| Name: | Date: | Written Grade: |
|-------|-------|----------------|
|       |       |                |

| Critical Criteria  | Rubric Scores |               |           |                | TOTAL |
|--|---------------|---------------|-----------|----------------|-------|
| Recognizes the need to use CFA by presence of traumatic stress or behavioral disorder. | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent |       |
| Establishes RAPPORT  | 1             | 2             | 3         | 4              |       |
| Introduces self Verbalizes basic needs Explains role Explains confidentiality          | Poor          | Adequate      | Good      | Excellent      |       |
| Demonstrates REFLECTION Uses open-ended questions                                      | 1             | 2             | 3         | 4              |       |
| Listens nonjudgmentally<br>Reflects<br>Summarizes                                      | Poor          | Adequate      | Good      | Excellent      |       |
| Provides REASSURANCE<br>Normalize  | 1             | 2             | 3         | 4              |       |
| Affirmation<br>Encouragement   | Poor          | Adequate      | Good      | Excellent      |       |
| Discusses RESILIENCY Coping  | 1             | 2             | 3         | 4              |       |
| Social Support   | Poor          | Adequate      | Good      | Excellent      |       |
| Presents RESOURCES Guide presentation  | 1             | 2             | 3         | 4              |       |
| Guide explanation  | Poor          | Adequate      | Good      | Excellent      |       |
| Discusses REVIEW Discusses RETRAIN   | 1             | 2             | 3         | 4              |       |
|  | Poor          | Adequate      | Good      | Excellent      |       |
| Used adequate tone and communication style.  | 1             | 2             | 3         | 4              |       |
| congruence, unconditional positive regard, and empathy                                 | Poor          | Adequate      | Good      | Excellent      |       |

| Evaluator Name: | Total |
|-----------------|-------|
| Notes:          |       |

Score of 16 needed to pass. Circle: PASS FAIL

Name: John Q. Student Date: 01/01/2022 Written Grade: 94%

| Critical Criteria  | Rubric Scores |               |           | TOTAL          |   |
|--|---------------|---------------|-----------|----------------|---|
| Recognizes the need to use CFA by presence of traumatic stress or behavioral disorder.             | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 3 |
| Establishes RAPPORT Introduces self Verbalizes basic needs Explains role Explains confidentiality  | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 2 |
| Demonstrates REFLECTION Uses open-ended questions Listens nonjudgmentally Reflects Summarizes      | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 4 |
| Provides REASSURANCE Normalize Affirmation Encouragement   | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 3 |
| Discusses RESILIENCY Coping Social Support   | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 4 |
| Presents RESOURCES Guide presentation Guide explanation  | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 3 |
| Discusses REVIEW Discusses RETRAIN   | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 2 |
| Used adequate tone and communication style. congruence, unconditional positive regard, and empathy | 1<br>Poor     | 2<br>Adequate | 3<br>Good | 4<br>Excellent | 4 |

| Evaluator Name: | Jill Q. Instructor |  |
|-----------------|--------------------|--|
|                 |                    |  |

Notes: Rapport and Review/Retrain were acceptable, tips discussed with student.

Score of 16 needed to pass. Circle: PASS



Total 25

# **Evaluator Instructions**

The purpose of the evaluation is to demonstrate understanding of the concepts of CFA-P, not to achieve a specific or successful result.

- 1. The evaluator is there as a passive observer and will not interact with the student.
- 2. Student MUST pass the written examination with a score of 80% or above to participate in the practical scenario evaluation. Please note the written exam score on the practical grading sheet.
- 3. The student will take the practical exam alone to ensure they are proficient in the program's use. Several evaluators will be present to ensure timely testing.
- 4. Ensure student's name is legible on the grading sheet.
- 5. Ensure the exam date is on the grading sheet.
- The student will receive a traumatic stress or behavioral scenario selected at random.
- 7. NO PROMPTING is permitted by the evaluator.
- 8. The student may use visual aids in the form of the Program Manual or Pocket Card found at the end of the Program Manual.
- 9. There is an area for notes, but they are not required.
- 10. Some verbalizations may be required for conditions that may not lend themselves to a practical scenario. Example: The scenario indicates the person is outside in the rain. The student should verbalize that they would move them inside during the BASIC NEEDS section. It is not necessary to actually move the scenario to another location.
- 11. The evaluator will disclose the PASS/FAIL grade at the conclusion of the examination and circle the corresponding grade at the bottom of the evaluation sheet. A minimum score of 16 using the rubric standard and definitions is required to pass.

# **Rubric Descriptions**

The rubric descriptions below will serve as a guide for the evaluator. The purpose of the evaluation is to ensure the Paramedic effectively manages the scenario.

