

Case#: 3kn-23-00945

Hibpshman, Madison / Hibpshman, Thomas

Vs

Criswell, Jennifer

Below is a formalized transcript of the conversation between Jennifer Criswell and Jett Rigby based on recorded video. Formulated by transcript application Voider.

Transcript suitable for submission to court.---

TRANSCRIPT OF CONVERSATION

Date: November 15, 2022 Time Commenced: 1:25PM

PCHS Behavioral Health, Soldotna, Alaska

Participants

Jennifer Criswell defendant

Jett Rigby, Representative of PCHS

Transcript:

1:25 PM - Jennifer Criswell:** So I was told Madison's therapist is changing because of some sort of permanent medical leave, Ms. Creen Watson. And so I just need some kind of statement saying that she's no longer the therapist and she can't make the decision as per the court order said that Ms. Watson is how I will establish reconnection with my child. I don't know if you know what is all going on. However, Judge Jennifer Wells did say that reconnection would be up to the therapist. And since that Ms. Watson is no

longer the therapist, I just want it to be known to the court.

****1:27 PM - Jett Rigby:**** Yeah. About what's going on. So as of right now, I'm not sure where the word permanent came from, but Creen Watson was out for a couple of weeks, but she is here and she is Madison's therapist still.

****1:28 PM - Jennifer Criswell:**** Oh, okay.

****1:28 PM - Jett Rigby:**** So Ms. Watson is still here. Yeah, absolutely. Unfortunately, I can't really say too much... Because the paperwork we have is Thomas is her father who has sole custody right now. They did say on there that supervision for visits that's recommended by the therapist. So that was kind of interesting for us because we weren't there and I've communicated all that to Thomas and give the guardian all the information that we don't facilitate those types of things.

****1:29 PM - Jennifer Criswell:**** Right. Okay, however, you say that but what the therapist said, what Creen Watson said in court, is the reason why the protection order got put into place. I don't know how involved you think your business is or isn't regarding this situation. However, I'm not going to get into details right here in the lobby with you. Unfortunately, like, this isn't the first time Thomas has done this, it's a repetitive thing. But nonetheless, what I need to know is simple. What are the steps I need to take to move forward to see my child? Since I've done everything that was asked of me court-wise for it, and right now what I'm trying to do is get something going on here, moving towards a solution with you guys. The first time I was here I was ignored, the second time I was left in a room for 2 hours until asked to, I have called every day for the past month. Last time I was here, the lady said that Ms. Watson she's not going to be Madison's therapist, so we're going to have to wait for the other therapist to come in, feel it out, and let me know how she feels about all this.

****1:32 PM - Jett Rigby:**** No, Ms. Watson is definitely going to be the therapist.

****1:33 PM - Jennifer Criswell:**** Okay, so then what can we do from here? It's been 18 months since I've seen my baby, and the thing is the therapist hasn't even spoken with me. She hasn't seen how my baby and I react with each other. Again, I'm not trying to get into all of it with you. All I'm wanting is to know about what are the steps to take in order to see my child. Ms. Watson she's never seen us together at all ever in the same room and yet her words have taken my kid away from me for 18 months. I mean, I know my opinion, but the point is this, I just would like to know what I need to do to move forward. I have moved here, I'm back to Alaska, **I've done everything I need to do and I just want to see my kid and The courts are saying it's up to you guys, you guys are saying it's up to the father and the father is telling me to fuck off. Sorry to excuse my language.**

****1:36 PM - Jett Rigby:**** I'm just telling you. It's so weird. We've just never been in a situation like we're not in the business of helping people in this way. We're an independent outpatient therapist.

****1:37 PM - Jennifer Criswell:**** You say that but the therapist is the reason why, it's what she said literally is why the judge granted the order.

****1:38 PM - Jett Rigby:**** **I mean, our records are requested all the time. And I'm not going to say when you can or can't see her. I am not going to start limiting it a whole lot. You know, people might ask for recommendations based on what the clients are portraying and expressing, you know what I mean? And so like, we're not going to do that. We will not say when Madison should or shouldn't see you. We just can't ...**

****1:39 PM - Jennifer Criswell:**** I am stuck in a never-ending, well, it's a loophole. So, if there's maybe something that you can write me saying, like, hey, they won't do this and another person or whatever needs to make those decisions.

****1:40 PM - Jett Rigby:**** Right, right. So the crimes charges...

1:40 PM - Jennifer Criswell: There were no charges.

1:41 PM - Jett Rigby: What?

