MAPLEWOOD ESTATES HOA NEWSLETTER



March 2023

GOLF CART REMINDER

We have recently received some complaints regarding residents driving golf carts through the neighborhood.

We ask that all residents please be courteous to other drivers on the road and obey all standard traffic laws.

Golf cart drivers must follow the speed limit and stop at all stop signs.

Thank you for your cooperation.

STREET PARKING

We ask that all homeowners please refrain from parking on the street.

Please park vehicles in carports or driveways.

Thank you for your cooperation.

HOW TO FILE REPORTS TO ASCENSION PARISH

If you notice any issues regarding the streets in the neighborhood that you would like to have addressed, please file a report to the Ascension Parish Public Works Department by following the steps below:

Step 1: Go to http://www.ascensionparish.net/departments/public-works/.

Step 2: Click "Submit an Issue" then Choose to file your claim online or call in at (225) 450-1200.

Step 3: If you click to file online you will then be brought to the service request access screen. Here you will click the "Having an Issue? Create a New Request" Link in the first rectangle box.

Step 4: Here you will enter the address closet to the issue, a description of the issue, and photos if applicable. Along with your information (Name, phone number, and email).

Step 5: Once all information is inputted you will scroll to the bottom of the screen and click submit.

OWNER ACCESS PORTALS

All residents should have been sent an email with instructions on how to register for the owner access portals for our new software.

Once your account is created, you will be able to log into the owner access portals from any device to access important association documents.

To access the portals, visit the association website and click the button under the "Owner Access Portals" section, and it will bring you directly to the website at https://portal.magnoliabr.com/.

Please contact us with any further questions regarding the owner access portals.

Contact Magnolia Management Services with questions or concerns at info@magnoliabr.com or (225) 286-7546