



# Beginning...



# Introduction

**Cell phones** 

**Bathrooms** 

**Breaks** 

**Emergency Procedures** 



# Introduction

## Tell us about you.

- Name
- •Where from?
- Experience?



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# Components

#### Part 1

History

#### Part 2

- Peer Support
- Mental Health



## Part 1



## Joliet Fire Department

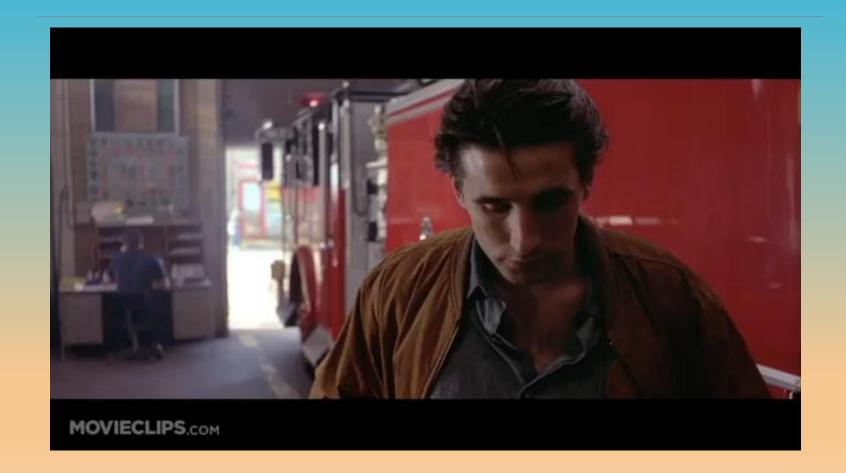
THE PROUD HISTORY OF THE FIRE SERVICE AND THE JOLIET FIRE DEPARTMENT

"HISTORY REPEATS ITSELF."

Many times in world history, human-kind has been arrogant enough to have believed they have tamed fire.

History repeats itself.

# Firefighting in Popular Culture



# Goal



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To understand the role of fire and fire departments in both world and local history, as well as your place in that history.

# Objectives



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Historical origins of fire departments in world history.

Traditions and symbols of the fire service.

History of the City of Joliet and Joliet Fire Department

Understand your role in that history.

#### **Presentation Components**

Fire Suppression throughout World History.

Early American Fire Department History.

Joliet and Joliet Fire Department History.

Fire department traditions and symbolism.



## Remember this...

You are part of a tradition that has existed since before the beginning of recorded history.

Part of a select group.

Looked up to and trusted by the community.

History repeats itself.





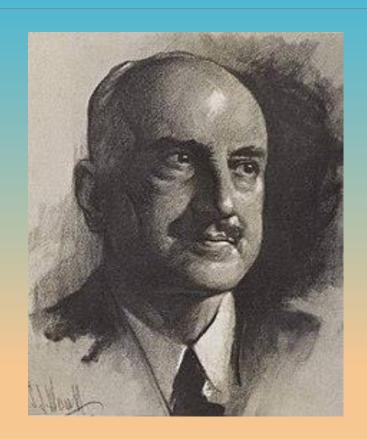
# The Professional Fire Department

# The Importance of History

"Those who fail to learn from the mistakes of their predecessors are destined to repeat them."

George Santayana,1906

Things come full circle.



Many times in world history, human-kind has been arrogant enough to have believed they have tamed fire.

History repeats itself.

# The History of Firefighting Ancient Firefighters

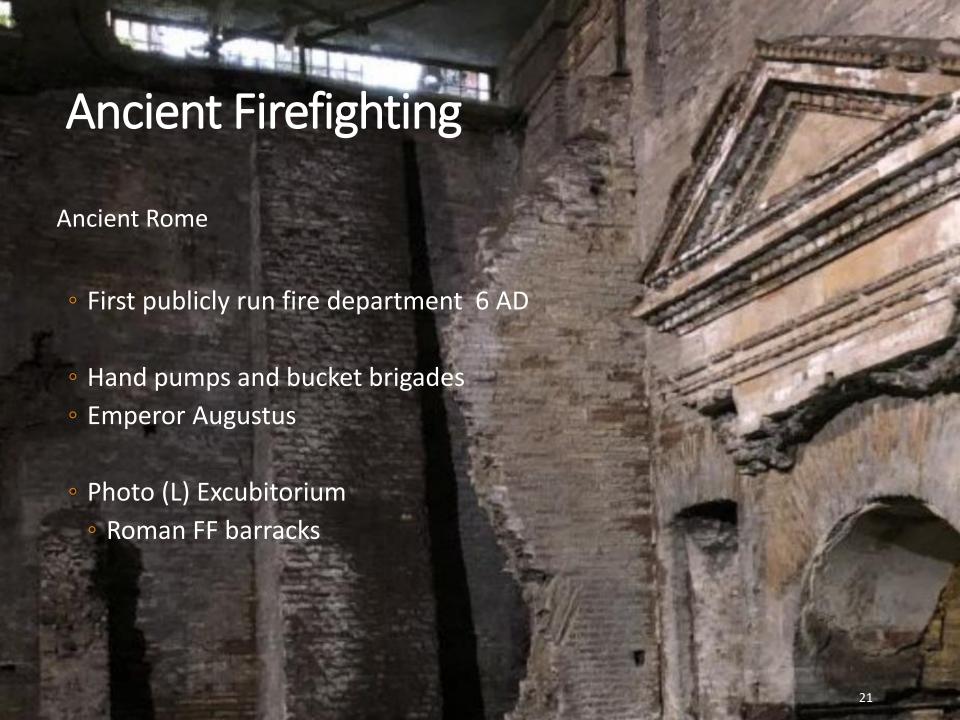
## **Ancient Firefighting**

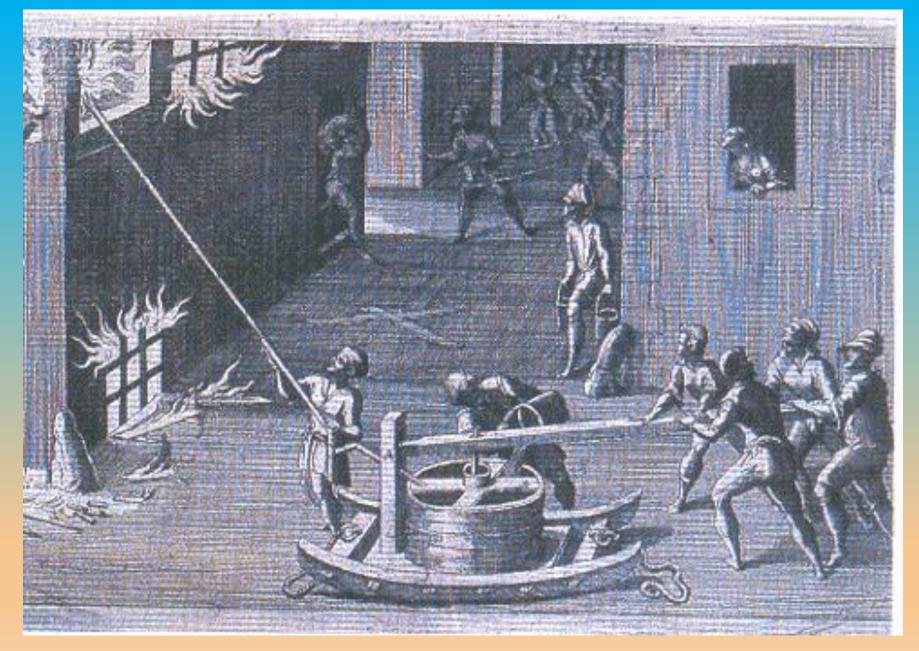


**Ancient Egypt** 

First organized fire department.

•300 BC.



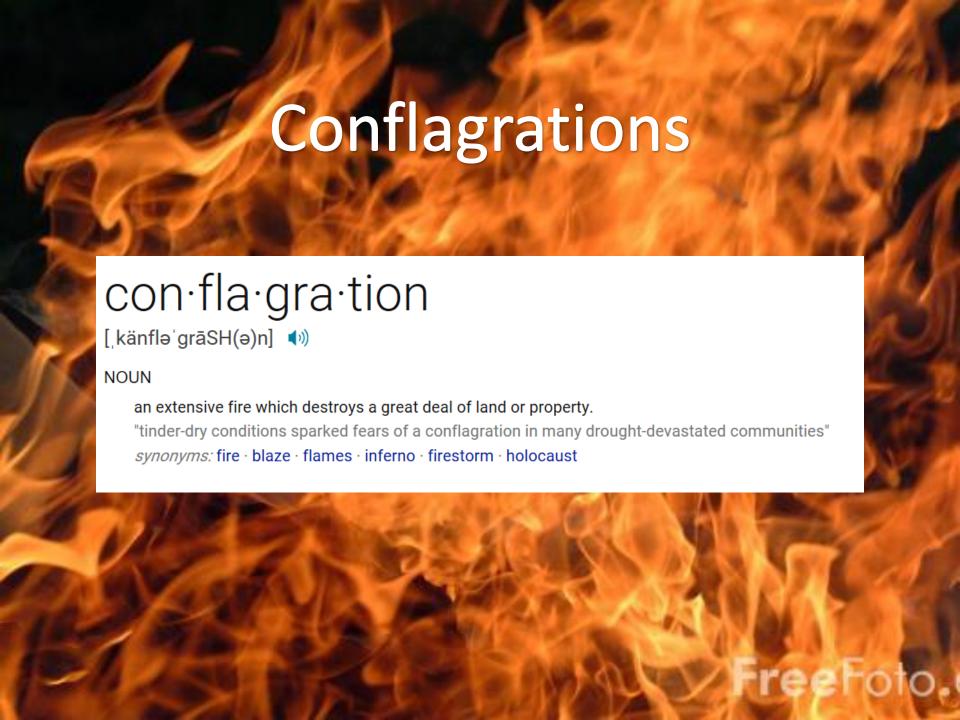


https://www.bing.com//mages/search/view=detailV2&ide/530F188CD21896A883D91316D45E852FDA59FC25&hthid=OP.25F6XKFKgpn7WqNkFhaelgH aFQ&mediauri=https://s34%2Fl%2F100Falcons.files.wordpress.com%2F2008%2F019%2Fctes/bio-pumpfirefighters.gif&exph=346&expw=4478.q=ancient-firefighters&selectedinde=08.ajaxhist=08.vi=a.2,6

Many times in world history, human-kind has been arrogant enough to have believed they have tamed fire.

