

Knowledge to Heal, Compassion to Care



Senior ER Resources Guide

This resource guide was developed by the Mercy Hospital Grayling Case Management and Social Work teams in coordination with community agencies. If you have any additional or updated information, please contact Case Management at Mercy Hospital Grayling at (989) 344-5636.

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Adult Day Care Services

Ogemaw County Commission on Aging (COA)

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

Services offered: Adult day care will begin sometime in 2011.

Otsego Haus Adult Day Services

(989) 732-1122 95 Livingston Boulevard Gaylord, MI 49735

Services offered: Adult day care services Monday–Friday, 8 a.m.-4 p.m., offered by Otsego COA. Breakfast and lunch daily.

Care Management

Care Management - NEMCSA

(989) 345-1975 630 Progress Street West Branch, MI 48661

Services offered: Care coordination for MI My-Choice Waiver program, which provides in-home help for qualifying disabled persons.

For Crawford, Roscommon, Ogemaw, Oscoda and Otsego counties.

Mercy Hospital Case Management

(989) 344-5636 I 100 E. Michigan Avenue Grayling, MI 49738

Services offered: Community resource information.

Otsego Memorial Case Management

(989) 731-2190 825 N. Center Street Gaylord, MI 49735

Services offered: Community resource information.

West Branch Regional Medical Center - Case Management

(989) 345-3660 2463 S. M-30 West Branch, MI 48661

Services offered: Community resource information.

Counseling

Northern Lakes Community Mental Health

(800) 492-5742

24-hour crisis line for Crawford and Roscommon counties.

ADMINISTRATIVE OFFICE

(231) 922-4850 105 Hall Street Traverse City, MI 49684

CRAWFORD COUNTY

(989) 348-8522 204 Meadows Drive Grayling, MI 49738

ROSCOMMON COUNTY

(989) 366-8550 2715 Townline Road Houghton Lake, MI 48629

AuSable Valley Community Mental Health

(800) 442-7315

24-hour crisis line for Ogemaw and Oscoda counties.

ADMINISTRATION OFFICE

(989) 362-8636 1199 W. Harris Avenue PO Box 310 Tawas City, MI 49764

OGEMAW COUNTY

(989) 345-5571 511 Griffin West Branch, MI 48661

OSCODA COUNTY

(989) 826-3208 42 N. Mt. Tom Road PO Box 148 Mio, MI 48647

North Country Community Mental Health

(800) 442-7315

24-hour crisis line for Otsego county.

ADMINISTRATION OFFICE

(231) 347-7890 One MacDonald Drive, Suite A Petosky, MI 49770

OTSEGO COUNTY

(989) 732-7558 800 Livingston Boulevard Gaylord, MI 49735

Counseling, Crawford County

Catholic Human Services - Central

(989) 348-3149 707 Spruce Street Grayling, MI 49738

For all scheduling of appointments, call Gaylord office at 989-732-6761.

Clinical Psychology

(989) 348-7193 306 E. Michigan Avenue Grayling, MI 49738

Grace Center

(989) 348-2544 6459 W. M-72 Grayling, MI 49738

Mary Pratt, MS, Psychology

(989) 348-1100 2405 S. I-75 Business Loop Grayling, MI 49738

Counseling, Roscommon County

Catholic Human Services - Central

(989) 422-2127 735 Lake Street Roscommon, MI 48653

For all scheduling of appointments, call Gaylord office at 989-732-6761.

Catholic Human Services - Central

(989) 275-5183 9249A W. Lake City Road Houghton Lake, MI 48629

For all scheduling of appointments, call Gaylord office at 989-732-6761.

MidMichigan Health Park, Psychology

(989) 422-5122 9249 W. Lake City Road Houghton Lake, MI 48629

Ruth McDonald, PhD

(989) 275-5986 709 Lake Street #6 Roscommon, MI 48653

Counseling, Ogemaw County

Catholic Human Services - Eastern

(989) 356-6385 511 Griffin West Branch, MI 48661

Counseling, Oscoda County

Catholic Human Services - Eastern

(989) 826-9984 209 W. 8th Street Mio, MI 48647

Tanya Blackmer, LMSW

(989) 785-4444

Services offered: In-home counseling.

