

Emergency Phone Numbers - 911

All emergencies in Otsego County 9-1-1 (Includes police, fire, ambulance or rescue)
Third Level Crisis Center (Traverse-City-based) 800-442-7315
Domestic Violence Hotline (national) 800-799-7233
Domestic Violence Hotline (TTY users) 800-787-3224
Teen Dating Abuse Helpline (national) 866-331-9474; www.loveisrespect.org
Teen Dating Abuse Helpline (TTY users) 866-331-8453
First Call for Help (United Way) 732-8929 (Local human-services emergency assistance)

Frequently Called Numbers

Law enforcement:

Dept. of Natural Resources Law Enforcement 732-3541
Gaylord City Police, non-emergency 732-1777
Michigan State Police, non-emergency 732-5141
Otsego County Sheriff's Dept., non-emergency 732-3555
Federal Bureau of Investigation (FBI) (Detroit office, 24-hour assistance) 313-965-2323
Otsego County Fire Dept. Hall, non-emergency 732-8859
Otsego Memorial Hospital (OMH) 731-2100
OMH Emergency Room 731-2140
Poison Control Center (nationwide) 800-222-1222
Runaway Hotline (24 hours) 800-292-4517
Parent Help Line (24 hours) 800-942-4357 (Report child abuse or get referrals for parenting classes and resources)
National Response Center 800-424-8802 (To report toxic chemical and oil spills, or suspicious or possible terrorist activity involving transportation or the environment)
Vulnerable Adult Help Line (24 hours) 800-996-6228

County Government

Otsego County offices automated switchboard 732-6484
 Administration/Board of Commissioners 731-7520
 Animal Shelter 705-7632
 Bus dispatcher 732-6224
 County Clerk 731-7500
 County Treasurer 731-7560
 Equalization Department 731-7410
 46th Trial Court, scheduling clerk for Judge Janet Allen 731-0225
 46th Trial Court, scheduling clerk for Judge Dennis Murphy 731-0224
 Housing Committee 731-7570
 Library, main branch 732-5841
 Register of Deeds 731-7550
 Veterans Affairs 731-7575
 Road Commission 732-5202

Gaylord Community Schools

Gaylord Community Schools 705-3080 (switchboard)
 Bus Garage 705-3022

Food Service Dept. 705-3040
 Gaylord Intermediate School 731-0856
 Gaylord Middle School 731-0848
 Gaylord High School 731-0969
 Gaylord Schools Maintenance/Grounds 705-3019
 North Ohio Elementary School 731-2648
 South Maple Elementary School 731-0648
 Gaylord Community Education & Alternative Education 705-3018

Johannesburg-Lewiston Area Schools

Johannesburg Elementary-Middle School 731-2040
 Johannesburg-Lewiston High School 731-4420
 Lewiston Elementary-Middle School 786-2603 or 786-2253

Vanderbilt Schools

Vanderbilt Area School 983-2561
 Superintendent's Office 983-4121

Parochial schools

Calvary Baptist Academy 348-9220
 Grace Baptist Christian School 731-1221
 Otsego Christian School 732-8333
 St. Mary Cathedral School 732-5801 or 732-5303

Other helpful numbers

Gaylord City Offices 732-4060
 Gaylord Herald Times 732-1111
 Gaylord Information Center 732-4000
 Gaylord/Otsego Chamber of Commerce and Gaylord Area Convention & Tourism Bureau 732-6333
 Gaylord Post Office 732-6800
 Vanderbilt Village Offices 983-4244

General Resources

AARP, 309 N. Washington Square, Ste. 110, Lansing MI 48922; 866-227-7448; fax 517-482-2794; www.aarp.org/mi

AIDS Hotline, 800-872-2437

Alcoholics Anonymous, 114 S. Center Ave., Ste. 103, Gaylord; 732-0085

Alpine Alten Zimmer Apartments, 120 Grandview Blvd., Gaylord; 732-1885

American Cancer Society, 525 W. 14th St., Ste. 5, Traverse City, MI 49684; 800-227-2345 (24-hour emergency) or 231-947-0860; www.cancer.org

