

**If your TV is indicating a Dish Network “Signal Loss”...**

The Dish Network satellite receiver requires continuous power. If it is unpowered for seven or more days (according to their technical support) it will require the following procedure:

Call Dish Network Support at **1-888-580-6658**

Explain the issue and tell them your receiver needs a “Hit”

Give them the Receiver number of your unit. This will be displayed in the error message on your TV and also inside the access door of the receiver.

If asked, tell them that you are in a commercial building.

This is all that should be needed. If unsuccessful, you may need a new receiver.