

Vancouver Safe Driving Academy LTD. Policies

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179 Davie Street

Vancouver, BC

V6Z 2X7

****All Prices are subject to change without prior notice! All prices Do Not include 5% GST****

1. Fees:

- ***Our hourly rate for Class (5 - 7 L - 7 N) \$92.00 per hour***
- ***Our hourly rate for Class (4 UN) \$110.00 per hour***
- ***Our vehicle rental rate is \$100.00 per road test***

2. Lesson Duration:

- Each Driving Lesson is a minimum of 1 hour
- Each Road Test Session is a minimum of 2 hours including 60-minute warm-up.
- Each 1 hour Driving Lesson will have a minimum of 40 minutes of practice time + a maximum of 20 minutes of theory time.

3. Valid Driver's License:

- All students must provide a valid BC Learner's Drivers' Licence or Drivers' Licence, including foreign Driver's Licence before the first lesson. Students must carry their licence at all times during driver training.

4. Cancelling/Rescheduling/Refunding a single Lesson for any Reason:

- 4.a If you wish to cancel/reschedule a driving lesson, we require 48 hours notice. Otherwise, there will be a cancellation fee of \$50.00.
- 4.b Should a student give less than twenty-four (24) hours notice for cancellation/rescheduling, that lesson for the student will be void.
- Cancellations/reschedules must be done by via e-mail or phone.
- If the student does a no-show for their lesson, their lesson will be void.
- Should the student not show up after the first 20 minutes of their scheduled lesson, the instructor has the right to leave and the lesson is void.
- There will be no refund for driving lessons or road test sessions that have taken place.

5. Cancelling/Refunding Bundles:

- Should a student decide to cancel their Bundle any time after their first lesson, we will deduct the amount of lessons claimed from the bundle as well as any lessons within 48hrs of cancellation, plus a \$50 processing fee, and the remainder will be reimbursed to the payee.
- There will be no refund for driving lessons or road test sessions that have taken place.

6. Payment Methods:

- Currently, we accept payments through cash, E-transfer, and PayPal+ PayPal fees (%3.2 + \$0.30) after we have determined how many classes you will need.
- Our prices do not reflect taxes (5% GST) nor PayPal fees and students must confirm with us prior to paying with PayPal.

7. Timely Payment for Lessons and Bundles:

- We require our Driving Lessons and all of our Bundles to be paid a minimum of 24hrs in advance in order to keep the booking for the student.
- We do not completely reserve any lessons booked for our students without payment.

8. Booking Lessons:

- Any booked lessons must be paid in advance in order to reserve the slot(s).
- Currently our booking is only over the phone or E-mail.

9. Passengers:

- There will be a maximum of 3 people (1 observing) in the (Vancouver Safe Driving Academy LTD) vehicle during the student's lesson time.
- If you would like to be accommodated by a passenger for your lesson, there is a \$40 surcharge each time.

10. Road Tests:

- We reserve the right to refuse renting our vehicle to students who are not ready for the road test.
- Only pick up is included with all of our road tests.
- Students must inform Vancouver Safe Driving Academy LTD. of their road test day and time to make sure we can book one of our vehicles for the student's road test.
- We do not make any road test reservation on the behalf of students. It is the sole responsibility of our students to find and book a road test time slot with ICBC.

11. Bundle Expiration:

- Our Bundles and individual lessons have an 8-month shelf life and will expire if not used up within the 8-month period following the purchase of the Bundle/lessons. If there are any lessons remaining once the Bundle has expired, they will be considered to be void as they have expired.

12. Harassment & Intoxication:

- Our school will not tolerate any sort of Aggressive, or any Threats made towards any of our staff members.
- Students under the influence of alcohol, recreational substances or medication that induces drowsiness or sleepiness are not safe to be on the road and therefore will not be given a lesson and as such, their lesson will be void.

13. Vehicle Damages:

- Other than accidents, ICBC does not cover damages done to our vehicles.
- Students who have damaged our company vehicles are responsible for half of the repair costs.
- Some areas of damage can include but are not limited to: Rim damage, Tyre damage, Bumper damage, Vehicle door damage, paint scratch.

14. ICBC Road Tests Info:

- If you fail to attend a road test appointment that you have booked without providing either at least 48 hours of notice for cancellation to ICBC, or a reason that is satisfactory to ICBC, you will be charged a \$25 fee by ICBC for each missed test in addition to your other fees at your next road test appointment.
- This \$25 fee is in addition to the usual road test fees.

****We reserve the right to cancel your appointment if any of the issues listed above should arise with no refunds.***

*****Vancouver Safe Driving Academy LTD. does not guarantee the student will pass the road test or receive a license.***