1:42 PM - Jennifer Criswell: There was no legal proceeding, no charges except a restraining order that they put on me. Civil order. I don't know if you know the whole situation. Like if you read the report or not, but I have no criminal record on this situation and nothing was pressed or nothing was even brought up. I actually have an AZ detective who did the investigation and proved his allegations or false, and it seemed not worth pursuing. And in court, all they tried to prove was me to be a sex worker, then Judge Wells gave Thomas custody. I literally had to request what just happened and what I needed to do to get my child back, and her exact words were it was up to the therapist. That's it. There was only the restraining order and from that, it has prevented me from getting my daughter back, and so I just need to know what Ms. Green Watson would like for me to do to move forward.

1:45 PM - Jett Rigby: So maybe what we need to do is clarify our roles because that's a territory that we're not, you know, going to do. But so my concern is that something was maybe recommended or to reconnect you two without us consenting to being enrolled or involved. Yeah. Because we're not going to tell when. We're not going to tell you can't. We're not going to supervise those visits. We're not going to facilitate those visits.

1:46 PM - Jennifer Criswell: I agree. I think it's an odd thing for the courts to make the decision to place it all on PCHS.

1:47 PM - Jett Rigby: We're not going to force anybody. We are 100% at will. People can choose to see us or they can choose not to see us. Right. So maybe... you know, maybe I need to speak to the father or something to clarify those roles or something.

1:48 PM - Jennifer Criswell: Perfect, also I will need that in writing.

****1:49 PM - Jett Rigby:**** I am going to.

****1:49 PM - Jennifer Criswell:**** Ok, well I'm basically asking the courts for more clarification on what it is that I need to do... Because as of right now, I should have unsupervised visits. I have done everything and continue to do so. So... I'm just kind of trying to get more of a clarification from the court. Like, okay, what do I need to do? And if you guys are saying that you won't take that role, if we could just get that on paper just so I can say hey, this is not something that PCHS wanted or that's been asked for that we don't even want to participate in doing. You know, if I can get that from you, that way I can give it to the courts and then we leave it to the courts to decide what's going to happen.

****1:51 PM - Jett Rigby:**** What I would rather do is what I would have done is say that let's have a third party do it, because if Madison had therapy before with the prevention, we don't want to ruin that, but we don't want to, you know. Let's just keep it that way. You know what I mean? And then have a third party facilitate. So we should at least give you that notice in writing...

****1:52 PM - Jennifer Criswell:**** I 100% agree with you. So if we can get the guidelines or something that we can show the courts, like, hey, you're putting this on them and they're not... Really?

****1:53 PM - Jett Rigby:**** Yeah, we're not going to fulfill that. Yeah, you just need that written down. Okay. So let me touch base with the father Thomas, right? Regarding current legalized custody, and then let me talk to my compliance officer. Then we need to give you documents or something where we say, hey, we can't fulfill this. So you can put that in the court order or something, right? We can't fulfill this obligation.

****1:54 PM - Jennifer Criswell:**** Yes, just so there is something in it saying you couldn't

fulfill it.

1:55 PM - Jett Rigby: Ok, you're right, we should say something in it saying we couldn't fulfill it. Right? So if we can't fulfill that, you're right, it would be reasonable for us to get some type of notice that we can't do that.

1:56 PM - Jennifer Criswell: Yeah, that's all I'm asking.

1:57 PM - Jett Rigby: So, yeah, you're trying to do what's right. So let me, yeah, so this, yeah, you know, this is a tough situation. So let me, my name is Jett Rigby. Feel free to give me a call. I oversee the behavioral health services here at PCHS. So feel free to give me a call and I can contact Thomas. I do have to connect with the person who has that court order, though. So, you know, I have to call them and let them know that you've requested something and that we are not going to provide this service. So all parties are aware, right. And so that the courts need to provide someone else to help you guys. So all parties are made clear.

1:58 PM - Jennifer Criswell: Yeah, that's wonderful. That's all I'm looking for. I can call later or send over a request with my email.

1:59 PM - Jett Rigby: Let's just go write it down. Okay. Your name and email, You can put whatever your best phone number is too.

2:00 PM - Jennifer Criswell: Thank you so much Jett for helping me.

2:01 PM - Jett Rigby: You're welcome, Jennifer. Give me a few days I will give you a call. Have a nice day.

****2:02 PM - Jennifer Criswell:**** You too Jett, thank you again.

Time Concluded:**** 2:02 PM**