



A1 Remote Diagnostics interface instructions

For Ethernet Connection (recommended):

1. Connect remote interface to vehicle's OBD port
2. Wait for the green LED next to the ethernet port to start flashing slowly (once per second)
3. Connect your ethernet cable into the side of your remote interface
4. Wait for the green LED next to the ethernet port on your remote interface to light up constantly (please note that on the first use this step may take a while, please be patient)
5. Your remote interface is now connected to the internet via ethernet
6. If this is your first time using the remote interface, please be aware that after connecting to internet for the first time it is likely to do a firmware update. Please do not unplug any connections until the lights on the front of the device have stopped flashing blue and have gone back to green.

For Wifi Connection:

7. Connect remote interface to vehicle's OBD port (use supplied pin in hole on the back of the remote interface to reset it if required)
8. Wait for the green LED next to the ethernet port to start flashing slowly (once per second)
9. On your phone or desktop go to Wi-Fi settings, connect to your remote which will appear as "connector xxxxx"
10. Open your internet browser and search for **connector.help**
11. Connect to your 2.4GHz Wi-Fi network and enter your password
12. Wait for the green LED next to the ethernet port on your remote interface to light up constantly
13. Your remote interface is now connected to the internet via Wi-Fi,
14. If this is your first time using the remote interface, please be aware that after connecting to internet for the first time it is likely to do a firmware update. Please do not unplug any connections until the lights on the front of the device have stopped flashing blue and have gone back to green.

To connect to a remote technician:

1. Ensure your remote interface is connected to the internet
2. Navigate to www.a1-remote-diagnostics.obd.help
3. Follow instructions to connect to remote technician