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TeleHealth Information and Consent Form

Dear Patients,

COVID-19 has changed the way we are able to interact with our patients in the short-term, and we're unsure how quickly this will change as the pandemic evolves. In order to continue to serve you, and in consultation with our partners in the physiotherapy community, we have registered for TeleHealth services.

About TeleHealth

TeleHealth is a program that allows a healthcare worker or physiotherapist to connect with you virtually on your home computer or smartphone to conduct an assessment or information session. We use a specific, secure program that is designed for this purpose to ensure that any information, including your personal contact information, is stored safely. Audio and video recorded during the appointment is not stored locally or remotely, meaning we don't save a copy of the call or video and the service provider, Physitrack, doesn't store the data either. The program does store your contact information and any exercises that your Physiotherapist assigns specific to your case, however it does not share this information outside of your account, which is accessible only by Qualicum Physiotherapy.

Using TeleHealth

Prior to using these services, you must read, understand, and sign your consent. If you have any questions, please let us know.

It's recommended that you have another individual present in the vicinity during your session for safety. If you don't have anyone else present, your Physiotherapist will obtain:

- a) Alternate contact information for you in case it's needed,
- b) Emergency contact information,
- c) Local emergency services contact information.

Declaration of Consent

I have read the information provided above regarding how my personal information will be used and what information will be provided to PhysiTrack. I consent to using TeleHealth services as outlined above.

Signature

Date