

# RHYVER'S SONGH SUGAR GLIDER'S PURCHASE/ADOPTION AGREEMENT

This contract is between Cindy Schultz of Rhyver's Songh Sugar Gliders, hereinafter referred to as SELLER, and \_\_\_\_\_, hereinafter referred to as BUYER(s).

ALL contents of this agreement is confidential and is not to be shared, advertised or made public, including and not limited to personal contact information of either parties or specific terms of this agreement.

Buyer's Name: \_\_\_\_\_  
Full Address: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Seller's Name: Cindy Schultz of Rhyver's Songh Sugar Glider's  
Full Address: \_\_\_\_\_ Garner, NC 27529  
Cell Phone: (\_\_\_\_\_) \_\_\_\_\_ SSG.sugargliders@gmail.com

## GLIDER DESCRIPTION

This purchase agreement is for the purchase of the following sugar gliders. Lineage is not given for pet only gliders. Photos of the glider and of the gender will be supplied.

1) Glider ID #: \_\_\_\_\_ Glider Name: \_\_\_\_\_ Color: \_\_\_\_\_ Gender: \_\_\_\_\_  
OOP Date: \_\_\_\_\_ Pet Only: \_\_\_\_\_ TPG Lineage: \_\_\_\_\_  
Full Price of this sugar glider is: \$ \_\_\_\_\_  
Shipping/Transport fee \$ \_\_\_\_\_  
Deposit of \$ \_\_\_\_\_ has been paid on \_\_\_\_/\_\_\_\_/20 \_\_\_\_\_

2) Glider ID #: \_\_\_\_\_ Glider Name: \_\_\_\_\_ Color: \_\_\_\_\_ Gender: \_\_\_\_\_  
OOP Date: \_\_\_\_\_ Pet Only: \_\_\_\_\_ TPG Lineage: \_\_\_\_\_  
Full Price of this sugar glider is: \$ \_\_\_\_\_  
Shipping/Transport fee \$ \_\_\_\_\_  
Deposit of \$ \_\_\_\_\_ has been paid on \_\_\_\_/\_\_\_\_/20 \_\_\_\_\_

3) Glider ID #: \_\_\_\_\_ Glider Name: \_\_\_\_\_ Color: \_\_\_\_\_ Gender: \_\_\_\_\_  
OOP Date: \_\_\_\_\_ Pet Only: \_\_\_\_\_ TPG Lineage: \_\_\_\_\_  
Full Price of this sugar glider is: \$ \_\_\_\_\_  
Shipping/Transport fee \$ \_\_\_\_\_  
Deposit of \$ \_\_\_\_\_ has been paid on \_\_\_\_/\_\_\_\_/20 \_\_\_\_\_

## SEE ATTACHMENT FOR ADDITIONAL GLIDERS

## HANDLING AND CARE

The Buyer agrees to provide a comfortable environment, prompt medical attention, proper diet, housing and responsible care. This includes keeping this sugar glider parasite free and up to date with annual vet checkups, and proper nutrition; which consists of a good quality diet given at regular intervals with fresh water available at all times. The Buyer promises to provide a safe environment for the sugar glider and to never allow the sugar glider to roam freely without proper supervision.

**I have read and acknowledge this agreement (pg 1 of 4)**

**Buyer's Signature:** \_\_\_\_\_ **Today's Date** \_\_\_\_\_

## **HEALTH**

The Seller guarantees this sugar glider to be of sound health and temperament at the time of the Buyer taking possession of the sugar glider. The Buyer understands that they may take this sugar glider to a licensed exotic pet veterinarian of his or her choice within 72 hours of physically taking possession of the sugar glider for a physical examination. Should the sugar glider be determined to be in ill health, the cause of which is clearly attributable to the Seller, the sugar glider may, upon signed written diagnosis from said veterinarian, be returned to the seller for a refund of the full purchase price (minus any related fees or shipping costs). The Seller will assume no responsibility if this sugar glider is given any known glider-sensitive drugs or foods or if this sugar glider is exposed to a dangerous or unclean environment or if this sugar glider's diet is changed or altered in any way, any of which then results in an adverse reaction. No other guarantees are given.

