

## RESIDENTIAL TERMS & CONDITIONS DISCLOSURE FORM

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### 1. Responsibility Limitation

Resendiz Bath Refinishing endeavors to provide high-quality surface resurfacing services; however, we cannot guarantee the complete prevention of all possible environmental or structural issues. Customers are advised to carefully review and understand the guidelines outlined in this disclosure. **No occupants or pets are permitted inside the residential unit during working hours (typically 2 to 8 hours depending on the project scope)**, and a mandatory return clearance window of **3 hours post-completion** must be observed due to chemical odors and curing procedures.

### 2. Limitation of Dust Particles & Surface Cure

Professional refinishing provides approximately 90% of a brand-new fixture's aesthetic look at roughly 10% of the replacement cost. Because the application takes place in an open, on-site residential environment rather than a sterile factory setting, minor microscopic dust particles may settle onto the surface during application. This is entirely normal. The advanced coating system continues to cure over a 24-hour period; standard daily use and routine gentle cleanings will naturally smooth out these minute imperfections over time.

### 3. Painter's Tape Usage & Surface Safeguards

We utilize professional-grade blue painter's tape and masking materials to safeguard personal property and surrounding fixtures. While we exercise extreme care and take all necessary precautions, Resendiz Bath Refinishing cannot be held liable for any underlying surface damages caused by the application or removal of masking tape. Surfaces inherently susceptible to peeling or damage include pre-existing residential wall paint, trim finishes, wallpaper, and delicate bathroom cabinet veneers.

### 4. Residential Pre-Appointment Conditions & Cancellation Policy

It is the sole responsibility of the customer to ensure the workspace complies with preparation parameters. The following conditions must be met at least **24 hours prior** to the scheduled arrival time to prevent a **\$135.00 late cancellation or rescheduling fee**:

- **Executed Disclosure:** This terms form must be signed and returned via email, or a clear photographic copy sent via message 24 hours before work begins.
- **Clearance Area:** All personal items, towels, curtains, bath mats, toiletries, and removable fixtures must be completely removed from the bathroom and placed at least 10 feet away from the workspace prior to technician arrival.
- **Utility Access:** Homeowners must ensure continuous, uninterrupted access to electricity and consistent running water in the workspace for the full duration of the scheduled appointment.

### 5. Plumbing Conditions & Leaking Faucets

Resendiz Bath Refinishing recognizes that plumbing issues such as dripping or leaking faucets can compromise a newly applied finish. It is strictly the customer's responsibility to fully resolve any dripping, leaking, or compromised plumbing fixtures within the work zone before refinishing services commence.

### 6. Odor Management & Environmental Sensitivities

Customers are advised that professional coating products emit prominent chemical odors during application and through the initial curing phase. While ventilation equipment is deployed to minimize these fumes, Resendiz Bath Refinishing cannot guarantee the absolute duration or dispersion of odors. Clients who are asthmatic, allergic, pregnant, chemically sensitive, or have household pets are strongly advised to take appropriate safety precautions, including temporary off-site relocation during service. Resendiz Bath Refinishing will not assume any financial liability or costs associated with off-site relocation for residents or surrounding neighbors due to vapor, fume, or odor sensitivities.

## 7. Residential Use Care & Post-Cure Maintenance

To maximize the longevity of the refinished surface, residential clients must strictly avoid using abrasive cleaners, bleach, steel wool, or harsh scrubbing pads on the cured surface. Non-abrasive, surface-safe liquid cleaners and microfiber cloths are recommended for regular maintenance. Do not leave wet bottles, soap bars, or bath mats sitting on the refinished surface for extended periods, as trapped moisture can compromise the bonding layers.

## 8. Contractual Documentation & Verification

Clear communication regarding specific project requirements or custom configurations is essential. To eliminate misunderstandings, all modifications, specific instructions, or verbal agreements must be documented in writing. Verbal agreements will not alter or supersede the terms outlined in this legal disclaimer. By engaging our services, the client acknowledges comprehensive review, complete understanding, and formal agreement to abide by all instructions and terms detailed herein. **Resendiz Bath Refinishing reserves the right to suspend or decline services if the preparation instructions or terms are not strictly adhered to.**

### PROJECT AUTHORIZATION & ACCEPTANCE

Property Address: \_\_\_\_\_

Client Name (Print): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Scheduled Date: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Phone: (760) 539-2549

Email: [gprorefinishing@gmail.com](mailto:gprorefinishing@gmail.com)