



NEW Critical ABS Ball/AKV Unit Maintenance Procedures

We are finding that ABS balls gather and retain static more than the old Celluloid balls. This excess static can eventually damage the balls which may account for greater breakage and a shorter life for the ballsets. While static has always been a concern with all blower devices, the new ABS material compounds the issue, making regular maintenance extremely important. It is important to follow "Tripp's Keno/Bingo Ball Maintenance, Recommended Procedure" included with each ballset. In addition, please be mindful of the following:

BALL CARE:

MONITOR BALDRAW FREQUENCY NUMBERS DAILY – as static builds and reaches a certain level, frequency can become skewed rapidly. Monitoring your frequencies can alert you to the need for maintenance. Do not rely on skewed frequencies to conduct maintenance. Maintenance should be performed regularly and on a fixed schedule. Frequency deviations should also be used as additional confirmation.

CHANGE BALLSETS REGULARLY – at a minimum every 400-500 draws.

WASH/WAX BALLSETS; FOLLOW PROCEDURES detailed in accompanying documents. This helps break up the static charge and gives ballsets a "reset".

WIPE THE INSIDE OF THE GLASS BOWL – every night or two (Brillianize is optimal) and minimize static buildup inside the bowl by running a dryer sheet around the bowl and through the balls.

AKV DEVICE CARE:

Over the years, AKV device maintenance procedures may have been forgotten. This information appears starting on page 9 of the AKV manual. For easier reference, we have included 6 pages of the manual as a *Ball Cleaning Excerpt*. When maintenance is neglected, along with the static build up, parts and mirrors also become dirty, causing difficulty in reading balls. This results in the unit kicking into high air mode more often, causing increased wear and tear on the balls.

Casinos have reported reduced breakage and frequency issues when they perform: weekly waxing, completely take apart their wheel every week or two weeks, and clean/wipe down parts and tubes with Brillianize. Brillianize can be purchased at Amazon. Please contact XpertX if purchasing from Amazon is not an option for you.

WHEEL CLEANING – at a minimum, every other week, take apart the wheel and clean it, wiping out the inner workings with the Brillianize (detailed instructions attached in *Ball Cleaning Excerpt*).

Accompanying documentation:

Tripp Keno/Bingo Ball Maintenance Procedures
AKV2100PC Manual - Ball Cleaning Excerpt