## **DEPOSITS AND REFUNDS**

Deposits are required to hold any glider. No glider will be held or not made available for sale to others without a 30% non refundable deposit of the total amount due including fees for shipping/transport or any other fees associated with.

Refunds are given at our discretion, but are ultimately guided by the following policies:

- a) We reserve the right to cancel any sale at any time for any reason without advance notice - if we cancel a sale you will be refunded 100% of your money, including deposit money. These refunds are processed within 30 days of our cancellation notice. The only exception to this is if we cancel a sale because you failed to pay in full by the date we agreed upon, you will forfeit your deposit and will be refunded only 45% of any amount paid over the deposit amount. These refunds are processed within 60 days of your cancellation notice.
- b) You have 24 hours after placing a deposit to change your mind. After that time frame, if you cancel a sale, you (a) forfeit your right to a refund of any deposit and (b) at the discretion of the SELLER will be refunded only 45% of any amount paid over the deposit amount. These refunds are processed within 60 days of your cancellation notice.
- c) Should the sugar glider be determined to be in ill health within 72 hours of being delivered to you, the cause of which is clearly attributable to us by a licensed exotic pet veterinarian, the sugar glider may, upon signed written diagnosis from said veterinarian, be returned to the seller for a refund of the full purchase price (minus any related fees or shipping costs).

## **HEALTH GUARANTEE**

All joeys leave the SELLER healthy and happy but in order to qualify for a 7 day health guarantee the glider(s) must be seen by a glider knowledgeable exotic pet veterinarian within 72 hours of adoption. NO EXCEPTIONS will be given to this rule under any circumstances. If for any reason the glider passes away within the 7 day time frame a necropsy must be performed at The Buyer's expense.

If the necropsy determines beyond doubt that the glider's death was not related to accidental injury, improper diet/nutrition, improper handling, failure to quarantine properly, or inadequate living conditions resulting from something that happened while the glider was under The Buyer's care, The Buyer will receive a full credit that is applied towards a new glider from the SELLER.

## **ARRIVAL/BONDING**

Give your new glider a couple of days of quiet to allow him to calm down and become accustomed to the sights and smells of his new home. (S)he will be afraid and may not allow you to interact. Be patient and do put your scented fleece pieces in his/her sleeping pouch.

**I have read and acknowledge this agreement (pg 2 of 4)**

**Buyer's Signature:** \_\_\_\_\_ **Today's Date** \_\_\_\_\_

## **PET ONLY VS. BREEDING ONLY**

"Pet Only" pricing is available only for our male sugar gliders. Female gliders cannot be spayed to guarantee the "Pet Only" status and not be bred. The buyer is responsible for the cost of neutering. Neutering options are as follow (please initial which option you choose if purchasing a pet only male glider):

1. \_\_\_\_ BUYER will be responsible for the neutering of the male sugar glider once the BUYER has possession and will provide proof of the neuter to the SELLER OR;
2. \_\_\_\_ BUYER will pay an additional fee to the SELLER for the neutering of the male sugar glider before taking possession. The SELLER will then have the male sugar glider neutered before relinquishing possession of the glider to the BUYER.
3. Female sugar gliders are always sold at BREEDING PRICE ONLY because they cannot be spayed, as it is highly likely that spaying will cause their death.

Gender misidentification, although very rarely, can happen. Some male joeys rarely will have an inverted scrotum that will distend at a later date. Should a glider not be the agreed upon gender as indicated in the glider description, the SELLER will be notified immediately. The notification will include an exotic vet verification of the incorrect gender with photos of the glider including genitalia in question. Every option/opportunity to correct this will be made available to the SELLER, including the exchange of the glider for another glider of the correct gender, a neuter of the glider if applicable or the return of the glider for a full credit that can be applied to the purchase of another glider. If a neuter is chosen and the glider is not physically available to the SELLER to personally take to their preferred vet for the neuter, the SELLER will compensate the BUYER the current fee that the SELLERS veterinarian charges. These options are at the discretion of the SELLER. This only applies to gender misidentification.

