

Strategic Plan: 2024-2025

Our Mission

To provide nourishment and holistic support to older adults and individuals with disabilities across the region, coordinating with other local agencies to promote connection, advocacy, and independent living.

Our impact

Since 2016, our kitchen adapted to a 300% increase in meal production and delivery while our administration and program team enrolled 200% more participants. This year, we expect to surpass 300,000 meals prepared and delivered to those in need.



4,550
Meal Recipients



1,000,000
Meals Delivered

Challenges

Meals on Wheels of NEPA has called 541 Wyoming Avenue home since 1993. The building was once a hub of human service agencies, but now holds only two. With over 45,000 square feet, the century-old structure is in need of extensive repairs outside of the feasibility of the 501(c)3 owner.

Solutions

Meals on Wheels of NEPA has an incredible team that ensures the operation runs smoothly Monday through Friday. As a mission-centered organization, the needs of those served must be a priority. To ensure this occurs, the Agency needs to relocate to a better-suited facility.



Person-Centered
Approach



Community
Support



Financial
Sustainability

The Plan

1

More than just a change of address

A new location means opportunity to focus critical resources on the mission - not the infrastructure.

2

Operational efficiency is key

The need for services is expected to grow, but the funding remains unchanged. Efficiency will enable increased production with the same input.

3

Collaboration across community partners

No one succeeds within a silo - community services can better serve those in need when working hand-in-hand, and we aim to do just that.