Counseling, Otsego County

Catholic Human Services - Central

(989) 732-6761 2090 W. M-32, Suite B Gaylord, MI 49735

Dr. Jones and Dr. Reppuhn, Psychology

(989) 732-9890 65 I N. Otsego Avenue Gaylord, MI 49735

Tanya Blackmer, LMSW

(989) 785-4444

Services offered: In-home counseling.

Crisis Intervention

Northern Lakes Community Mental Health

(800) 442-7315

24-hour crisis line for Crawford and Roscommon counties.

ADMINISTRATIVE OFFICE

(231) 922-4850 105 Hall Street Traverse City, MI 49684

CRAWFORD COUNTY

(989) 348-8522 204 Meadows Drive Grayling, MI 49738

ROSCOMMON COUNTY

(989) 366-8550 2715 Townline Road Houghton Lake, MI 48629

AuSable Valley Community Mental Health

(800) 442-7315

24-hour crisis line for Ogemaw and Oscoda counties.

ADMINISTRATION OFFICE

(989) 362-8636 1199 W. Harris Avenue PO Box 310 Tawas City, MI 49764

OGEMAW COUNTY

(989) 345-5571 511 Griffin West Branch, MI 48661

OSCODA COUNTY

(989) 826-3208 42 N. Mt. Tom Road PO Box 148 Mio, MI 48647

North Country Community Mental Health

(800) 442-7315

24-hour crisis line for Otsego county.

ADMINISTRATION OFFICE

(231) 347-7890 One MacDonald Drive, Suite A Petosky, MI 49770

OTSEGO COUNTY

(989) 732-7558 800 Livingston Boulevard Gaylord, MI 49735

Friendship Shelter

(989) 732-5960 PO Box 2048 7163 Old 27 South Gaylord, MI 49734

Services offered: Homeless shelter, accepts men.

Northern Family Intervention Services

(989) 732-6448 PO Box 398 Gaylord, MI 49734

Services offered: In-home family counseling, referral by CMH/DHS *only*.

Poison Control

(800) 222-1222

Runaway Services

(800) 292-4517

Riverhouse Shelter

(888) 554-3169

(989) 348-3169

PO Box 661

Grayling, MI 49738

Services offered: Domestic violence/homeless shelter, counseling, Alternative to Abuse program for batterers.

Suicide Prevention

Community Mental Health: (800) 492-5742

After hours: (800) 442-7315

St. Vincent DePaul - Prudenville

(989) 366-7613

329 West Branch Road

PO Box 644

Prudenville, MI 4865 I

Services offered: Emergency assistance, clothing and household items.

St. Vincent DePaul - Roscommon

(989) 275-3036

821 Lake Street

PO Box 37

Roscommon, MI 48653

Services offered: Emergency assistance, clothing and household items.

St. Vincent DePaul - West Branch

(989) 345-0779

723 W. Houghton Avenue

West Branch, MI 48661

Services offered: Emergency assistance, clothing and household items.

Salvation Army - Houghton Lake

(989) 422-5622

United Methodist Church

759 W. Houghton Lake Drive

Houghton Lake, MI 48629

Services offered: Emergency assistance for food, gas, eviction notices, and utility shut-offs.

Vulnerable Adult Help-line

(800) NO-ABUSE

(800) 996-6228

Services offered: Information and referrals for adult protective services.

VA Suicide Prevention Line

(800) 273-8255

Domestic Violence

Riverhouse Shelter

(888) 554-3169

(989) 348-3169

PO Box 661

Grayling, MI 49738

Services offered: Domestic violence/homeless shelter, counseling, Alternative to Abuse program for batterers.

Vulnerable Adult Helpline

(800) NO-ABUSE

(800) 996-6228

Services offered: Information and referrals for adult protective services.

