

10 January 2022

Dr. George Zabakolas
Dr. Chelsie Velikovsky
Family Physician
Eagle Creek Medical Clinic
120-27 Helmcken Rd
Victoria BC V8Z 5G5

This letter is addressed to all my Family Medicine Patients

Dear valued patient,

It has been an honour, and a privilege taking care of you.

Thank you!

Our careers are taking a different pathway, thereby we will no longer be your Family Physician. We are closing our individual longitudinal Family Practice.

We will not be booking patient appointments at Eagle Creek Medical Clinic (ECMC) after **April 15, 2022.**

If anything requires resolution prior to April 15, 2022, please contact our office and arrange to speak with Dr. Velikovsky or Dr. Zabakolas.

All standing orders will be void after April 15, 2022. What this means is that you will need to find a physician to continue with your ongoing labs and treatment.

Please note: The other doctors at ECMC will NOT be following-up on any pending investigations, results, or consultations after April 15, 2022. It is your responsibility to follow up with any medical issues after this date.

Your medical records will remain at Eagle Creek Medical Clinic until you request for them to be transferred elsewhere. Note that the clinic itself charges an administrative fee of \$78.00 for records transfer.

Your medications will continue to be honoured as originally written by Dr. Velikovsky and Dr. Zabakolas, until you run out of refills. Please give yourself ample time to arrange continuity of your prescriptions, and appropriate age-related surveillance/screening.

If your medications are running low, please contact our office for appropriate refills prior to April 15, 2022.

For our medically vulnerable, high-needs patients, we will do our best to have you placed with another physician. However, this cannot be guaranteed. If you are placed with another physician, you will be contacted separately by that physician. The staff at ECMC do not know when you will be contacted, please do not call the staff at ECMC to see if you have been selected, or if you are “on a list”.

We understand this leaves you in a difficult situation, for this we are deeply sorry. This decision was based on multiple factors and was a very heavy one to make.

We wish you continued health.

Additionally, please continue to monitor ECMC website for any updates:

<https://eaglecreekmedicalclinic.ca>

Sincerely,

George Zabakolas, MD

Chelsie Lynn Velikovsky, MD