History repeats itself.

This being said...



# Common from the middle ages through the industrial revolution

## Conflagrations: World History

#### London

798, 982, 1212, 1666 (depicted top)

#### Venice

· 1105, 1577

#### Boston

1631, 1653, 1678, 1872(pictured bottom)





#### Conflagrations: World History

Rome

• 1764

Chicago (depicted top)

· 1871

Baltimore (pictured bottom)

• 1904

San Francisco

1906





#### Results of Conflagrations



Improvements made after each.

Building codes
Fire codes



Urban conflagrations now rare in US.

Many times in world history, human-kind has been arrogant enough to have believed they have tamed fire.

History repeats itself.

# Fire is Still Deadly

# Station Nightclub Fire: February 20, 2003

200 INJURED

**100 DEAD** 



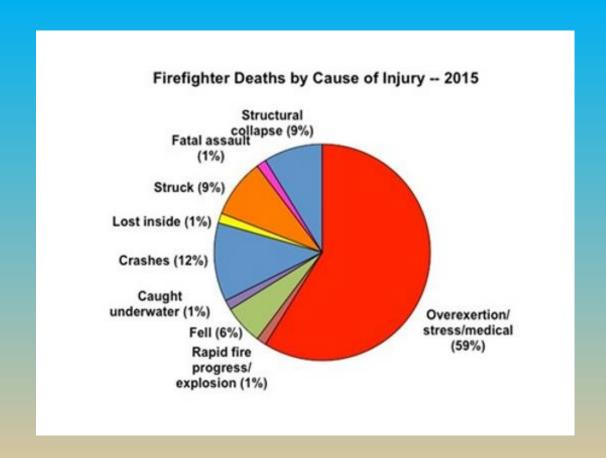
# World Trade Center Attack: September 11, 2001

6,000+ INJURED
2,996 DEAD
71 POLICE OFFICERS
343 FIREFIGHTERS



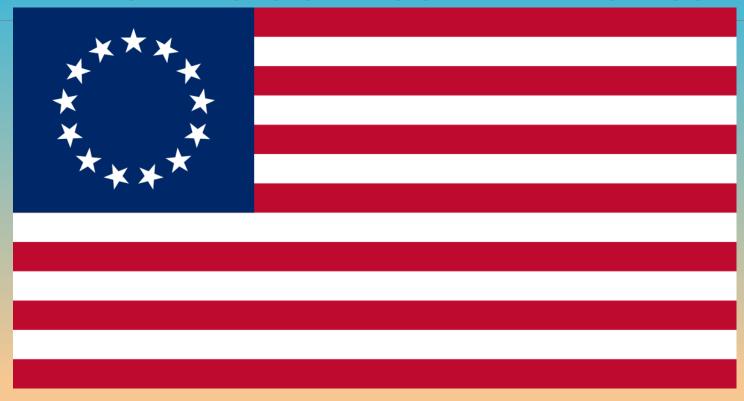
The new yardstick for improvements, unfortunately, is





### Suicide

### The Fire Service in America



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### **American Fire Service History**

# Predates United States History

#### New Amsterdam (New York)

- 1637-1673
- Fire Wardens and "Rattlers"
- Bucket Brigades

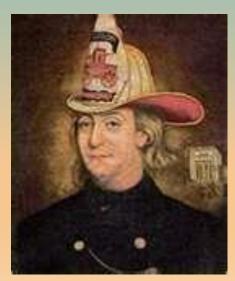
#### Boston, MA

- 1678
- First Firefighters paid for their work

#### Philadelphia, PA

- 1736
- Benjamin Franklin
- Standard for Volunteers





### Early Fire Equipment

Ancient firefighters used basic hand pumps.

Colonial fire fighters had buckets, ladders, and fire hooks.

Hand-powered pumpers developed in 1720.

Drawn by men.

Steam-powered pumpers developed in 1829.

Drawn by horses.









Source: YouTube – Aurora Regional Fire Museum

### Paying for Fire Service Firefighting not always so altruistic

#### **Ancient Rome**

- 115 BC
- Would arrive and haggle with structure owner over price

#### Early American times

- Insurance companies paid fire departments for service.
- Aggressive interior attack was born.



Insurance Company: Mutual Assurance Company for Insuring Houses from Loss by Fire

City: Philadelphia, PA

Company Dates: 1784-1996

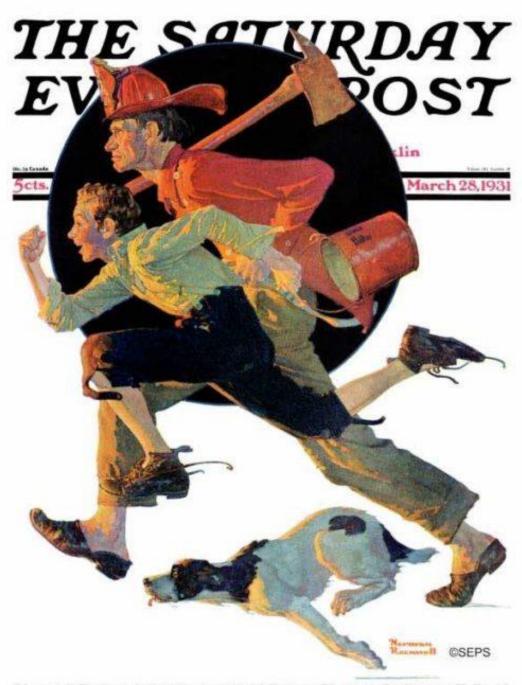
Policy number 153 was issued in 1786 and covered 237 Lombard Street. In 1996, The Mutual Assurance Company and its subsidiaries merged into National Grange Mutual Insurance Company

Object ID: 00.3980

http://www.nycfiremuseum.org/gallery\_page.cfm?alias=history-firemarks

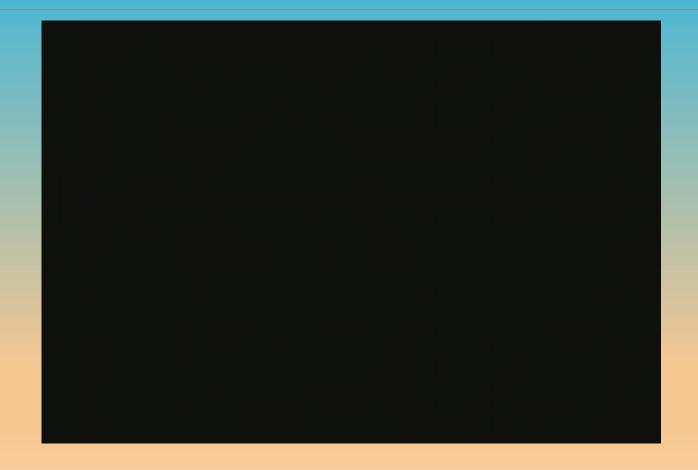
We got past that, thankfully

Career departments generally funded through local tax funds.



Myron C. Taylor-Alfred Noyes-Ida M. Evans-Clarence Budington Kelland Isaac F. Marcosson-Struthers Burt-Bernard DeVoto-Ben Ames Williams

# Life of an American Fireman 1903

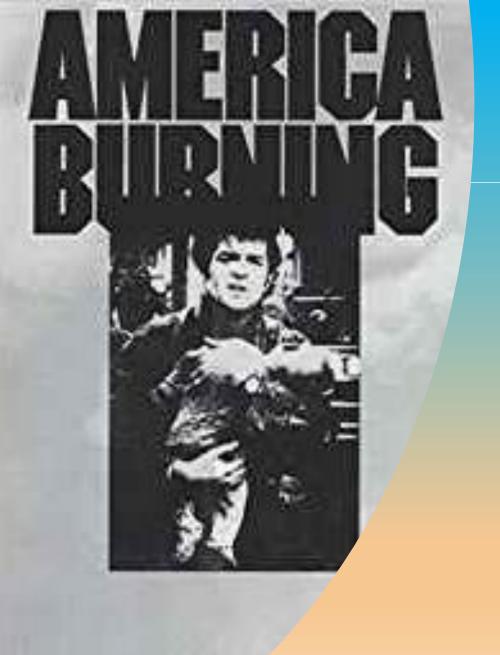


# Fire was a serious problem in America.

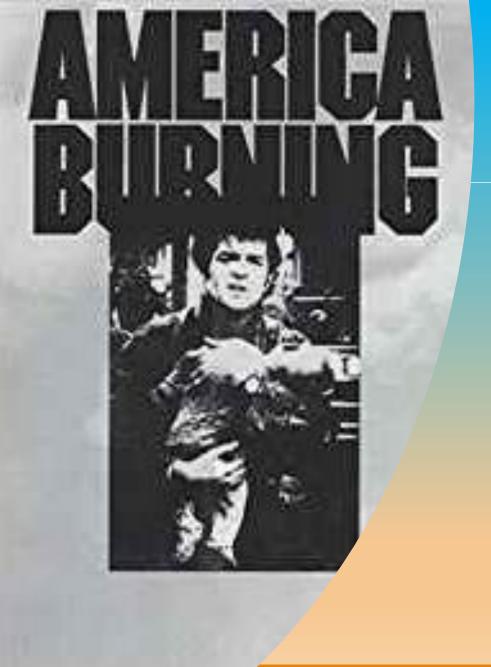
12,000 Fire deaths per year by the 1970s.

