



Strategic solutions for the HEALTH of your business

May 31, 2024

To Whom it May Concern:

I am writing to express my enthusiastic support for Shana Montrose. Having had the pleasure of collaborating with Shana as a consultant, I can confidently attest that Shana is among the top strategic thinkers in the public health field. We recently worked together to develop a strategic plan and operating procedures to improve efficiency for a county agency.

Shana's extensive knowledge in strategic planning and her adeptness in developing Standard Operating Procedures (SOPs) have consistently impressed me. Her dedication to delivering reliable results and her unwavering commitment to customer satisfaction makes her an invaluable asset to any project or initiative.

Throughout our partnership, I have witnessed firsthand the depth of expertise, professionalism, and proactive approach that Shana Montrose brings to every engagement. Her ability to navigate complex challenges with creativity and precision sets them apart as leaders in their field.

I wholeheartedly recommend Shana Montrose for consulting services. She is always willing to jump in and learn new things and is the kind of teammate who steps in when needed. Her exceptional capabilities, combined with her passion for excellence, make her an indispensable partner for success.

Please feel free to contact me if you require any further information or clarification regarding my endorsement Shana Montrose and Confluent Consulting. I am more than willing to provide additional insights or discuss our collaborative experiences in greater detail.

Thank you for considering my recommendation.

A handwritten signature in blue ink that reads "Lyssa G Towl". The signature is fluid and cursive, with the first name "Lyssa" being more prominent than the last name "Towl".