

Unlock Your Mission's Full Potential:

Operational Excellence Training *for Nonprofit Leaders*



CONFLUENT
BETTER IDEAS TOGETHER

*You have a powerful mission, a steadfast team and ideas that could change lives – but **despite all of the passion, projects stall, strategies gather dust, and dollars are left on the table.***

Without the right skill set, even the best strategies can't gain traction.

This training will help your team bridge the gap between aspiration and impact.



Shana Montrose, MPH, MBA

What You'll Gain:

1. Real-life case studies that are fun, relevant and relatable – delivered by the curriculum designer herself with stories from the trenches
2. Bite-sized, practical tools you can apply immediately with opportunities to practice in real-time
3. A unified framework integrating multiple operational disciplines to improve your team's capacity through streamlined processes, stronger leadership, and more engaged staff

WORKSHOP SERIES

Module 1: Change Management

- 1A. Models & Your Personal Style
- 1B. Managing Others Through Change

Module 2: Project Management

- 2A. Project Management Toolbox
- 2B. Project Execution

Module 3: Program Management

- 3A. Policies, Procedures, & Routines
- 3B. Workflows & Process Mapping

Module 4: Leading Teams

- 4A. Active Listening & Coaching Staff
- 4B. Productive Conflict

Ready to make your mission a success story? Contact:

www.confluent.com