32 People per day!

# History Changes America Burning, 1973



Free online
Recommended reading
Changed the way
America fought fire



### **America Burning**

Fire prevention

**Public education** 

Smoke detectors

Fire resistant clothing

Firefighter protection and technology

Fire safety code updates

#### Fire deaths in 2018.

3,400

Total number of fires and injuries trending down since 2008.

Total number of deaths is trending up.

https://www.usfa.fema.gov/data/statistics/#tab-2

# **Today's Fire Service**

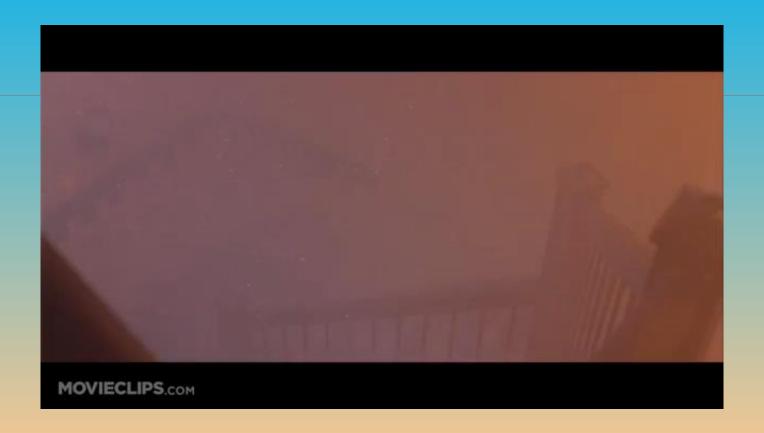
#### About 1.16 million fire fighters in US (2015).

- 30% career
- 70% volunteer

Only 3,000 all-career departments in US.

Approximately 25,000 all or part-volunteer departments in US.

# This is how the public sees us still.



# Notice anything similar to the 1903 video?

Public perception about Firefighters hasn't changed much in 100 years.

Big expectations, right?

# The City of Joliet The Joliet Fire Department

# What the world knows About Joliet...



### The Real Joliet

# Largest city in Will County.

First settled in 1831, without the name Joliet.

Half of Joliet Pioneers were settlers from New York.

### Notable names.

# Reason Zarley made first permanent settlement in spring 1831.

1 mile south of City Limits.

He was a veteran of the War of 1812.

# Charles Reed settled in Joliet In 1832.

He built a home on the west side of the river.

Built a grinding mill across the street from where the Library now stands

# Martin H. Demmond settled here in 1834.

Businessman who built Merchant's Row in 1837.

**Turning Point in Joliet history.** 

**Charles Clement** Dr. A.W. Bowen **George Woodruff Richard Hobbs Uri Osgood** 

**Juliet, 1837** 

**Joliet, 1852** 

### Looking West Over the River



### **Looking East**

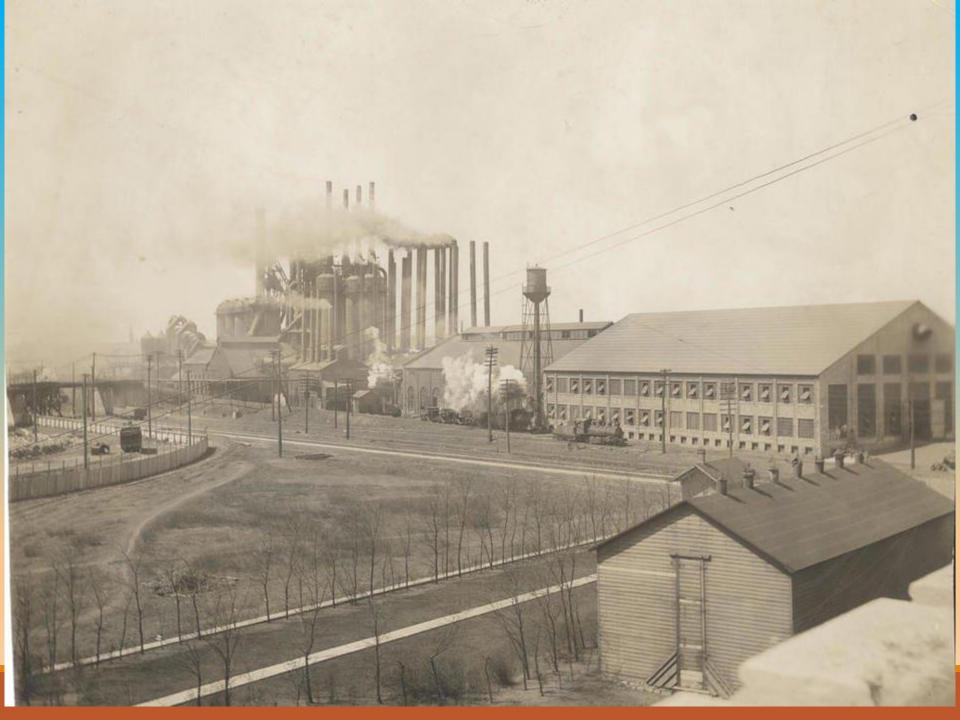


The railroad.

The I & M Canal.

City of Steel and Stone.

### **Joliet Steel and Iron Works**



### **Joliet Limestone**



### **Joliet Today**

### Population 149,000.

3<sup>rd</sup> largest city in population in Illinois after Chicago and Aurora.

65 miles<sup>2</sup>

# This class is not long enough to describe the complex history of Joliet.

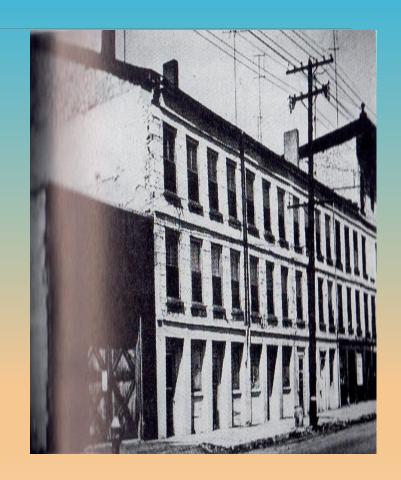
Many books available at the 2 branches of the Joliet Public Library.

### **The Joliet Fire Department**

## The history of the Joliet Fire Department predates Joliet itself.

### Village of Juliet, IL

- 2 Fire Wardens appointed in 1837
  - One on each side of the river
  - Joel George and Charles Hopkins



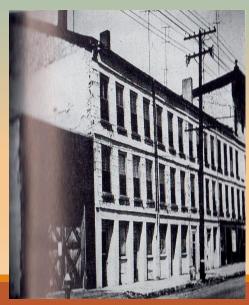
### City of Joliet, IL

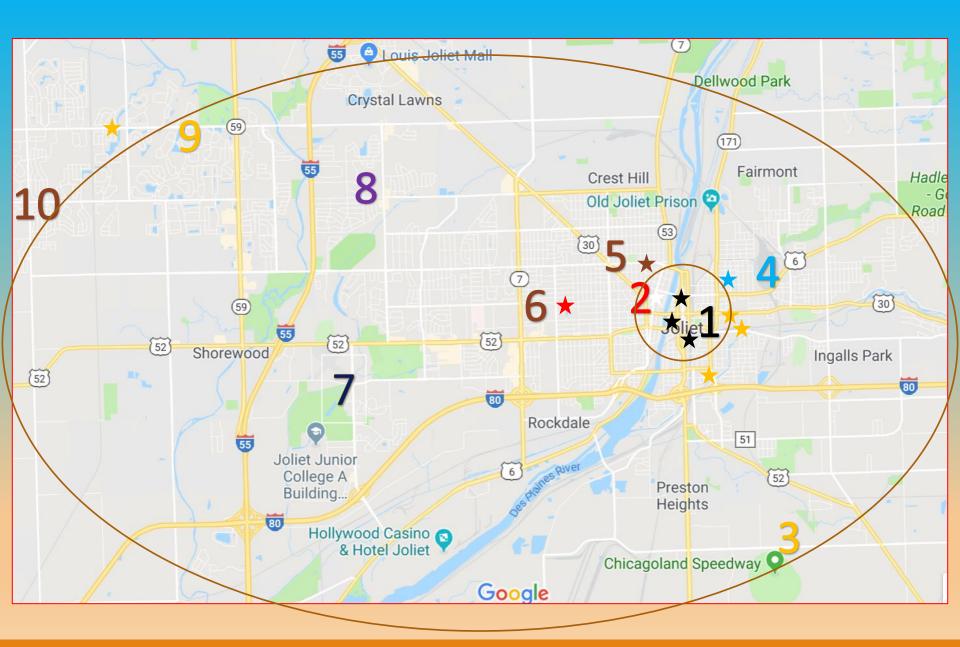
- Incorporated 1852
- Fire Department
   Officially established
   December 12, 1853 by
   City Council



- 1 fire station
- West side of the river
- 219 N. Bluff
- Pictured right







### The Joliet Fire Department

- 21,000 annual calls for service
- 9 Stations
- 7 Engines
- 2 Quint
- 1 Truck
- 9 Ambulances



### Joliet and Joliet Fire Department History

### In The History of Will County (1878)

- George Woodruff
- Described the Joliet Fire Department:

"(P)erfect as in any of the large cities". He cites the occasion of the Joliet Fire Department's victory at a firefighter's tournament held in Chicago for his reason. At this tournament, the men of the Joliet Fire Department won "(f)irst national prize, for putting out fire, \$350 gold, and a silver water service valued at \$160; third national prize, from throwing water a distance, \$100, gold; and third State prize, for throwing water a distance, \$75 in greenbacks".



