

DAIMLER

Virtual Technician Fault Code Classification Update

Daimler Trucks





Virtual Technician 4th Classification

Live February 2020



SERVICE INFO

- **No service necessary**
 - Does not immediately affect the performance of vehicle
 - The issue can be addressed during the next scheduled PM
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- Does not generate a global notification (Customer based notification available)

SERVICE PM

- No immediate impact on current delivery.
 - The issue can be addressed during the next scheduled PM
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- Notification for same fault occurrence after **30** days

SERVICE SOON

- Derates present or likely
 - Drivability issues present or likely
 - Will require action
 - Need to **schedule** for service **before** next PM
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- Notification for same fault occurrence after **7** days

SERVICE NOW

- **Stop driving**
 - Immediate Action Required
 - Catastrophic damage \$\$\$
 - Call for a Tow
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- Notification for same fault occurrence after **1** day