

Nathan Oldfield

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Portfolio: nathanoldfield.me

EDUCATION:

Kent State University
Master of Science in User Experience Design

Kent, OH
May 2024

University of Illinois
Bachelor of Arts in Communication

Urbana-Champaign, IL

Full Sail University
Associate of Science in Live Show Production & Touring

- Class Salutatorian

Winter Park, FL

SKILLS:

- UX Design
- Information Architecture
- Wireframing
- User Interface Design
- Usability Testing
- Qualitative Research
- Data Analysis
- User Personas
- Team Critique & Collaboration
- Team Leadership

ACADEMIC EXPERIENCE:

Joplin Public Library

Hypothetical Redesign of Homepage and Global Navigation System

- Conducted remote & in-person interviews to ascertain user needs and pain points
- Conducted inventory review and developed redesigned sitemap using Lucid Chart
- Redesigned Global Header, Footer, and Navigation System using Figma
- Developed and conducted unmoderated testing of Navigation System and Homepage using Treejack and Chalkmark from Optimal Workshop

Hometown Shopping

Hypothetical Application for Finding Local Small Businesses

- Conducted remote and in person interviews to ascertain user needs and desires
- Created user workflow using Lucid Chart
- Created medium fidelity wireframe in Figma
- Created [clickable prototype](#) in Figma

Photo Sharing Research

Qualitative Research and Analysis Project

- Conducted remote and in person interviews to ascertain user needs and desires
- Analysis of data using Affinity Mapping
- Creation of User Journey Map
- Creation of User Persona

PROFESSIONAL EXPERIENCE:

Outlier AI

Contractor, AI Trainer

Remote

February 2024 – Present

- Evaluate AI Chatbot responses for helpfulness
- Research responses for factual accuracy
- Evaluate responses for writing quality
- Write examples of best responses for user prompts

Meineke Audio Video Security

Home Automation Programmer, AV Technician

Cincinnati, OH

October 2020 – March 2023

- Communicate with clients to understand automation desires and needs
- Program home automation including AV, lighting, and security
- Teach clients how to operate new equipment and apps
- Install AV, computer networks, and security in new construction and retrofit

Prestige Audio Visual and Creative Services

AV Property Manager – Jack Casino

Cincinnati, OH

March 2019-March 2020

AV Technician

January 2017- February 2019

- Communicate with clients to identify technical needs and work within budget
- Prepare sales quotes, billing, and monthly sales reports
- Coordinate labor needs and room availability with facility
- Coordinate technicians in the setup and operation for events

Eagle Eye and Hawk Hollow Golf & Banquet Properties

AV Manager

Bath, MI

January 2015 – December 2016

- Communicate with event planners and clients to identify technical needs
- Set-up and operation of audio, lighting, projection, and video equipment
- Assist guests with computer troubleshooting
- Preventative maintenance and repair of equipment

Technisch Creative

AV Manager

Bath, MI

June 2013 – December 2014

AV Technician

August 2011 – June 2013

- Planning of technical and labor needs for events
- Preparation of billing
- Training and oversight of technicians and interns
- Set-up and operation of audio, lighting, and video equipment

Music Manor

Customer Service

Lansing, MI

December 2011 – June 2013

- Customer service and sales of guitar, bass, recording, and PA equipment
- Minor repair of store stock and customer equipment
- Preparation PA system rentals