

April 29, 2014

**Michael Lyons
William Plasko
Hellen Abdallah Donohue
Alan Howard
Paul Bishop**

**Norwood Board of Selectman
566 Washington Street
Norwood, Massachusetts 02062**

RE: Confidential request for assistance

Dear Board of Selectman,

I am the President of Boston Executive Helicopters based at Norwood Airport. I would like to bring several issues to your attention and seek your guidance in any corrective action.

We began operations in 2010 at Norwood Airport. Within a short time I received my first inappropriate request for "Contributions" from Kevin Shaughnessy a Town of Norwood Employee and Airport Commission member. As a member of the Airport Commission and an upper level Manager in the Town Light Department I found this request for money from me to be both improper and unethical. Mr. Shaughnessy oversees my operations and has had a direct impact on my plans and operations at Norwood Airport and continues to oversee the Airport and my operations. On the advice of our Attorney I did not "Contribute" to the requested cause of Mr. Shaughnessy. I now realize this was a mistake on my part based on the treatment from Mr. Shaughnessy since my refusal to "Contribute to the Basketball program" Over the ensuing period since Mr. Shaughnessy has ruled against me on every request before the Norwood Airport Commission. On numerous occasions he has berated me personally and has made negative comments about our operations.

I also received a charitable contribution request from Mr. Mark Ryan of the Norwood Airport Commission. Mr Ryan is as you know the Superintendent of the Town Department of Public works, the Town Engineer and the Vice Chairman of the Airport Commission. As a senior level Manager and Commissioner Mr. Ryan requested I provide helicopter services and photography for a local Norwood charity. We participate in several local charities but I had no choice but to "participate" in this request which cost me in excess of several thousand dollars. I also received another email "request" to "Give" to the Norwood July 4th day. What was I to say, No? We at Boston Executive Helicopters LLC have donated our services to many local charities while at the Norwood Airport. However, I do have a problem when a person uses their position of authority to extract donations. I would assume that such activity constitutes a violation of Massachusetts ethics law. I "Donated" \$2,000 to the Norwood July 4th day after receiving the email request from Mr. Ryan.

As you are aware I have requested several times to meet and discuss the handling and treatment I have received from the Town Employees to Include Mr. Ryan, Mr. Shaughnessy and Mr. Russell Maguire

the Airport Manager. As town employees the Norwood Airport Commission monthly meetings are held on the lunch hour of Mr. Ryan, Mr. Shaughnessy as well as Mr. Maguire and Mr. Raymond. Are they acting as Town Employees, Managers or Commissioners? In what capacity are they acting when the Commission meetings are in session? A typical meeting is held at Noon and attended by the Senior Managers and Department heads acting as Commissioners? Clearly as co workers of the Manager and Assistant Manager of the Airport and acting while on the payroll of the Town of Norwood they all "Support" each other and their positions as employees. It is impossible for Mr. Ryan and Mr. Shaughnessy to "oversee" the actions and conduct of a fellow Town Employee and department head.

I am the only one who sees a conflict of interest in this arrangement?

Clearly my treatment has been negatively impacted by the co worker relationship of these town of Norwood employees. How do I respond to "requests" from Town employees who also make major decisions over my business and operations?

This situation has grown out of control. As a case in point, my contractor had to apply for a permit to excavate at our new hanger from none other than Mr. Mark Ryan. What is the average time it takes to obtain this permit from Mr. Mark Ryan in the Town of Norwood? I think it depends on whether or not the contractor is working for Boston Executive Helicopters LLC at the Norwood Airport.

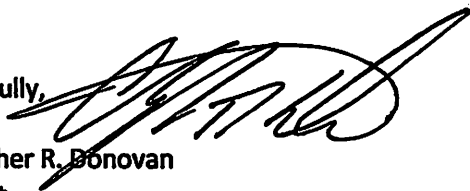
At the last Commission meeting these co workers made it clear they support their co worker, Russ Maguire, no matter the situation. Of course they do? There can be no impartiality with this current situation.

It is impossible for me to get fair and impartial treatment from these co workers who are in the position of oversight at the Airport. Asking me for money is wrong and places me in the position of having to guess which way and how much I have to give to obtain fair treatment? This is morally and ethically wrong. Co workers cannot give an impartial and fair analysis with so many underlying currents. Asking for money or "Contributions" from those you oversee and as an appointed member of a Commission is wrong and illegal. I cannot get honest and fair treatment from this conflicted situation.

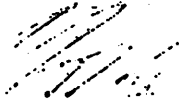



I have included a copy of the email requests from Mr. Shaughnessy and Mr. Ryan and a copy of the check of my "Donation" to the July 4th fund for Norwood. I am more than happy as a local business to support my community and will offer you references as to our charitable donations and giving. I have claimed negative discrimination at the Norwood Airport by these co workers and clearly there are underlying problems I have attempted to bring to light. Based upon these actions I have received retaliation and feel that I cannot get a fair chance to conduct business at Norwood Airport. The Commission is clearly stacked against me. I have been fearful of bringing my concerns to light and held off for fear of further retaliation from these co workers. They have a direct impact on my ability to operate our business and it has gotten out of control. I have no choice but to ask for your assistance and investigation and again ask to sit in private with you to discuss this situation.