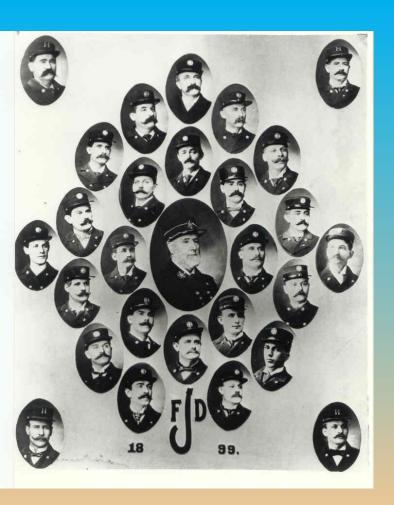
### **Progressive Leaders**

Joliet at national forefront of progress in the fire service.

- First Hand Pumper1856
- First Steam Engine1869
- Internal Combustion Engine 1914
  - Replacing horses



## Joliet Fire at turn of 20<sup>th</sup> Century





Elks Parade August 17 1909 Joliet Illinois

### John D. Paige

### 1877 Fire Chief

Advances

Horses

Fire call boxes

Fire hydrants

Mayor

Police Chief





## Union Organization

### Local 44 1917

- Better wages and working conditions.
- Joliet was no exception to the need.
  - Before Local 44
    - Worked 15 days straight, night and day.
    - 3 days at home.
    - Another 15 days followed.
- In 1921, the two-platoon system was born
  - 1 on, 1 off.
- In 1967, the three-platoon system
  - Current system.

### Local 2369

## Local 44 – Apparatus Operators, Firefighters

Local 2369 – Battalion Chiefs, Captains, Lieutenants

### More Recent Advances

ALS
Ambulance
Service
(Paramedics)

Radio 1951

1951

•Taken over from police in 1953

1990

Thermal Imagers 2000s

2000s



1951

Selfcontained Breathing Apparatus (SCBA) 1990s

Computerized Record Keeping 1990s 2010s

12-Lead EKG 2010s



### Important Joliet Fire Department History

First paid firefighters in 1876

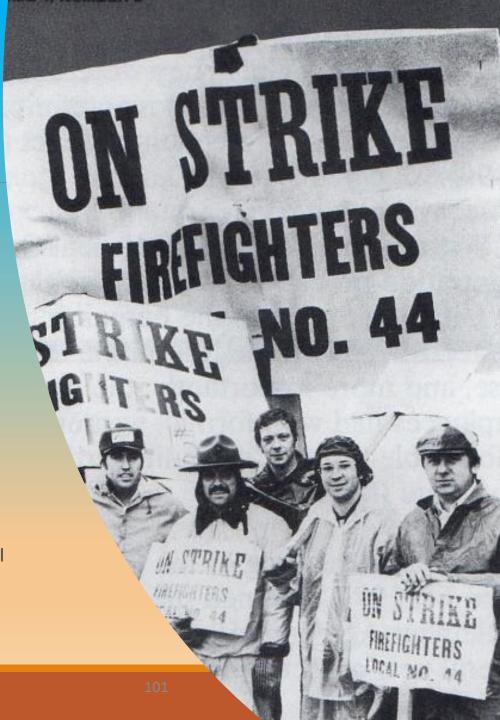
#### 1977 Strike

- Flying Squad
- Silver Spanner

Read Fiery Struggle

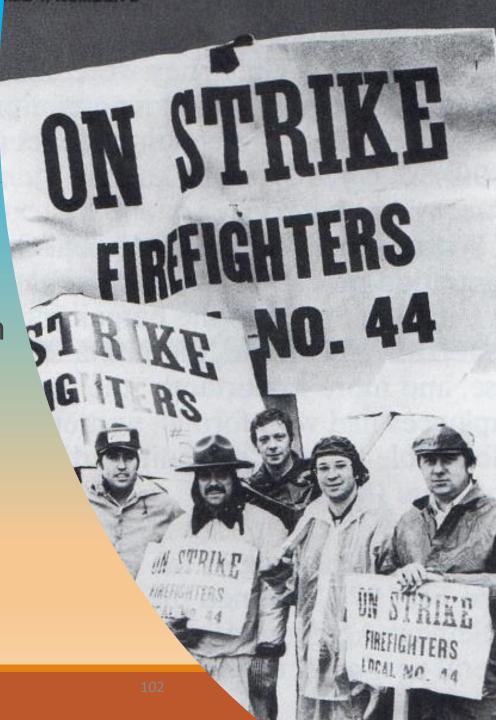
### 1981 Closing of Station #5 and layoffs

- Chief Ed Spahn was asked by the City Council to step down
- Quote in Herald News
  - "cutbacks place his department below the standards for fire protection"



### Important Joliet Fire Department History

- 1990s prosperous years
  - Rapid City/FD expansion
  - Riverboat funding
    - 2 successful casinos
- 2000s
  - 3 ff engines/trucks
  - Ambulances at all Stations



### Important Joliet Fire Department History

- 2009 reduced manpower and threatened layoffs.
  - Recession.
  - History repeats itself.
- 2017
  - Further cuts and reorganization proposal.
- 2018
  - Return to previous staffing levels.
- 2020 2021
  - Pandemic

# Daily, the Joliet Fire Department handles life and death incidents for the public.

### **Notable Incidents**

# Joliet Opera House Chicago and Clinton St. March 18, 1891

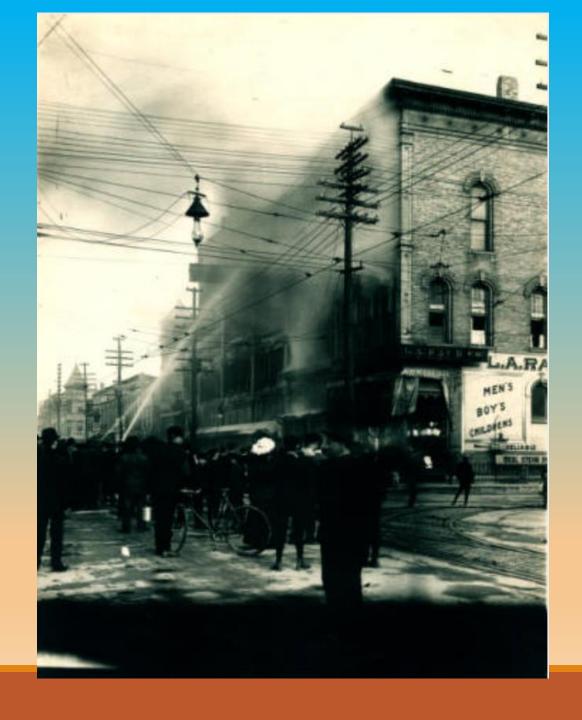


## Barrett's Hardware April 4, 1908





### Boston Store April 26, 1908





# Plainfield/Joliet Tornado August 28, 1990



# Empress Casino Fire March 20, 2009



### Joliet Fire Department Special Teams

Hazardous Materials Response Team 1990

Fire Investigation Team 1990

Specialized Rescue Team 1994

Dive Team 1996

Honor Guard 1998



## Joliet Fire Department Patches

## Joliet Fire Department Patches









Prior to 1975, no official patch

Eventually the red and white appeared

In 1997 a new patch was introduced by Chief Larry Walsh

In 2017, we went back to the red and white

Company logos

# Joliet Fire Department Station Locations Past and Present

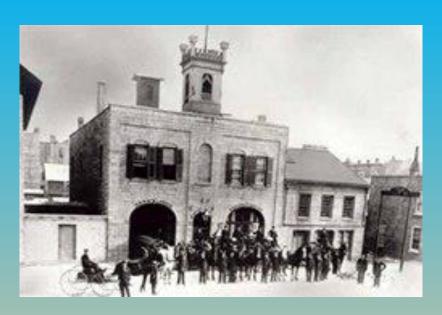
219 N. Bluff St. 1853-1859

114-116 N. Ottawa St. 1859-1968 Pictured top

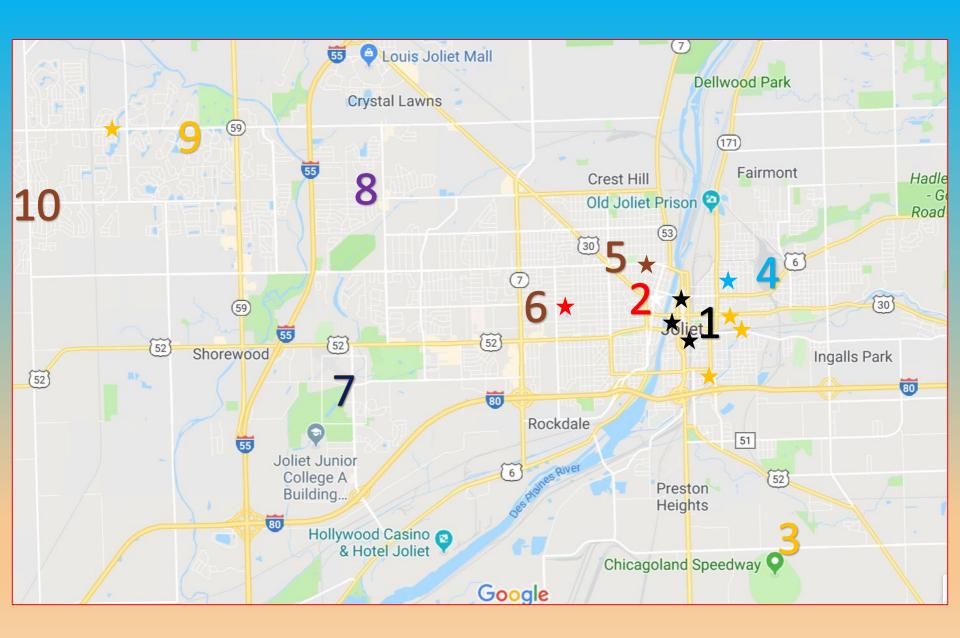
> 150 W. Jefferson St. 1968-1980 Current City Hall

