Gobi Apartments Privacy Policy

Effective Date: October 20, 2025

This Privacy Policy describes how Gobi Apartments (“Gobi,” “we,” “us,” or “our”), located at 2903 Hillcrest Dr, San Antonio, TX 78201, collects, uses, discloses, and safeguards personal information of residents, applicants, website visitors, and other individuals who interact with us.

This policy applies to information collected through our website https://thegobisanantonio.com, resident and applicant portals powered by Resman, online rental applications, rent payment systems, text messages, emails, phone calls, written correspondence, and in-person interactions.

We collect personal information you provide, including identifiers, application data, financial information processed through third-party providers, account credentials, communications, and emergency contact information. We also collect certain information automatically when you visit our website.

We use personal information to manage leases, process payments, provide resident services, communicate with residents and applicants, send opted-in marketing communications, comply with legal obligations, and protect our community.

TEXT MESSAGING DISCLOSURE: In the event that you opt in to receive text messages from our property, you may receive messages related to your lease, maintenance requests, community events, upcoming payments, and other information related to the community in which you live.

At any point in time, if you desire to stop receiving text messages from us, simply respond with the word STOP and you will be unsubscribed from further communication. If you would like to opt in again, this can be done from within the resident portal.

As always, message and data rates may apply for any messages sent to you from us and to us from you.

We do not sell personal information. Information may be shared with service providers and authorities as required by law.

Payments are processed through third-party providers via Resman. We do not store full payment card numbers.

Texas residents may have rights under the Texas Data Privacy and Security Act.

For privacy questions or requests, contact us at: Email: thegobi.assistant@gmail.com Phone/Text: (210) 437-0096 In Person: 2903 Hillcrest Dr, San Antonio, TX 78201