Should I give more? Is it appropriate to "ask" for money from me when you have a direct impact on our operations? How can I build my facility with Town employees who hold so many different hats and are prepared to exercise their powers to manipulate the process and destroy our operation? What's next?

Respectfully,


Christopher R. Donovan
President

Boston Executive Helicopters
209 Access Road
Norwood, Mass. 02062

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Subject: Re: Lumianry night

From: Mark Ryan <mryan@norwoodma.gov>

Date: Mon, Nov 26, 2012 1:03 pm

To: chris@bostonexecutivehelicopters.com

Chris

Thank you for everything you are doing

Mark

----- Original Message -----

From: chris@bostonexecutivehelicopters.com

To: "Lee Kennedy" <lkennedy@norwoodma.gov>

Cc: "Mark Ryan" <mryan@norwoodma.gov>, "Courtney Perkins" <courtney@lenscapproductions.com>

Sent: Monday, November 26, 2012 1:00:53 PM GMT -05:00 US/Canada Eastern

Subject: RE: Lumianry night

Hello Lee,

I need to know what time would be best to take aerial pictures of the Common when all the lights and bags would be set up?

Courtney from Lens Cap Productions has graciously donated her time and expertise to take the Pictures and I will fly her. I ask that you please credit Courtney for the pictures.

We all look forward to helping with this event and hope to provide some great aerial pictures for the Town Of Norwood.

Whatever is the best time to capture the event and if possible the crowds and lights would be great?

Best,

Christopher

Christopher R. Donovan

President

Boston Executive Helicopters

781-603-6186

www.Bostonexecutivehelicopters.com

Boston executive Helicopters will match any legitimate estimate when the estimate is in a Turbine powered helicopter in an executive configuration. We want your business. All quotes are subject to change based on known or unknown conditions. All flights are subject to cancellation for weather, maintenance or Temporary Flight Restrictions (TFR) which may be in effect with short notice. Experience the Boston Executive Helicopters difference today. All flights conducted in VFR weather conditions. All flight times, departure times and arrival times can vary due to WX, ATC and/or other factors beyond our control. The Pilot in command is the ultimate authority regarding all flight operations, routes, etc. All flights must be paid in advance unless credit terms are arranged & approved by Boston Executive helicopters. BEH assumes no responsibility for consequential damages caused by delays. We do NOT accept American Express.

----- Original Message -----

Subject: Luminary night

From: Lee Kennedy <lkennedy@norwoodma.gov>

Date: Sun, November 25, 2012 2:36 pm

To: chris@bostonexecutivehelicopters.com

Cc: Mark Ryan <mryan@norwoodma.gov>

Hi Chris!

Mark Ryan e-mailed me about the possibility of having some aerial photos taken of our Luminary Night. That would be WONDERFUL!!!

It truly is a beautiful sight! Please let me know what you need from us. Call me anytime (here during the day at 781-762-0466 or at night at 781-762-3549.)

Lee

—

Lee Kennedy, Secretary

Town of Norwood

Recreation Department

165 Nahatan Street

Norwood MA 02062

(781) 762-0466

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Norwood Basketball Association

K. Shaughnessy <kevin@norwoodlight.com>
To: christopherdonovan1@gmail.com

Fri, Mar 18, 2011 at 2:53 PM

Hi Chris,

I am on the board of Norwood Basketball and we are looking for table sponsors or donations for raffles(tickets, etc.).

Anything that we could put up for silent auction.

Just wondering if Boston Executive Helicopters does any of this type of thing. We use the money to offset our costs and provide need based scholarships to boys and girls in Norwood so they can participate in our basketball intramural and travel program.

Attached is letter with some information. Any help would be greatly appreciated but I certainly understand that a lot of companies have policies against these types of things.

Regards,

-Kevin

Kevin Shaughnessy

781-389-2815 (cell)

CHRISTOPHER DONOVAN <christopherdonovan1@gmail.com>
To: "K. Shaughnessy" <kevin@norwoodlight.com>

Wed, Jul 6, 2011 at 11:10 AM

Kevin,

I apologize for misplacing your email and not getting back with you.

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Subject: 4th of July

From: Mark Ryan <mryan@norwoodma.gov>

Date: Tue, Jun 04, 2013 3:42 pm

To: Chris Donovan <chris@bostonexecutivehelicopters.com>

Attach: business donations letter 2013.doc

Hi Chris

Each year we look to our contacts for help supporting the 4th of July parade.

Hopefully Boston Executive can help out

Thanks

Mark

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