150 W. Clinton St. 1980-1991 Harrah's Casino

101 E. Clinton St. 1995-Present Pictured bottom







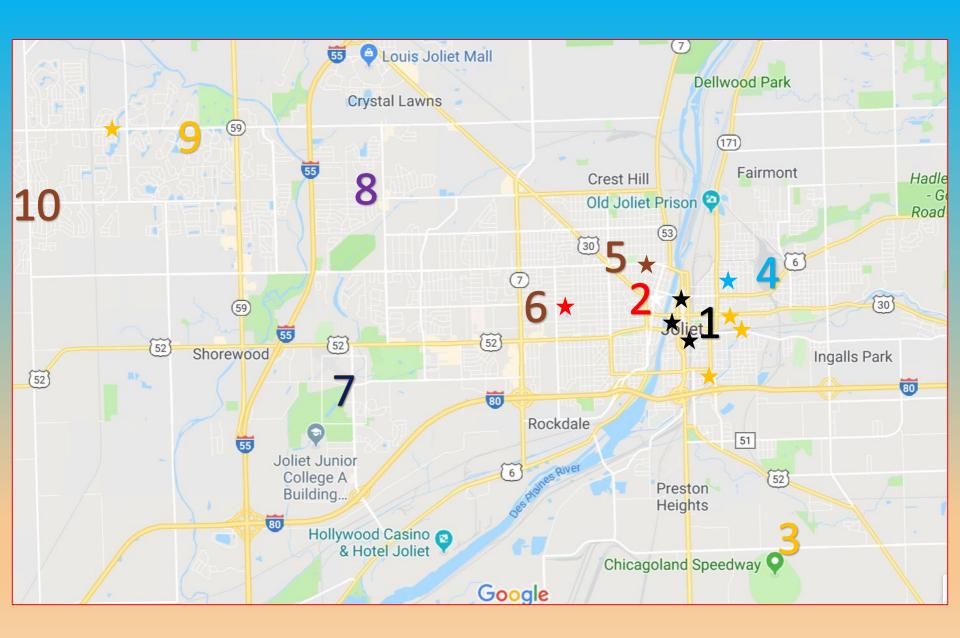
219 N. Bluff St.

