#### **CERTIFICATIONS**



#### **ICF ACC**

Integrational Coaching Federation Associate Certified Coach and graduation from accredited CoachU program.



### **Everything DiSC**

Certified Everything DiSC Practitioner. Training obtained at the Center for Internal Change.



# Lean Management Systems Received the highest level of certification from the

Received the highest level of certification from the Denver Health Lean Academy in Lean Management Systems for strategic planning, process improvement, customer satisfaction and employee engagement.



### **LifeBound Coaching**

LifeBound trains coaches to partner with firstgeneration students from diverse background to achieve academic success.



### **Communication Skills Intensive**

Completed this course offered by the Colorado Permanente Medical Group after completing a threeday intensive on relational communication skills.



## **Appreciative Inquiry**

Appreciative inquiry leads groups in identifying strengths, fostering positive dialogue, and collaboratively designing solutions by focusing on what works well.



### **Leadership & Influence**

Completed University of Maryland course delivered through EdX on leadership strategies to optimize team dynamics and address decision-making challenges through a position of influence rather than authority.



### Victim Offender Reconciliation

Trained to lead meditations referred by the Juvenile Court system to promote accountability, healing and restitution through mediated sessions.



### **Certification in Adult Learning**

Certified from Georgetown's Center for New Designs in Learning and Scholarship includes effective pedagogical practices for teaching adults.



### **Community Translation**

Certified by the University of Colorado School of Medicine in techniques used to engage community members to develop locally relevant and accessible health communications



Shana Montrose

**BA: Government** *Smith College* 

**MBA** *University of Colorado* 

Master's in Public Health Harvard University

**MA: Latin American Studies**Georgetown University

#### Selected Courses:

- Behavior of Organizations
- Strategic HR Management
- Crisis Leadership
- Behavioral Economics
- Journalism



