

Tutoring Policy

- 1. Parents are responsible for dropping off and picking up scholars promptly. Due to limited space, please enter 2-3 minutes prior to your scheduled session. Scholars are not allowed to remain at the center beyond their scheduled session and must be picked up promptly.
- 2. ALL SALES ARE FINAL and KRH WILL NOT issue a refund. Missed sessions, registration fees, and/or placement test will not receive a refund, credit, or an opportunity for make-up.
- 3. Scholars are not allowed to bring toys, food, drinks, or candy to tutoring sessions. KRH will not provide snacks to students.
- 4. Only enrolled scholars are allowed in the room during a session.
- 5. Parents may wait for their scholar in the waiting area or outside during tutoring sessions. Parents will not be allowed to wait in any other area inside the center.
- 6. Scholars must return all books and will not be allowed to take home a new book if the previous book is not returned and/or missing KRH bag.
- 7. Scholars will be assigned tutors, based on academic level. You must schedule private sessions if you prefer a specific tutor.
- 8. KRH Tutors or Director will not provide advice, participate during school conferences, or attend an IEP/504/RTI/MTSS meeting. Please utilize the school resources or an educational advisor for support.
- g. KRH Tutors are not allowed to provide services to KRH families outside the center and are prohibited from sharing personal contact information with families.
- 10. All invoices must be paid on or before the due date. A \$25 late fee will be added to late invoices on the second day. On the third day, your scholar will be dropped from the program.
- 11. For scheduling purposes, please let Mrs. Davis know within 30 days if your scholar will not return.
- 12. Please contact Mrs. Davis to resolve any complaint. 😊