1859-1929

815 Campbell St. 2000-2010







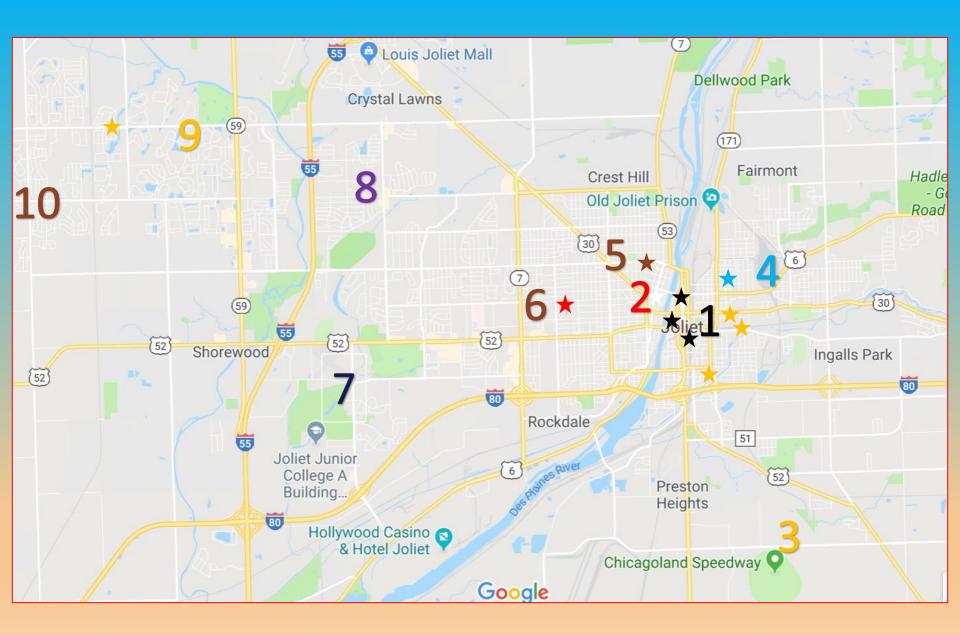
Washington @ Union St. 1888-1909

Washington @ Melchior St. 1909-1972 Morningstar Mission

319 Grover St. 1972-2012

450 E. Laraway Rd. 2012-Present

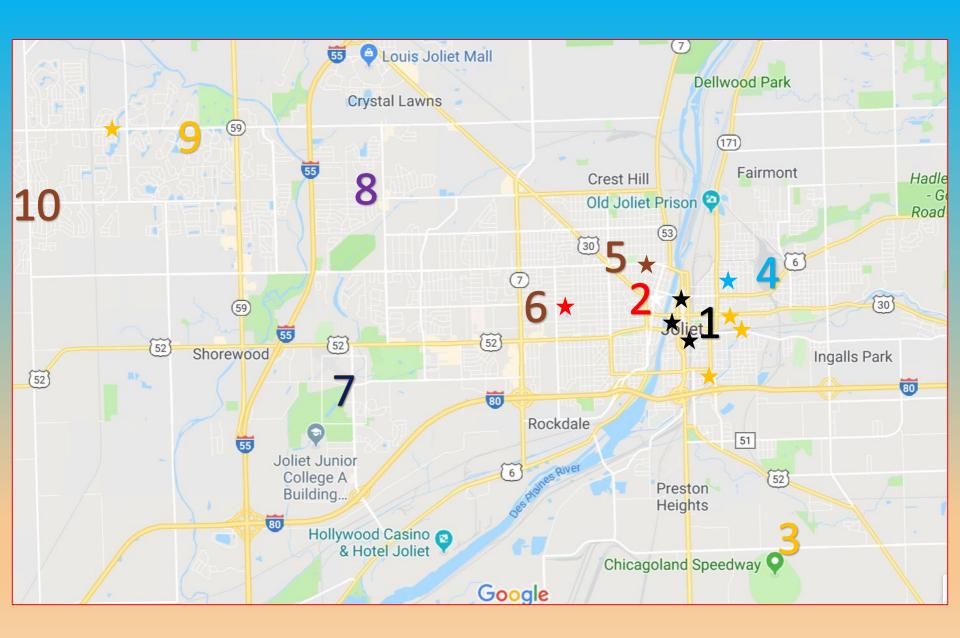




Collins @ Ohio 1897-1970

868 N. Draper Ave. 1970-Present





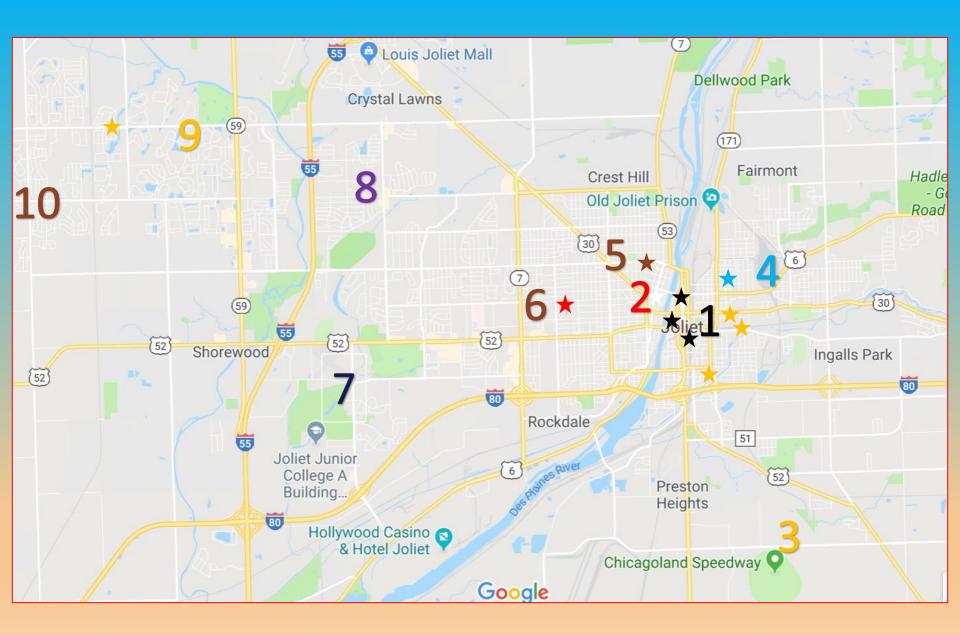
801 N. Hickory 1898-1975



661 Mason Ave. 1975-Present



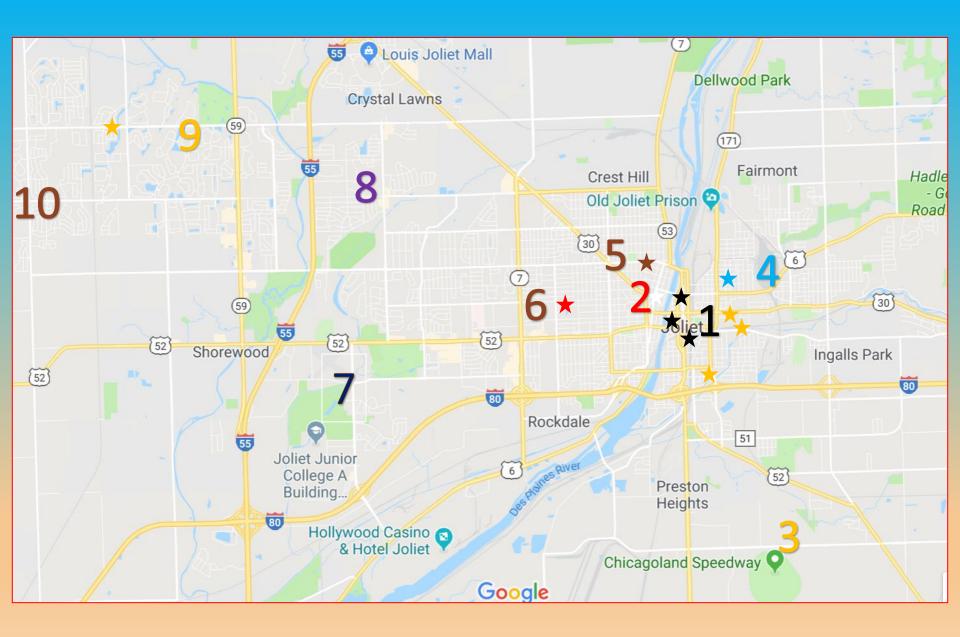




815 Campbell St 1963-2000

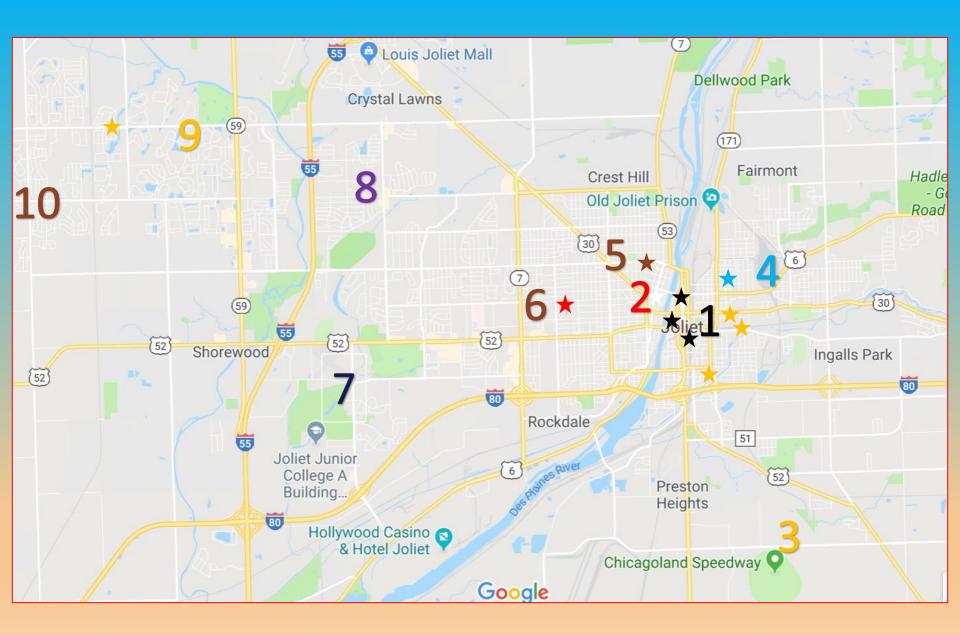
2049 Oneida St. 2000-Present



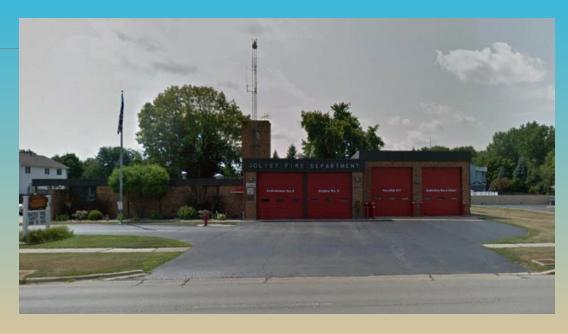


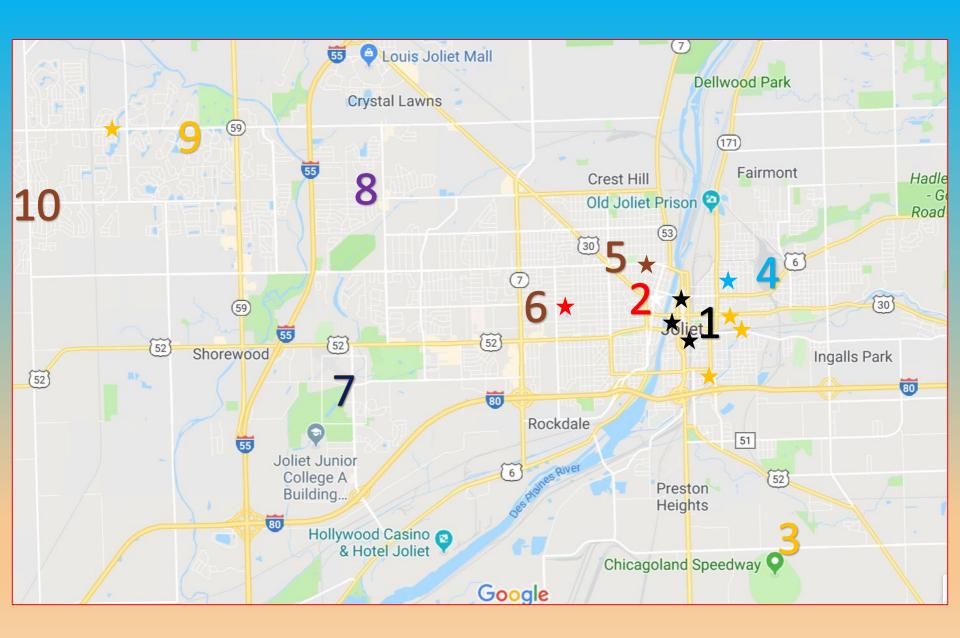
125 Houbolt Rd. 1970-Present





2293 Essington Rd. 1977-Present





7196 Caton Farm Rd.

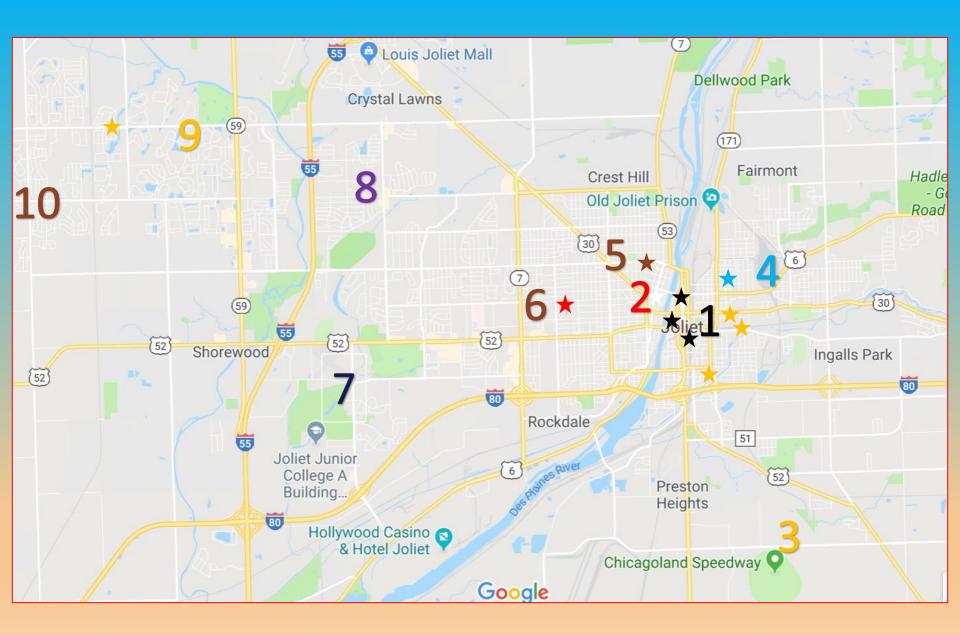
1996-2004

**Police Substation** 

2300 Michas Dr. 2004-Present

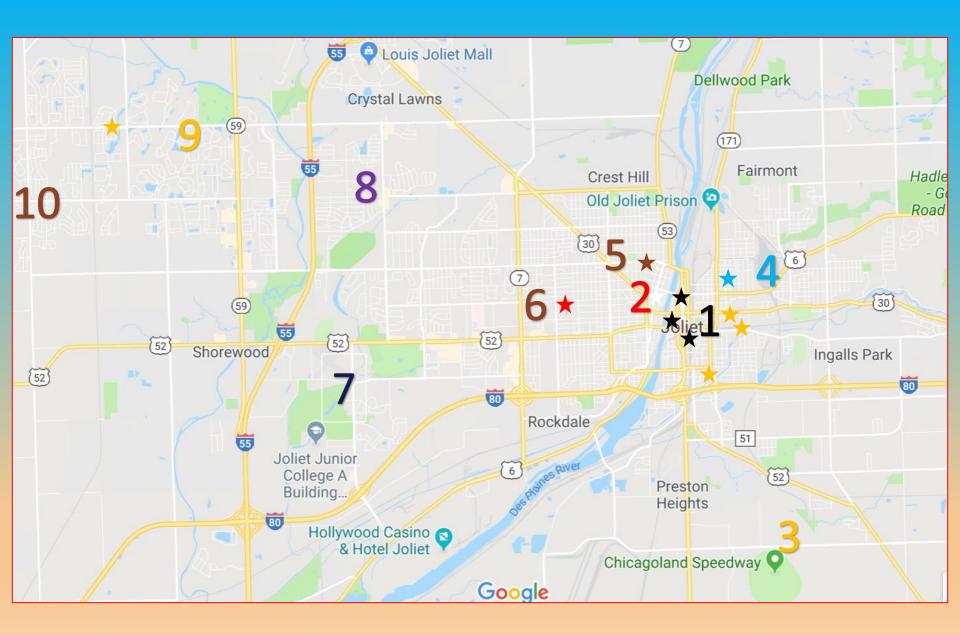






## 1599 John D. Paige Dr. 2006-Present

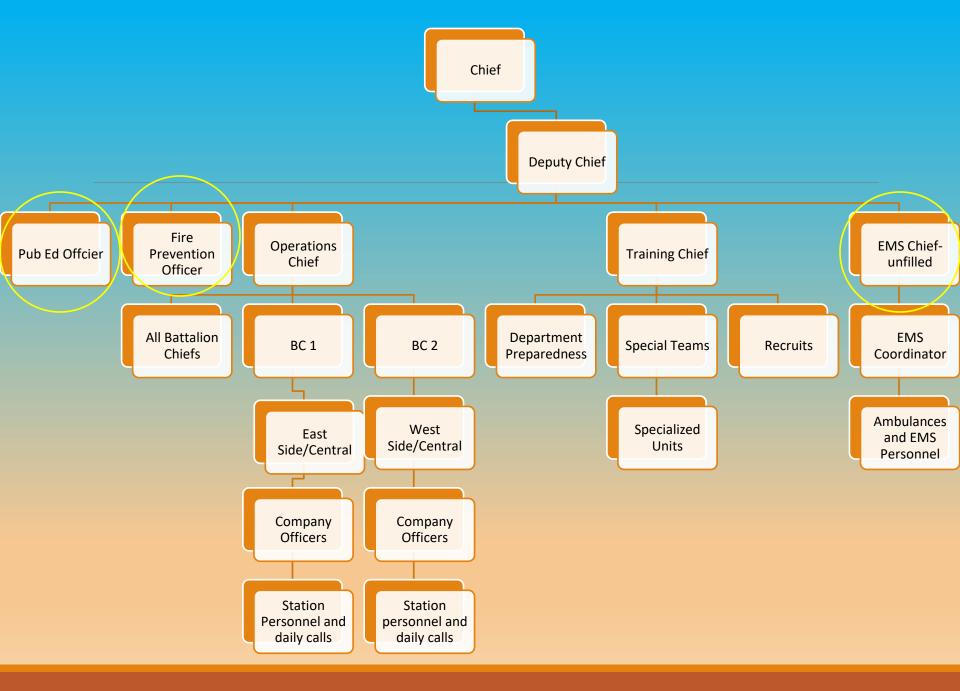




# The Joliet Fire Department, too has a history too rich to detail here.

The JPL (East) and FF Perona have copies of:
"The Joliet Fire Department:
150 years of Dedicated Service"

#### JFD Organizational Structure



## **Fire Service Symbols**

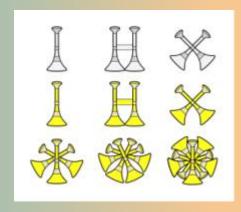
## Bugle

- Early days:
   Chief's bugle
   (speaking trumpet).
- Indicated who was in charge
- Now used as rank insignia.



## Todays Bugles

Denote rank



# St. Florian Patron Saint of Firefighters



Roman Military Officer

Born 250 AD

Died 304 AD

Disobeyed the Emperor

- Diocletian
- Persecuting Christians

Was to be burned to death

Wound up being drowned

## Fire Service Symbols

FIREFIGHTER SCRAMBLE MALTESE CROSS





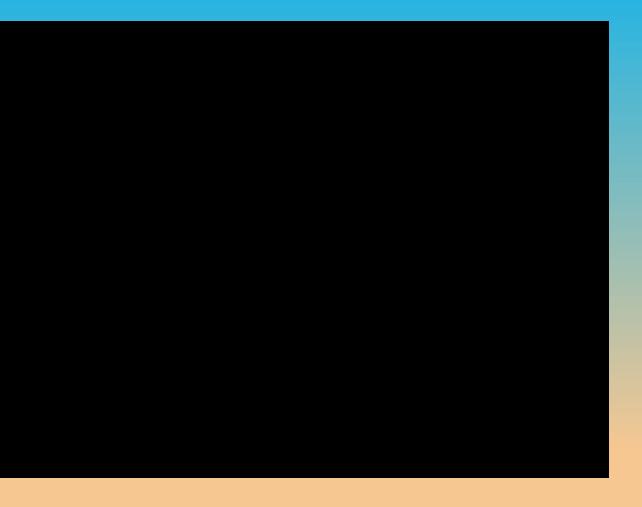


## Pretty cool, right?

Ready to fight fires?

Now that we have that out of the way...

Why are you REALLY here?



## That's right...



# Remember those 21,000 calls for service?

18,000 of them were EMS.

If you don't like EMS, you are in the wrong place.

# You must become GREAT at EMS.

# Our citizens and visitors have a right to expect EXCEPTIONAL care from us!







Part 2

Peer Support/ Mental Health



### August 16, 2014



# Joliet Firefighters Peer Support Group

(855) JFD-PEER
info@jfdpeersupport.com

#### Welcome

#### May be disturbing.

- Feel free to step outside
- A Peer Supporter will join you



**Questions, call me 815-530-2196.** 

Please, keep an open mind... Some don't want to be here.

I was one of you for a long time.

#### How many Firefighters does it take to screw in a lightbulb?

0

We'd all rather sit in the dark and complain about it.

jfdpeer ..........com

## Firefighter Mental Health

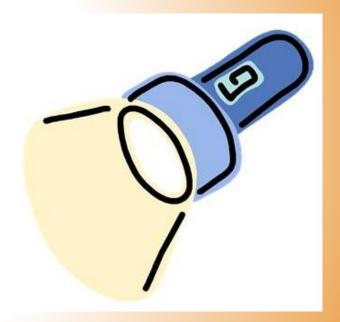
Been in the shadows for FAR TOO LONG!

Time to drag these issues into the light.

Can't deal with if in denial.

You may not have these issues...

Or think you don't.



## Problem in Firefighter Culture

#### History/culture

- Inconsistent support
- Negative stereotypes

#### Major issue

1 in 5 will have some mental illness lifetime<sup>1</sup>

#### **Cultural** impediments

- 92% see as weak<sup>1</sup>
- Prevents help seeking

Culture change needed!

