

The Timeless Team: Mastering intergenerational communication



Rhabdomancy

Today's multi-generational workplace is more complex than ever. With each generation bringing unique perspectives and communication styles. When these collide frustration rises, collaboration suffers, and productivity drops.

However, with generational empathy leaders can:

- Reduce friction and conflict – Build understanding
- Boost collaboration – Foster a respect culture
- Enhance productivity – Improve team outcomes
- Future proof your workforce, equipping leaders and their teams for the evolving workplace

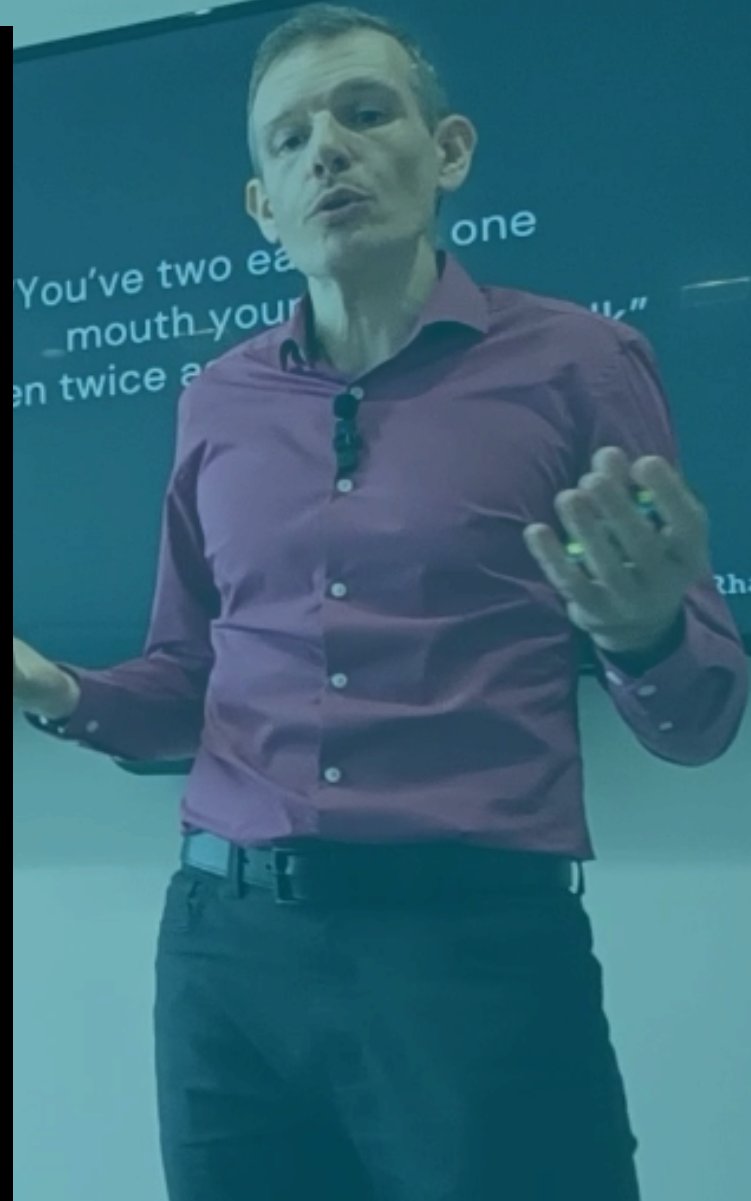
Decoding generational conflict

Inspired by 20th Century matriach – Harriet Weston, who lived from suffrage to social media, the timeless team programme sparks meaningful conversations across generations. A practical, energising experience equipping teams to connect and collaborate.

What's covered:

- Building an empathy first culture
- Creating a shared approach
- Embracing other perspectives
- Role modelling great behaviours
- The impact of communications technology

This is a practical experience blending historical lessons with insight for the modern age. Turning generational strengths into core competitive advantage, and a must for 21st Century leaders.



"I recently had the pleasure to see Andrew present on generational communication. It was so interesting to understand the gaps between each generation... The session was very informative and I would highly recommend"

Sam, September 2025