The person, especially in behavioral instances, may still be transported to the hospital by the end of the scenario if the Paramedic believes it is warranted. They still must provide all necessary steps to stabilize the patient.

| 1    | 2        | 3    | 4         |
|------|----------|------|-----------|
| Poor | Adequate | Good | Excellent |

#### 1. Poor:

Student displays inadequate understanding of the material/purpose of the course.

Student may perform some steps satisfactorily but does not effectively manage the scenario.

### 2. Adequate:

Student displays appropriate understanding of the material.

Student may commit certain errors but effectively manages the scenario.

### 3. Good:

Student displays solid understanding of the material.

Student performs most steps with minimal errors

### 4. Excellent:

Student displays excellent understanding of the material.

Student performs all steps without error.

# **Scenario Descriptions**

#### **Traumatic Stress Scenarios**

- 1. Full arrest, medical
  - a. Nursing home patient with adult son present
  - b. Home, teen patient with parent present
- 2. Serious injury, death, trauma
  - a. Teen, witnessed shooting of friend
  - b. MVC, family member in same car fatality
- 3. Structure Fire
- 4. Disaster, tornado

#### **Behavioral Scenarios**

- 1. Anxiety attack
  - a. Teenager with history of anxiety
  - b. 50-year-old adult with no history of anxiety
- 2. Depressed person
  - a. Adult, depression diagnosed
  - b. Teen, depression undiagnosed
- 3. Alcoholic
- 4. Eating disorder

#### Traumatic Stress Scenarios

- Full arrest, medical
  - a. Nursing home patient with adult son present Transport

The patient is an 89-year-old male with history of dementia. The nursing home staff states that the patient does not have a DNR. CPR is in progress when you arrive. As the response unfolds, you are tasked with speaking to the son.

The patient is resuscitated for 30 minutes and the decision is made to transport to the ED with no pulse.

b. Home, parent present - Transport

The patient is a 17-year-old female who was found in bed by her mother when she did not get up for school. There is a needle and syringe on the floor and a trail of blood on the patient's right arm. As the response unfolds, you are tasked with speaking to the parent.

The patient is resuscitated for 30 minutes and the decision is made to transport to the ED with a pulse.

### 2. Serious injury, death, trauma

a. Bystander, witnessed shooting of friend – Non-transport

The patient is a 22-year-old male who was playing with a gun at a party. He did not know it was loaded and accidentally shot himself in the head. His friend witnessed the event.

The patient is obviously dead. The coroner is notified by JPD. You are tasked with speaking to the friend.

### b. MVC, family member in same car fatality – Non-transport

The patient is a 46-year-old female driver of vehicle involved in a lateral collision crash. The vehicle was struck on the driver side and the driver was killed. Her spouse was in the passenger side and suffered only minor cuts. The spouse did not desire transport to the hospital.

The patient has suffered injuries that have been fatal. They will not be transported. You are tasked with talking to the spouse.

#### 3. Structure fire

A candle in the family room was knocked over by a pet and initiated a fire that destroyed the entire structure. There were no injuries, but the family lost all of their possessions in the fire.

One of the family members, and adult, has approached the incident commander stating she needs psychological help. The incident commander tasks you with speaking to her.

#### 4. Disaster, tornado

An EF3 tornado has struck the Far West District. There is severe damage in three different subdivisions and 2 fatalities reported thus far. The Red Cross and emergency management have established a meeting place for victims in need of psychological help.

A 57-year-old male arrives at the meeting point and asks to speak to someone. The meeting point is not well staffed by Red Cross volunteers at this point, so paramedics educated in crisis first-aid have been assigned to the meeting place. You are instructed to speak to the 57-year-old male.

#### **Behavioral Scenarios**

### 1. Anxiety attack

a. Teenager with history of anxiety

The patient is a 13-year-old male with a history of anxiety attacks. The 13-year-old is with his mother at a local shopping center. The patient experiences an anxiety attack while there.

b. 50-year-old adult with no history of anxiety

The patient is a 50-year-old female with no history of anxiety attacks. She was swimming at the local pool when she began to feel numbness and tingling in both hands and tightness in her chest.

## 2. Depressed person

a. Adult, depression - diagnosed

The patient is a 20-year-old male with diagnosed major depressive disorder. He is on medications for this condition and has been taking them as prescribed. He denies any suicidality which is verified by his spouse with him.

b. Teen, depression – undiagnosed The patient is a 12-year-old female who states she is sad and does not know why. She stated that this has been a problem for two months and sometimes she feels like she is "going crazy."

#### 3. Suicidal person

Patient is a 42-year-old male who states he just wants to die. He has attempted suicide three times in the past and has been hospitalized each time. He states he is really afraid he will do it this time. According to the patient he does not have means but the scene is secured by police prior to your entry.