**Education now!** 



#### The Problems

Suicide

Substance abuse

Post-traumatic stress disorder (PTSD)

Divorce

Family Issues

**Depression** 

Sleep disorders

Everything revolves around sleep



#### Suicide

#### More suicide than LODD<sup>2</sup>

- 2015 68 LODD/94 suicide
- 2016 69 LODD/99 suicide
- 2017 60 LODD/91 suicide
- 2018 48 LODD/119 suicide
- 2019 64 LODD/82 suicide

EMS 12X national average<sup>3</sup>

#### Ideation<sup>4</sup>

- 5-13% general population
- 21% fire service



#### Suicide

#### Plan<sup>4</sup>

- 5% public
- 7-12% fire service

#### Suicides<sup>4</sup>

- 21/100,000 fire
- 13/100,000 general

90% show signs before4



## Basic Signs Exhibited by Suicidal People

Expressing feeling that the world would be better off without them

Hopelessness/purposeless

Withdrawal

Giving away possessions

Anxious, reckless behavior

**Extreme mood swings** 



# Post Traumatic Stress Post Traumatic Stress Disorder (PTSD)

Post traumatic stress (PTS) is normal<sup>3</sup>

Post traumatic stress disorder (PTSD) is not.

Organic brain damage<sup>3</sup>

50-90% of adults suffer traumatic event, 8% PTSD in general

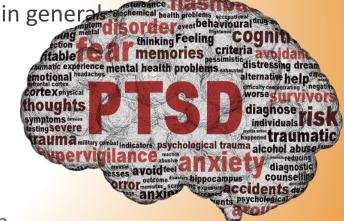
6-13% Police

20% Ambulance

15-30% urban fire service<sup>3</sup>

Why do some people get PTSD, and some do not?<sup>3</sup>

- Resilience
- Support



### Resilience and Support

#### Resilience

Healthy coping mechanisms

#### Support

Available interpersonal communication



#### Both are critical!

## Substance Abuse/Addiction

#### Binge drinking

- 23% general pop
- 50% fire service<sup>5</sup>

#### Drugs

- Legal/prescription
- Illicit

Tobacco



#### Divorce

Divorce rate down to 39% nation wide<sup>15</sup>

Good news: Male firefighter no higher rate<sup>9</sup>

Bad news: Female firefighter 3x higher rate<sup>9</sup>



## Family

#### Firefighter not only affected party

- Spouse/significant other/partner
- Kids
- Friends
- Parents



#### What happens at home is important

First signs of stress often seen here<sup>3</sup>

#### Depression

#### Depressive disorder

7% general population<sup>8</sup>



17% firefighter population<sup>10</sup>

## Sleep – Everything revolves around it...

#### Disorder

- 20% general public
- 37% firefighters<sup>10,11</sup>
  - Cancer<sup>12</sup>
  - Cardiovascular<sup>13</sup>
  - Obesity<sup>13</sup>
  - Diabetes<sup>13</sup>



## Critical Incident/Crisis/PTS

**Critical Incident** 

Crisis Response, PTS

Overwhelms coping ability

Resilience – coping

Crisis intervention

Recovery<sup>3</sup>



## Critical Incident/Crisis/PTS Solutions

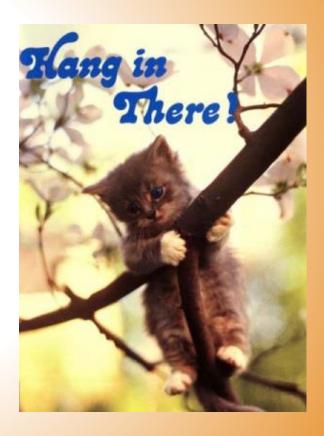
Crisis intervention

Best single solution is interpersonal support<sup>3</sup>

**Coping strategies** 

Before and after events







#### **More Solutions**

#### **Awareness**

Recognize the signs

#### Education

- Learn more about the issues
- Coping strategies

#### Intervention

- Psychological fist aid
- CISD

#### Continued care<sup>4</sup>

Clinician/Religious support

**Employee Assistance Program (EAP)** 

Peer Support

**Critical Incident Stress Management (CISM)** 

**SOP 15** 

## **Coping Strategies**

Whatever helps...

Meditate

Read

Art

Fishing...

