

Terms of Use – JA Auto Connect

Last updated: _____

1. Purpose of This Website

JA Auto Connect provides independent automotive documentation, information, and support services related to vehicle valuation and total loss matters. The content on this website is provided for informational and professional support purposes only. JA Auto Connect does not act as an insurer, insurance adjuster, legal representative, or claims decision-maker.

2. No Claims Authority or Guarantees

JA Auto Connect does not make insurance coverage determinations, settlement decisions, or guarantee claim outcomes. All claim decisions remain the responsibility of the applicable insurer and/or broker. Our services are intended to support clarity, documentation, and communication within the existing claims process.

3. Professional Use

This website and its services are intended for use by vehicle owners, insurance brokers, insurers, and related professionals. Information provided should not be relied upon as legal, insurance, or financial advice.

4. Limitation of Liability

JA Auto Connect shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use of this website or reliance on information provided, except as required by applicable law.

5. Intellectual Property

All content on this website, including text, branding, and materials, is the property of JA Auto Connect unless otherwise stated. Unauthorized reproduction or distribution is prohibited.

6. Jurisdiction

These Terms of Use are governed by the laws of the Province of Ontario and the laws of Canada applicable therein.

7. Contact

For questions regarding these Terms of Use, please contact: info@jaautoconnect.ca

Privacy Policy – JA Auto Connect

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1. Information We Collect

JA Auto Connect may collect limited personal and vehicle-related information including contact details, vehicle information, documentation provided voluntarily, and communications sent via email or website forms. Only information necessary to provide services is collected.

2. How Information Is Used

Information is used solely to provide documentation and valuation support, communicate with clients and professionals, and improve service quality. JA Auto Connect does not sell, rent, or trade personal information.

3. Information Sharing

Information may be shared only with consent, with insurers or brokers involved in the applicable matter, or when required by law. Information sharing is limited to what is necessary.

4. Data Protection

Reasonable administrative and technical safeguards are used to protect personal information from unauthorized access, loss, or misuse.

5. Cookies & Analytics

This website may use basic cookies or analytics tools to understand site usage. These tools do not collect sensitive personal information.

6. Your Rights

You may request access to, correction of, or deletion of your personal information, subject to legal and professional obligations.

7. Contact

For privacy-related questions or requests, please contact: info@jaautoconnect.ca