

# What to Do After a Car Accident

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## **Do** Ensure safety

- Assess your own injuries
- If you're not seriously injured, move your car to a safe place (or turn on your hazards if your car isn't movable)
- Check on anyone else who may have been injured

## **Do** Call 9-1-1 immediately

- Make the police aware of your situation
- Follow their directions and report any injuries

## **Do** Collect information from others and your surroundings

- Exchange names, insurance providers, and vehicle information with any other people involved in the accident
- Take photos of the scene (including license plates numbers and any damage done) and write down your account of the accident

## **Do** File a claim with your insurance provider

- Depending on your provider, call in or file your claim via web browser or mobile app
- If you're not sure of your provider's protocol, contact them using the information on your insurance card

## **Don't** Admit fault or overshare

- Avoid admitting fault while reporting a crash to the police or your insurance company and when interacting with anyone else involved in the crash
- This includes saying "Sorry," which may be taken as an admission of guilt
- You shouldn't give out your contact information, and you should only ask for the other driver's if they don't give you their insurance information