Exercise / walk



## Psychological First Aid

#### **Crisis intervention**

#### Psychological first aid (PFA) – Evidenced-based

- Early psychological intervention reduces need for more
- Compare to physical injury and physical first aid
- IAFF Peer Support ABC Model
- ICISF SAFER-R Model
- Johns Hopkins University
- Firefighter Hero Learning Network
- How long PFA lasts
  - Study 20 years later still benefits<sup>3</sup>



## The Joliet Employee Assistance Program

#### Lifeworks

- Still the City of Joliet Employee Assistance Plan
- · 888-267-8126
- Username: Joliet
- Password: city
- They do offer the following help:
  - Family
  - Life
  - Health
  - Work

If you do not want to use us for help...

PLEASE USE SOMEONE!

# The Joliet Firefighters Peer Support Group (JFPSG)



#### **Inaugural Joliet Firefighter Peer Support Class**

September 2019



L to R: Front row: Danny Adams (Instructor), FF Jeremy Hoffman, AO Burke Schuster, FF Chris Bay, Lt. James Boyd, AO Stan Nowicki. 2<sup>nd</sup> row: Nancy Nelson (Clinician), Sr. Mary Frances Seeley, Councilwoman Jan Quillman, Courtney O'Brien (Clinician), Joe Casalino (Instructor), Capt. John Miller, AO Pat Wojewoda, Brother Ed Arambasich. 3<sup>rd</sup> Row: Mike Stromberg, Jim Larson, Lt. Mike Stapp, Lt. Floyd Woods, FF Justin Farrar, AO Matt Christensen. 4<sup>th</sup> row: FF Matt Pasteris, Mike Nurczyk, Capt. Aaron Kozlowski, Tom Douglas, FF Nate Kren, FF Dominick Perona, FF Chris O'Hara. Not Pictured: Dr. Terry Smith, Fr. Chris Groh, DC Greg

### JFPSG Vision and Mission



#### Vision

 A Fire Department where all Joliet Firefighters and their families are holistically cared for by their peer network regarding all forms of mental and emotional health.

#### Mission

 The Joliet Firefighter Peer Support Group believes that the path to Joliet Firefighter mental and emotional health begins with firefighters, clinicians, clergy, and public officials working together to provide support, education, and connection to resources to our firefighters and their families. The public can depend on firefighters. Firefighters can depend on their peer support network.

#### **Our Partners**





- The Upper Room Crisis Hotline: (888) 808-8724
- The Franciscan Friars, Province of the Sacred Heart of Jesus
- Sage Bodywork & Wellness



**NI Critical Incident Stress Management Team** 

## Group Member Categories

#### **Active Firefighters**

- Officers
- Apparatus Operators
- Firefighters

#### Retirees

#### Clinicians

- Counselors
- Social Workers

#### Religious

Suicidologist

**Other Stakeholders** 





## Active Firefighters

ACTIVE

James Boyd

Chris O'Hara

Matt Christensen

**Matt Pasteris** 

**Justin Farrar** 

**Dominick Perona** 

Jeremy Hoffman

**Burke Schuster** 

Aaron Kozlowski

Mike Stapp

Nate Kren

Pat Wojewoda

John Miller

Stan Nowicki

### Retirees

**Chris Bay** 

Tom Douglas

Jim Larson

John Lukancic

Mike Nurczyk

Mike Stromberg

Floyd Woods



### Clinicians

#### **Aspire Center for Positive Change**

Aspire-cpc.com

(815) 353-3122

- Courtney Doyle-O'Brien, LPC
- Nancy Nelson, LCSW
- Carissa Silunas, MSW
- Aubrey Thornton, LCSW



## Suicidologists/Support

The Upper Room Crisis Hotline

(888) 808-8724

Mary Frances Seeley, OSF, Ph.D.

Terry Smith, PsyD

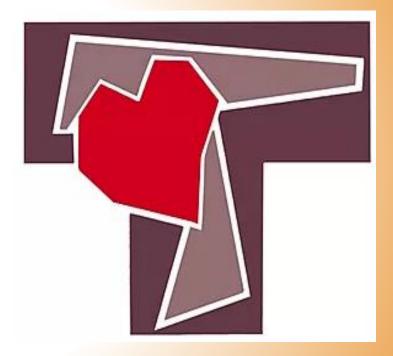


## Religious/Clergy

Ed Arambasich, OFM

• 815--409--8705

Rev. Chris Groh



Safe Haven for Firefighters

## Sage Bodywork & Wellness

Free yoga & meditation classes

Discounted massage therapy



### Stakeholders

#### Councilwoman Jan Quillman

- Elected official
- Spouse of retired first responder



## **Initial Training**

Master Instructors from the IAFF

The Joliet Foreign Fire Tax Board provided the funding

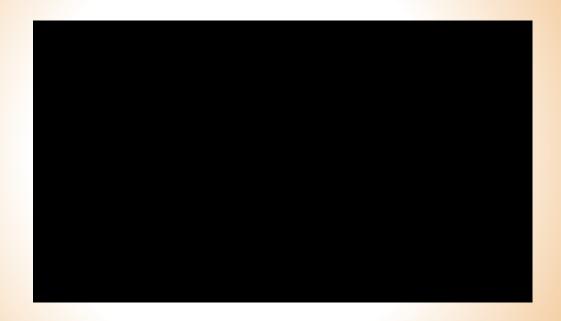
Joliet Fire Station 1 on September 12 and 13, 2019.

Initial training and certification included:

- A 2-hour online Introduction to Peer Support training class;
- All local members can log on and take the class
- A 16-hour in-person classroom portion taught by instructors.
  - Crisis response
  - Active listening
  - Coping strategies







## **Group Organization**





## Monthly Meetings

#### Online

#### Friary

- 404 N. Hickory
- Discuss usage and planning



## JFPSG Offerings

**Peer Support** 

**Spiritual Support** 

Suicide Prevention

Individual Crisis Intervention

**Spousal Support** 

Referral to Definitive Care



## Standard Operating Guidelines Operations Manual

Approved by group

Attorney/Legal review

Posted website



## 5 ILCS 840/1: First Responder Suicide Prevention Act

Confidentiality

#### Mandated reporting

- Suicide
- Homicide
- Child abuse
- Elder abuse
- Admit to crime
- Will not preform job duties



## Ride Along

Ride along visits

Non-fire Peers



## Site Visits

Quarterly



#### **More Information**

#### Website

- Please visit
- Links, videos
- Please inform spouse/significant other
- Something not there?

#### **Facebook**

Up to date information



## Please Call (855) JFD-PEER



If you are injured on or off-duty, please call!

Please ask for help! Not everyone responds the same way to an event.

If not us, someone!

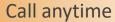
Encourage spouse/partner, friends and family to participate in our program to recognize signs of problems

## What to Expect: (855) JFD-PEER

Brief welcome message – emergency dial 911

- Extensions
- 0 Operator
- 1 Lukancic
- 2 Brother Ed

If you stay on the line, you will get the operator automatically



You do not have to identify yourself

If in crisis (suicidal, homicidal), we will try to send help

We will notify Clinician





Data sheet

## FYRE



# Joliet Firefighters Peer Support Group (855) JFD-PEER

info@jfdpeersupport.com



Visit our website, jfdpeersupport.com

# Joliet Firefighters Peer Support Group (855) JFD-PEER

info@jfdpeersupport.com



Visit our website, <a href="https://jfdpeersupport.com/">https://jfdpeersupport.com/</a>

## Final Tips...

Listen more than you talk.

Learn as much as you can, never stop.

If you have a question, ASK!

Treat everyone you encounter like they were a member of your own family.

#### Don't get too comfortable. That's when you stop growing.

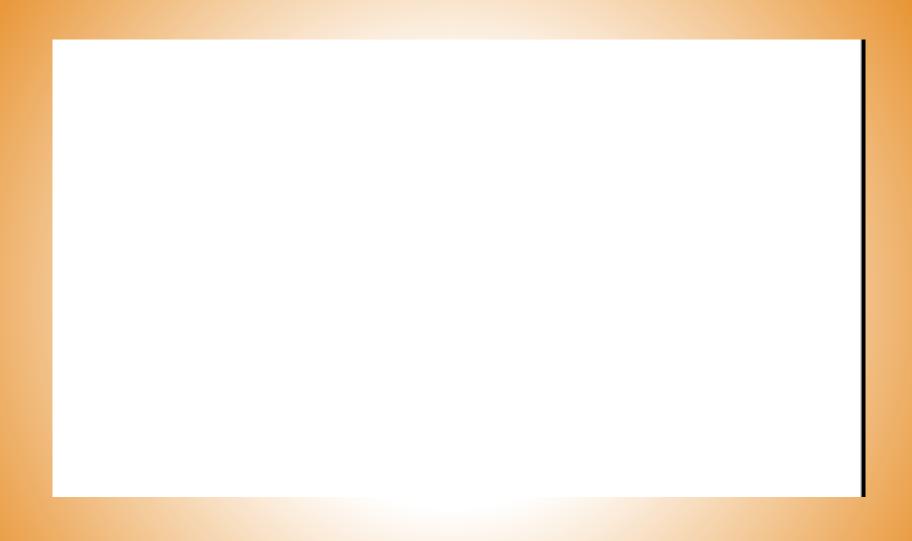
Stick with the hard workers, you will learn quickly who they are.

You must prove yourself before you will be accepted into the fold.

# This job will beat you down if you let it.

#### Know your purpose.

## Have that purpose in mind every day.



Over the last 165 years, without exception, the members of the Joliet Fire Department have been there to answer the call when needed.

The history of the Joliet Fire Department is the history of Joliet itself – we have been through the rough times with our citizens, trying to make their lives better during their most difficult times.

#### People invite us into their homes and lives, often on their worst day.

This is a privilege.

Treat is as such.

#### What do you want to be?



# Remember, this is a simple job...



Put the wet stuff on the red stuff.

Know the SMOs like the back of your hand.

Treat everyone with respect.

### Someone's life will depend on you some day.

History WILL repeat itself.

Be a proud part of that history.

Strive to be the best you can be.

Ask for help if you need it.

### Welcome to the Joliet Fire Department