American Civil Liberties Union of Michigan, 2966 Woodward Ave., Detroit; 313-578-6800; fax 313-578-6811; www.aclumich.org

American Red Cross, 2350 Mitchell Park Drive, Petoskey; 231-348-7666; fax 231-348-7661 www.redcrossblood.org

ARC Michigan, a state organization on developmental disabilities, 1325 S. Washington Ave., Lansing; 800-292-7851; www.arcmi.org

Arthritis Foundation, 1050 Wilshire Drive, Ste. 302, Troy, MI 48084-1564; 248-649-2891

Attorney General, Consumer Protection Division, P.O. Box 30213, Lansing, MI 48909; 517-241-3771; toll-free 877-765-8388; www.michigan.gov/ag

Autism Society of Michigan, 2178 Commons Parkway, Okemos MI 48864; 517-822-2800, toll-free 800-223-6722, fax 517-822-2816; www.autism-mi.org

Better Business Bureau of Western Michigan, 2627 East Beltline Ave. SE, Ste. 320, Grand Rapids; 616-774-8236, toll-free 800-684-3222; www.grandrapids.bbb.org

Big Brothers, Big Sisters of North Central Michigan, 230 Huron St. Grayling; 989-344-5112

Boys Town National Hotline, 13940 Gutowski Road, Boys Town, NE 68010; 800-448-3000; fax 402-498-1875

Camp Quality (Michigan), P.O. Box 345, Boyne City, MI; 231-582-2477; www.campqualitymi.org

Cancer Society's Road for Recovery transportation service, 800-227-2345

Catholic Human Services, 2090 West M-32, Ste. B, Gaylord; 732-6761; fax 732-6763

Child & Family Services of Northeast Michigan, 1044 US-23 North Alpena, MI 49707; 989-354-8089

Child Find of America Inc., P.O. Box 277, New Paltz, NY 12561; 800-426-5678, fax 845-883-6614; www.childfindofamerica.org

Children Special Health Services, Pat Borowiak, 95 Livingston Blvd., Gaylord; 732-1794

Children's Leukemia Foundation of Michigan, 5455 Corporate Drive Ste. 306, Troy; 248-530-3000; fax 248-530-3041

Citizens for Better Care, Nancy Turner, 1609 Park Drive, P.O. Box 5946, Traverse City, MI, 49686; 231-947-2504

Community Mediation Services, 116 E. Fifth St., Gaylord; 732-1576

Compassionate Friends Safe Harbor Chapter, Sue Taylor, 1649 M-32 East, Gaylord; 732-5027

Crossroads Industries, a nonprofit charity that puts mentally and physically challenged people to work, 2464 Silver Fox Trail, Gaylord; 732-1233

Crossroads Ministries, Inc./New Life Pregnancy Resource Center, P.O. Box 790, 705 S. Otsego Ave., Gaylord; 732-1626

DB-LINK (National information clearinghouse on children who are deaf/blind), CMU, Sloan 105, Mount Pleasant; 888-758-0508; www.nationaldb.org

Easter Seals-Michigan Inc., 4065 Saladin Drive SE, Grand Rapids; 616-942-2081; fax 616-942-5932; www.essmichigan.org

Epilepsy Foundation of Michigan, 20300 Civic Center Drive, Ste. 250, Southfield, MI 48076; 800-377-6226; fax 248-351-2101; www.epilepsymichigan.org

Federal Tax Assistance, 800-829-1040

First Call For Help, 116 E. Fifth St., Gaylord; 732-8929, fax 731-2677

Friendship Housing Center (for the homeless), 7163 Old 27 South, Gaylord; 732-5960

Goodwill Industries, 1361 Pineview Drive, Gaylord; 705-1747

GreenPath Debt Solutions, 440 West Main St., Ste. C, Gaylord; 732-2260; 800-550-1961

Habitat for Humanity Restore, 1384 W. Main St., Gaylord; 731-4506

Habitat for Humanity, 1384 W. Main St., Gaylord; 732-6070

Harbor Hall inc., substance abuse patient facility, 520 N. Main St. Cheboygan; 231-597-9235

