

THE AIRPORT AUTHORITY

Modernizing Financial Operations and Building a Foundation for Future Airport Growth

The Airport Authority partnered with Minerva Business Systems to replace Sage 50 with Microsoft Dynamics 365 Business Central. Together, we designed and implemented a modern financial management platform that strengthens governance, improves visibility and operational efficiency, and provides a scalable foundation for future airport expansion across The Bahamas.

THE CHALLENGE



The Airport Authority relied on Sage 50 to support its financial operations.

As the organization prepared for future growth and the addition of new airport entities, the limitations of a disconnected and largely manual environment became increasingly apparent.

Financial reporting required significant effort, approval processes lacked consistency, and the organization needed stronger governance, visibility, and control across its operations.

Supporting multiple airport entities within a single reporting framework would require a modern ERP platform capable of scaling with the organization's long-term strategic objectives.

The Airport Authority sought a solution that would improve operational efficiency, strengthen accountability, streamline reporting, and provide a foundation for future expansion across The Bahamas.

WHY TAA CHOSE MINERVA

- Proven Experience**
More than 20 years of ERP implementation experience with a strong track record in the aviation sector.
- Successful Delivery**
More than 80 successful ERP projects delivered on time and within budget.
- Deep Expertise**
Deep Microsoft Dynamics 365 Business Central knowledge and consulting capability.
- Business-Focused Approach**
A proven implementation methodology focused on business outcomes, adoption and long-term success.
- Local Commitment**
Local presence and long-standing commitment to the Bahamian market.

DISCOVERY & VISION

Minerva conducted collaborative workshops and discovery sessions with stakeholders across the organization to fully understand current processes, challenges and future goals.

These sessions informed the design of a future-state solution aligned with TAA's operational, governance and reporting requirements.

Key focus areas included financial reporting and compliance, approval workflows and governance, budget management and control, multi-currency and tax requirements, data migration strategy, and the ability to support future family island airports with separate reporting by entity.

BUILDING THE FOUNDATION

Minerva designed a governance-focused operating model that included role-based security, approval workflows, budget controls, and centralized document management to strengthen compliance and accountability.

A robust financial architecture with dimensions, budgets, multi-currency capabilities and reporting frameworks was developed to deliver accurate, timely and actionable financial information.

An entity-based reporting structure was created to support current operations at Lynden Pindling International Airport and future family island airports within a single ERP environment.

DELIVERING BUSINESS VALUE

Throughout the project, Minerva delivered several key enhancements to optimize the solution for TAA's needs.

These included a redesigned chart of accounts, streamlined vendor approval workflows, customized sales invoice and cash receipt processes, bank reconciliation enhancements, OnBase integration activities, and additional reporting improvements that provide greater accuracy, visibility and decision-making capability.

OUR COLLABORATIVE APPROACH

Minerva followed a proven, collaborative implementation methodology that kept TAA engaged every step of the way. Together, we translated business requirements into a solution that is easier to use, more efficient and built for the future.

Our approach emphasized stakeholder collaboration and change management, iterative design and validation, knowledge transfer and user empowerment, rigorous testing and go-live readiness, and post go-live support with a focus on continuous improvement.

A LONG-TERM PARTNERSHIP

This project reflects Minerva's long-standing commitment to supporting aviation organizations throughout The Bahamas.

As a trusted advisor, Minerva works alongside clients to modernize operations, strengthen governance, and build technology foundations that support long-term growth.

Our commitment extends beyond implementation through ongoing partnership, support, and continuous improvement.

RESULTS — A MODERN PLATFORM FOR TODAY AND TOMORROW

The implementation of Microsoft Dynamics 365 Business Central has delivered meaningful outcomes for The Airport Authority.

- Improved Visibility**
Real-time financial visibility and reporting empower better decision making.
- Stronger Governance**
Automated approval workflows and controls enhance governance and accountability.
- Operational Efficiency**
Streamlined processes reduce manual effort and improve overall efficiency.
- Scalable Foundation**
A modern ERP platform ready to support future airport expansion across The Bahamas.
- Reliable Reporting**
Centralized reporting improves accuracy, consistency and confidence.

