances, we may be required to use or disclose the information even without your permission.

Examples of Treatment, Payment, and Health Care Operations

Treatment: We will use and disclose your health information to provide you with medical treatment or services. For example, nurses, physicians, and other members of your treatment team will record information in your record and use it to determine the most appropriate course of care. We may also disclose the information to other health care providers who are participating in your treatment, to pharmacies who are filling your prescriptions, and to family members who are helping with your care.

Payment: We will use and disclose your health information for payment purposes. For example, we may need to obtain authorization from your insurance company before providing certain types of treatment. We will submit bills and maintain records of payment from your health plan.

Health Care Operations: We will use and disclose your health information to conduct our standard internal operations, including proper administration of records, evaluation of the quality of treatment, and to assess the care and outcomes of your case and others like it.

Special Uses

We may use your information to contact you with appointment reminders. We may also contact you to provide information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Other Uses and Disclosures

We may use or disclose identifiable health information about you for other reasons, even without your consent. Subject to certain requirements, we are permitted to give out health information without your permission for the following purposes:

Required by Law: We may be required by law to report gunshot wounds, suspected abuse or neglect, or similar injuries and events.

Research: We may use or disclose information for approved medical research.

Public Health Activities: As required by law, we may disclose vital statistics, diseases, information related to recalls of dangerous products, and similar information to public health authorities.

Health Oversight: We may be required to disclose information to assist in investigations and audits, eligibility for government programs, and similar activities.

Judicial and Administrative Proceedings: We may disclose information in response to an appropriate subpoena or court order.

Law Enforcement Purposes: Subject to certain restrictions, we may disclose information required by law enforcement officials.

Deaths: We may report information regarding deaths to coroners, medical examiners, funeral directors, organ donation agencies.

Serious threat to health or safety: We may use and disclose information when necessary to prevent a serious threat to your health and safety or the health safety of the public or another person.

Military and Special Government Functions: If you are a member of the armed forces, we may release information as required by military command authorities. We may also disclose information to correctional institutions or for national security purposes.

Workers Compensation: We may release information about you for workers compensation or similar programs providing benefits for work-related injuries or illnesses.

In any other situation, we will ask for your written authorization before using or disclosing any identifiable health information about you. If you choose to sign an authorization to disclose information, you can later revoke that authorization to stop any further uses and disclosures.

Individual Rights

You have the following rights with regard to your health information. Please contact the person listed below to obtain the appropriate form for exercising these rights.

Request Restrictions: You may request restrictions on certain uses and disclosures of your health information. We are not required to agree to such restrictions, but if we do agree, we must abide by those restrictions.

Confidential Communications: You may ask us to communicate with you confidentially by, for example, sending notices to a special address or not using post cards to remind you of appointments.

Inspect and Obtain Copies: In most cases, you have the right to look at or get a copy of your health information. There may be a small charge for the copies.

Amend Information: If you believe that information in your record is incorrect, or if important information is missing, you have the right to request that we correct the existing information or add the missing information.

Accounting of Disclosures: You may request a list of instances where we have disclosed health information about you for reasons other than treatment, payment or health care operations.

Our Legal Duty

We are required by law to protect and maintain the privacy of your health information, to provide this notice about our legal duties and privacy practices regarding protected health information, and to abide by the terms of the Notice currently in effect.

Changes in Privacy Practices

We may change our policies at any time. Before we make a significant change in our policies, we will change our Notice and post the new Notice in the waiting area and in each examination room. You can also request a copy of our Notice at any time. For more information about our privacy practices, contact the person listed below.

Complaints If you are concerned that we have violated your privacy rights, or if you disagree with a decision we made about your records, you may contact the person listed below. You also may send a written complaint to the U.S. Department of Health and Human Services. The person listed below will provide you with the appropriate address upon request. You will not be penalized in any way for filing a complaint.

Contact Person

If you have any questions, requests, or complaints, please contact:

Comprehensive Chiropractic and Rehab, Inc
Attn: Office Manager
1422 Easton Road
Abington, PA 19001
215-443-5626

Effective Date: April 14, 2003

I, _____
hereby acknowledge receipt of the Notice of
Privacy Practices given to me.

Signed:

Date: _____

Acknowledgment from Parent or Guardian of a
minor (under the age of 18)

Parent/Guardian's Name: _____

Signature:

Date: _____

Appointment Cancellation Policy

At Comprehensive Chiropractic and Rehab we are continuously updating and improving our policies to provide our patients with services suited to fit your needs. Our Appointment Cancellation Policy has been revised and this signed acknowledgement will supersede all previous policies.

A cancellation made with less than 24 hours' notice significantly limits our ability to make the appointment available for another patient in need.

Cancellation/ No-Call, No-Show, Late Policies for ALL Patients

- Please provide our office with 24-hour notice when cancelling or rescheduling an appointment. This will allow us the opportunity to provide care to another patient. A message can always be left on our voicemail, or an email can be sent to avoid a cancellation fee being charged to your account.
- **A “No-Call”, “No-Show” or missed appointment, without proper 24-hour notification, will be assessed a \$50 fee.**
- This fee is not billable to your insurance.
- A 10-min grace period will be allowed for late arrivals only. After 10 minutes the appointment is considered a NoCall, No-Show and the \$50 fee will apply.
- As a courtesy, we offer automated reminder calls, emails, and text messages for all appointments, beginning 7 days in advance. If you have opted out from receiving a reminder notification, this cancellation policy still applies.
- Repeated “No-Show”, “No-Call” or missed appointments may result in termination of the physician/patient relationship.

Massage Policies

- **In addition to the above terms**, the following items apply to massage services.
- If you cancel an appointment for massage services a total of 3 times, you will be required to pay the full price of the massage in place of the deposit amount when you schedule.
- If you are late for a massage appointment, the massage can still be provided minus the amount of time you missed.
- Please be sure to arrive 5-10 min prior to the appointment time to allow enough time to undress and be ready for the therapy to begin at the scheduled time.
- **Utilizing Insurance Plans:** In some circumstances your health insurance policy may cover massage therapy in our office. To utilize this portion of your policy, you **MUST** be under chiropractic care with the doctor. The above fees for cancellations still apply.
- **Utilizing Packages:** If you purchase a gift package for massage services, you will not be required to leave a deposit for a scheduled appointment. If you do cancel without 24-hour notice, the \$50 fee will be deducted from the balance of your package.

If you have any questions regarding this policy, please let our staff know and we will be glad to clarify any questions you have. A copy of this policy will be provided to you. Please sign and date below your acknowledgement.

I have read and understand the Appointment Cancellation Policy and I acknowledge its terms. I also understand and agree that such terms may be amended from time-to-time by the practice.

Patient's Name: _____ Signature: _____ Date: _____