Hospice of Michigan, Cathy Klemish, 830 S. Otsego Ave., Gaylord; 732-2151, or 888-247-5701

Insurance Information Hotline, 334 Townsend St., Lansing; 517-371-2880

Kidney Foundation of Michigan, 1169 Oak Valley Drive, Ann Arbor; 800-482-1455; fax 734-222-9801

Legal Services of Northern Michigan, 1349 S. Otsego Ave., Unit 7B, Gaylord; 888-645-9993; 705-1067; fax 705-7178

Make-A-Wish Foundation, 648 Monroe Ave. NW, Ste. 104, Grand Rapids; 877-631-9474; fax 616-363-5415

Michigan Association for Children with Emotional Disorders, 30233 Southfield Road, Ste. 219, Southfield; 248-433-2200; fax 248-433-2299; www.michkids.org

Michigan Association for Deaf, Hearing and Speech Services, 586-778-4188

Michigan Commission for the Blind, 209 W. First St., Gaylord; 732-2448

Michigan Council on Crime & Delinquency, 1000 W. St. Joseph, Ste 400, Lansing; 517-482-4161

Michigan Dept. of Labor and Economic Growth; 608 W. Allegan St., Lansing; 517-373-3332

Michigan Dyslexia Institute (Northern Michigan Center), 681 East Lake St., Harbor Springs; 231-526-9282

Michigan Economic Development Corp., 300 N. Washington Square, Lansing; 888-522-0103

Michigan League for Human Services, 1223 Turner St., Ste. G-1, Lansing; 517-487-5436; fax 517-371-4546

Michigan Rehabilitation Services, 1165 Elkview, Lower Level, Ste 4, P.O. Box 1306, Gaylord; 732-6433

Michigan Small Business Development Center, 665 Johnson St., Alpena; 800-562-4808

MSU Cooperative Extension (Otsego County), 800 Livingston Blvd., Ste. 4A-2 Gaylord; 731-0272

Multiple Sclerosis Society Michigan Chapter Inc., 21311 Civic Center Drive, Southfield; 248-351-2190

Muscular Dystrophy Association, 1605 Concentric Blvd., Ste. 3, Saginaw MI 48604; 989-771-9612

Narcotics Anonymous, 800-230-4085

National Center for Missing and Exploited Children Hotline, 800-843-5678

North Country Community Mental Health, 800 Livingston Blvd., Ste. 2B, Gaylord; 732-7558; 24-hour crisis line 800-442-7315

Northeast Michigan Community Service Agency Inc., 2375 Gordon Road, Alpena; 989-356-3474; 866-484-7077

Northeast Michigan Council of Governments, 80 Livingston Blvd., Ste. 8, Gaylord; 705-3730

Northern Michigan Shrine Club, David Ahearn, 809 West St., Gaylord; 732-9653

Northern Michigan Substance Abuse Services, 2090 W. M-32, Ste. C, Gaylord; 800-686-0749, fax 731-3437

Organ Transplant Support Group of Northern Michigan, Bev Cherwinski, 6962 Cherwinski Road, Vanderbilt; 983-4188; www.transplantliving.org

Otsego County Animal Control, 256 Fairview Road, Gaylord; 705-7632

Otsego County Commission on Aging, 120 Grandview Blvd., Gaylord; 732-1122; www.otsegocountycoa.org

Otsego County Community Foundation, 123 W. Main St., Gaylord; 731-0597; www.otsego.org/otsegofoundation

Otsego County Conservation District, 800 Livingston Blvd., Suite 4A, Gaylord; 732-4021

Otsego County EMS, P.O. Box 642, Gaylord; 732-9085

Otsego County Fair Board, P.O. Box 500, Gaylord; 732-3811

Otsego County Food Pantry, 116 E. Fifth St., Gaylord; 732-8929

Otsego County Housing Committee, 225 W. Main St., Gaylord, Room 213; 731-7570

Otsego County United Way, 116 E. Fifth St., Gaylord; 732-8929

Otsego County Veteran's Affairs, 225 W. Main St., Room 213, Gaylord; 731-7575

Otsego Haus Adult Day Care Service, Chris Holewinski, 95 Livingston Blvd., Gaylord; 732-4121; fax 732-9662

