

GENERAL TERMS AND CONDITIONS

- The primary guest must be at least 18 years of age to be able to check into the hotel.
- It is mandatory for guests to present valid photo identification at the time of check-in. According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at the hotel. The identification proofs accepted are Aadhar Card, Driving License, Voter ID Card, and Passport. Without Original copy of valid ID the guest will not be allowed to check-in.
- PAN card is not accepted as a valid ID card.
- Stay of 1 child up to 2 years of age is complementary without the use of extra mattress.
- Inclusion of Standard Double Bed room having cot size of 6 ft * 7 ft , and Standard Double Non A/C Twin room having cot size of 5ft * 7 ft, No other Extra-mattress or extra-beds are provided for any room type,.
- Pets are not allowed in the hotel premises.
- As Hotel do not have in house kitchen , most of the foods are served in pre order basis from nearest restaurants.
- Should any action by a guest be deemed inappropriate by the hotel, or if any inappropriate behaviour is brought to the attention of the hotel, the hotel reserves the right, after the allegations have been investigated, to take action against the guest.
- Hotel will not be responsible for any wrong information filled up or received at the time of booking procedure like check in / out date, no of rooms, no of adults etc from guest end. once any booking received will be taken as granted, and all future changes will be treated upon availability , cancel rules , modification charges.
- Room rates may vary for peak season in the year with higher rates than usual rates. Where as facility will remain same. Rates also vary for Single, Double , Triple occupancy booking sharing the same room. hotel authority will permit only the number of guest booking was made for.
- Guests shall be liable for any damage, except normal wear and tear to Hotel asset. Guest shall keep the Hotel room in a good condition and maintain hygiene and cleanliness.
- Certain policies are booking specific and are informed to the customer while making the booking.
- Hotel may deny entry of visitors to rooms. Please confirm with the hotel before inviting visitors into the rooms.
- Hotel do not have own parking space, so most of the cars are parked at near by RPF ground or road in front of hotel at owners responsibility.
- We really take pride in keeping all our rooms fresh and clean, and discourage smoking in the rooms. In case guests wish to smoke, the Hotel Reception will be happy to help

BOOKING EXTENSION POLICY

- Extension of stay would be provided on current room rates, subject to availability.
- Current room rates can be different from the rates at which the rooms were booked.

CANCELLATION POLICY

Cancellation Time	Cancellation Fee
30 days or more prior to check-in date	50 % of total stay cost
Between 15 to 30 days of check-in date	70 % advance amount
Less than 15 days of check-in date	100% advance amount
No show cancellation charge is 100%, no modification will be entertained on check-in date.(nonrefundable)	100% amount

EARLY CHECK-IN AND LATE CHECK-OUT

Early Check-in (subject to availability):

Early check-in will be subject to availability. Our standard check-in time is 12 noon. Extra charges will apply as per below policy: if available

Check-in Time	Early Check-in Charges
Before 6 AM	100% charges for one day payable as per room rates of the previous day
Between 6 AM and 10 AM	0% to 30% charges payable as per room rates of the previous day, depending on hotel policy
Between 10 AM and 12 Noon	Complimentary

Late Check-out (subject to availability) –

Our standard check-out time is 11 AM. Late check-out is subject to availability and cannot be confirmed in advance. Extra charges will apply as per the below policy:

Check-out Time	Late Check-out Charges
Between 11 AM and 12 PM	Complimentary
Between 12 PM and 2 PM	100 to Rs 300
Between 2 PM and 6 PM	20% to 40% charges payable as per room rates of the next day, depending on hotel policy
After 6 PM	100% charges payable as per room rates of the next day

Hotel Facilities:

Power Backup , Free wifi internet , railway ticketing, Doctor on call , GST Invoice at checkout, Room service , Surveillance Security (cc tv camera), sightseeing arrangements.

Room Amenities: Attach bathroom, Fan, Cable Channels, TV, Bed Covers, Pillows, Wardrobe, chair , tiles floor, free wifi internet.

Bathroom Amenities : western toilet, shower, Free toiletries, hot & cold water(limited times), towels, basin, mirror.

All rooms are located in ground & 1 st floor of the hotel building,

,all rooms have wooden or glass window, with cot size between (5ft*7ft for twin room) and (6ft * 7ft) in standard and AC double room.,

Rooms & bathrooms are well maintained with hygiene and cleanliness .