## **FIRST RIGHT OF REFUSAL**

If for any reason The Buyer decides to sell or give away the glider(s) at any time in its lifetime The Seller MUST be contacted. The seller reserves the right to have the glider(s) returned (at The Buyer's expense) rather than having the glider(s) sent to a new home.

## **LEGAL**

I (Buyer) understand that sugar gliders are not legal to keep in certain states, counties and or within some city limits. I am certifying that at the time of this adoption agreement I currently do not live in any of these restricted locations and that it IS legal for me to own sugar gliders where I currently live. Should I knowingly purchase a glider living in a restricted area I (Buyer) will assume all responsibility for all penalties, fees or fines associated with this action.

## **SHIPPING**

Our preferred shipping is through Delta Airlines. The date they are shipped is at the Airlines/Transporters discretion solely based off current or predicted weather conditions and appropriate flight availability. This is for the safety of the sugar gliders. We will do our best to work with the BUYERS schedule as best as possible but sometimes the BUYER will need to make special accommodations to pick up the glider including taking time off from work. SELLER is not responsible for any errors, issues, missed flights or delays in flights once the sugar glider has been tendered to the airlines for shipping. Should a sugar glider be deceased upon arrival to the BUYER, the BUYER is responsible for notifying the SELLER IMMEDIATELY and filing a claim with the airline IMMEDIATELY!

## **ALTERNATE TRANSPORTATION**

Alternate transportation through a USDA certified transportation company can be used by the BUYER. Should this transportation option be chosen by the BUYER, all arrangements, fees and follow up will be the responsibility of the BUYER and will be arranged by the BUYER. The SELLER will make a reasonable effort to accommodate the pick up of glider from the SELLERS home.

**I have read and acknowledge this agreement (pg 3 of 4)**

**Buyer's Signature:** \_\_\_\_\_ **Today's Date** \_\_\_\_\_

**ADDITIONAL FEES**

\_\_\_\_\_ PayPal fees and/or any additional shipping/transportation fees, if applicable, are the responsibility of the Buyer(s) and must be paid in full prior to delivery. PayPal fees insure the transaction between BUYER and SELLER. BUT PayPal does not insure or cover animal purchases. This agreement protects the BUYER and SELLER in this situation.

**RECEIVING YOUR GLIDER**

Buyer(s) must take possession of sugar glider by \_\_\_\_/\_\_\_\_/20\_\_\_\_. If Buyer(s) do not or cannot take possession by this date, an additional pet sitting fee of \$5.00 per day will be charged to the Buyer(s) . Any accrued balance from these fees must be paid in full along with any remaining balance due before the Buyer(s) may take possession of the sugar glider.

The pet sitting fee is waived if taking possession is delayed due to the joey not being ready **to ship or if a suitable airline flight is immediately available. Suitable flight is defined as follows:** arrival to destination is within 12 hours, short layover and a maximum of 2 exchanges. BUYER understands that some exceptions may occur out of SELLERS control. It will be up to the SELLER, to decide when the sugar glider joey will be ready to go to its new home. We will not, under any circumstances, let the sugar glider joey leave before it is ready.

1. This is determined by the following:
  - a. Usually at the age of 8-10 wks if being picked up in person or 10-12 weeks if being shipped
  - b. Weight of the sugar glider joey at a minimum of 50 grams
  - c. Being fully weaned from the mother.

**PAYMENT SCHEDULE**

Yes      No

Payment date	amount	balance	notes

Additional notes:

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I (the Buyer) understand and agree to these terms:

Buyer's Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/20\_\_\_\_

Seller's Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/20\_\_\_\_