Retired and Senior Volunteer Program (RSVP), 116 E. Fifth St., Gaylord; 732-6232

Ronald McDonald House, 1323 Cedar St., Grand Rapids; 800-776-1300, fax 616-776-0368

Salvation Army, 919 S. Otsego Ave., United Way Building, Gaylord; 731-5959

Services for the Developmentally Disabled, 800 Livingston Blvd., Ste. 2B, Gaylord; 732-6292

Social Security Administration, 308 State St., Ste. 8, Petoskey; 231-347-0692

United Cerebral Palsy Association of Michigan, 3496 Lake Lansing Road, Ste. 170, East Lansing; 800-828-2714

Victim/Witness Assistance Program, (Otsego County prosecutor's office), 800 Livingston Blvd., Ste. 3-D, Gaylord; 731-7430

Volunteer Center of Otsego County, 116 E. Fifth St., Box 7, Gaylord; 705-8584

Women's Resource Center of Northern Michigan Inc., 423 Porter St., Petoskey; 231-347-0067

Yellow Ribbon Suicide Crisis Hotline (national), 800-SUICIDE (800-784-2433)

Public Transportation

Gaylord Regional Airport, 1100 Aero Drive, Gaylord; 732-6521. About 14,000 planes utilize the 6,600-by-150-foot runway each year; www.gaylordregional.com

Otsego County Bus System; dispatch, 732-6224, ext. 1; transportation manager, Theron Higgins, 731-1204 ext. 2. Hours: 6 a.m.-6 p.m. Monday through Friday, call 732-6224, ext. 1; 7 a.m.-7 p.m. on Saturday, call 614-6109. If possible, reserve your ride two hours in advance. Rides may be scheduled in advance for doctor's appointments, etc.

Straits Regional Ride: While Otsego County is no longer part of it, it's possible for riders to connect to the Straits Regional Ride for transportation in Cheboygan, Emmet and Presque Isle counties. For scheduling, call 231-597-9262

Senior Services

Otsego County is home to a growing older adult population served by a host of local organizations. Key to these is the Otsego County Commission on Aging (OCCOA).

The mission of the OCCOA is promoting the independence and well-being of older adults of Otsego County and supporting family caregivers. This is accomplished by providing a diverse range of services that target nutritional, wellness, educational and social needs. The agency does this by employing both a professional, caring staff and enlisting the help of a volunteer corps, while diligently developing public and private funds to support the work of the agency in a proactive, progressive and cost-efficient manner.

OCCOA services include congregate and home-delivered meals, in-home services, adult day services, transportation to medical appointments, social and educational programs, volunteer opportunities and information and assistance with referrals.

OCCOA also serves as a host site for the Medicare/Medicaid Assistance Program, which helps beneficiaries understand benefits and coverage.

For information on OCCOA services call 732-1122 or visit the OCCOA Web site at www.OtsegoCountyCOA.org.

Other groups providing assistance to older adults include:

Aspen Ridge Retirement Village is an assisted living facility that also offers Alzheimer's and dementia care. Call 705-2500.

Dept. of Human Services offers services to older adults in the areas of independent living, adult protection and adult community placements. Call 732-1702.

The Retired and Senior Volunteer Program (RSVP) meets the needs of seniors through meaningful volunteer opportunities. Call 732-6232.

The **Gaylord Lions Club's** primary mission is to help the blind, though the group also devotes time to projects that benefit senior citizens. To learn more, call 732-7840.

Otsego County Bus System provides rides at reduced prices to seniors. Call 732-6224.

Other services and assistance available for area seniors are provided by:

Commission for the Blind, 732-2448

District Health Dept., 731-0961

Medicare/Medicaid Assistance Program, 800-803-7174

AARP Legislative Information Line, 800-826-8683

Legal Hotline for Michigan Seniors, 800-347-LAWS (5297)