

Unlock Your Full Potential: Operational Excellence Training



*You have a powerful mission, a steadfast team and ideas that could change lives — but **despite all the passion, projects stall**, strategies gather dust, and dollars are left on the table.*

Without the right skill set, even the best strategies can't gain traction.

This training will help your team bridge the gap between aspiration and impact.



Shana Montrose, MPH, MBA

What You'll Gain:

1. **Real-life case studies** that are fun, relevant and relatable – delivered by the curriculum designer herself with stories from the trenches
2. **Bite-sized, practical tools** you can apply immediately with opportunities to practice in real-time
3. **A unified framework** integrating multiple operational disciplines to improve your team's capacity through streamlined processes, stronger leadership, and more engaged staff

Ready to make your mission a success story?

Empower your team with the skills to turn vision into reality, overcome the barriers to progress, and achieve lasting results.

WORKSHOP SERIES

Module 1: Change Management

- 1A. Models & Your Personal Style
- 1B. Story-telling and Data

Module 2: Project Management

- 2A. Project Management Toolbox
- 2B. Project Execution

Module 3: Standard Work

- 3A. Policies, Procedures, & Routines
- 3B. Workflows & Process Mapping

Module 4: Leading Teams

- 4A. Active Listening & Coaching Staff
- 4B. Productive Conflict

PROJECT MANAGEMENT TOOLS

Taught as interactive case-study:

- Fundamentals
- RACI (role clarification)
- Charter
- Root Cause Analysis
- SMART Goals
- Project Plan
- Dashboards

Learn From a Certified Professional



Certified in adult education from Georgetown's Center for New Designs in Learning and Scholarship

DELIVERY OPTIONS

Eight 90-Minute Sessions - \$26,000
Half-Day: Pick One Module - \$7,000
Full-Day: Pick Two Modules - \$13,500
1:1 Operations Tutorial - \$3,000

Workshops are offered in-person and virtually.
Prices do not include printing or travel.

Get Started Today

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