



# Operational Excellence

## A luxury or a necessity for nonprofits?

Operational excellence is the consistent execution of processes that create value for a nonprofit organization and the people it serves.



### The Value

Discussion of how aligning operations with mission leads to greater sustainability and community impact.



### Common Barriers

Operational excellence is the foundation of nonprofit effectiveness, yet it often feels aspirational. What gets in the way?



### Motivation & Inclusion

How to use project management tools to foster inclusion, promote psychological safety, strengthen collaboration, and increase staff engagement.



### Lessons from the field

Tips for introducing operational excellence incrementally, with quick wins and basic tools to reduce complexity, avoid busy work, and prevent burnout.



### COMING SOON

For this white paper, Shana Montrose, MPH, MBA, surveyed and interviewed nonprofit leaders in Colorado and reports on findings.

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