

CAPABILITIES STATEMENT

An Economically Disadvantaged Women Owned Small Business



CONFLUENT
BETTER IDEAS TOGETHER

ABOUT

Confluent Consulting LLC provides comprehensive consulting services in strategy, implementation, and change management to help organizations amplify their impact and achieve sustained success. Our approach is grounded in designing innovative systems that drive optimal efficiency by streamlining workflows and enhancing the ways people engage with processes and systems. We focus on aligning employees with their organization's purpose, fostering a sense of connection and fulfillment that leads to improved retention and overall organizational health. The most effective systems and strategies are only as strong as the people behind them. So, we offer operational excellence training, team-building, and executive coaching. We help leaders align strategic vision with day-to-day actions and to navigate complex challenges. Together, we empower organizations to operate with clarity, purpose, resilience and to consistently deliver value for customers.

FEATURED CLIENTS

- Colorado Association of Public Health Officials
- Lubbock Department of Public Health
- Denver Indian Health and Family Services
- Contra Costa Employment and Human Services
- Rocky Mountain Human Services
- Colorado State University

CORE COMPETENCIES

- Strategic Planning
- Change Management
- Leadership Coaching
- Organizational Effectiveness
- Capacity Building
- Process Improvement
- Project Management
- Community Needs Assessment
- Customer Insights
- Stakeholder Management
- Coalition Building
- Training & Development
- Team-Building

CERTIFICATIONS

Women-Owned Small Business
LEAN Fundamentals & Management
LEAN Strategic Planning & Deployment
Participant-Based Research
Certificate in Teaching Adults
ICF Coach (in progress)

PAST PERFORMANCE

- Leadership coaching and operational effectiveness workshops for non-profit and county public health agencies
- Community Health Needs Assessment (Focus groups, interviews, survey)
- Led strategic plan and communications strategy for growing government-funded non-profit
- Researched philanthropic behavior and motivations for giving for public educational institution
- Marketing and outreach plan to inform community of new public assistance program
- Consolidated virtual health services across three states
- Created multidisciplinary health delivery program to address opioids
- Implemented public health screenings across 30-facility health system

PROFESSIONAL CODES

DUNS: 14050872
CAGE: 9R7C3
NAICS :
541618: Management Consulting
541611: Other Consulting
611430: Development Training
541990: All Other Professional
611710: Educational Support
541612: HR Consulting

CONTACT

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CERTIFIED**

Certified MWBE,
DBE, EBE, SBE