DHS/Family Independence Agency

(989) 348-7691

230 Huron

Grayling, MI 49738

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 275-5107 111 Union PO Box 179

Roscommon, MI 48653

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 345-5135 444 E. Houghton Avenue West Branch, MI 48661

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 826-4000 200 W. Fifth Street Mio. MI 48647

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 732-1702 1999 Walden Drive Gaylord, MI 49735

Services offered: Emergency assistance, adult and child protective services.

Durable Medical Equipment (DME)

ABC Medical (DME)

(800) 638-6715, Fax: (989) 345-7430 Atlanta: (989) 785-2296, Fax: (989) 785-5076

Serves nationwide.

Airway (Oxygen)

(800) 828-6160, Fax: (231) 775-6251

Counties served: Big Rapids, Clare, Crawford, Lake, Osceola, Roscommon and Wexford.

Alpine Medical

(877) 755-6670, Fax: (231) 258-8204

Counties served: Kalkaska and Sault Ste Marie.

Ambulatory Infusion Care (Infusion)

Gaylord: (989) 732-4879, Fax: (989) 731-0707 Mount Pleasant: (800) 367-4879, Fax: (989) 773-5233

Serves the entire State of Michigan.

Apria (Oxygen and DME)

(800) 962-4941, Fax: (989) 344-9955 (989) 344-9922

Serves nationwide.

CareLinc

(800) 521-1150, Fax: (989) 345-7192

Counties served: Arenac, Gladwin, Iosco, Ogemaw, Roscommon and Southern Crawford.

IV Onyx (Infusion)

(888) 415-3265, Fax: (231) 929-8702

Serves northern Michigan.

Lincare (Oxygen)

(989) 366-0100, Fax: (989) 366-0181

Counties served: Nationwide, except Upper Peninsula. Call national at (800) 642-9884. 10L concentrators available in Saginaw.

Medical Mercantile (wheelchair ramps)

West Branch: (989) 345-0009

Munson DME

(989) 731-9501, Fax: (989) 731-9505

Serves northern Michigan.

My Oxygen (Oxygen Only)

Bay City: (989) 233-0119 Midland: (989) 839-9137

Passport Homecare Inc. (Oxygen, Respiratory and Diabetes Equipment)

West Branch: (800) 213-3517 Fax: (800) 707-1471, (248) 338-1108

Counties served: Lapeer, Swartz Creek (Flint, Lansing and Saginaw area), Sylvan Lake (Detroit area) and West Branch (Grayling, Cadillac and Tawas areas).

Shared Care (DME)

Gaylord Fax: (989) 732-7576 West Branch: (800) 292-9299

Fax: (989) 345-1575

Serves within half hour of Gaylord.

Sheldon Medical

(800) 922-5101, Fax: (866) 303-2221 (989) 422-6544, Fax: (989) 422-6500

Vital Care (DME)

(800) 748-0103, Fax: (231) 627-5641

Counties served: Antrim, Charlevoix, Chippewa, Montmorency, Otsego and Presque Isle.

Wright & Filippis (Prosthetics, Orthotics, HME, Women's Care, Respiratory, Lifts, Elevators and Ramps)

Alpena: (800) 482-0222, (989) 356-2108

Saginaw Fax: (989) 799-4294

Gaylord: (989) 732-4521, Fax: (989) 732-3719

Serves entire State of Michigan, Ohio and Indiana. Call national at (800) 484-0222. Retirees of GM, Ford, DCX, with MSR prefix.

Commission on Aging (COA)

Services offered: Medical equipment loan closet.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COUNTY COA

(989) 366-0205

Houghton Lake Community Center 2625 S.Townline Road Houghton Lake, MI 48653

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

Education

NEMCSA: Long Term Care Ombudsman Program

(989) 356-3474

Services provided: Information and education to families and individuals about long term care facilities and services, residents' rights, guardianship, volunteer advocacy and long term care public benefits.

Crawford County Community Education

(989) 344-3535

Houghton Lake Adult & Community Education

(989) 422-6161

R.O.O.C., Inc

(989) 275-9542 11051 N. Cut Road PO Box 827 Roscommon, MI 48653

A non-profit organization providing employment and skill training for persons with disabilities.

Services offered:

Employee Development Services (EDS) is a shortterm program designed to assess and develop or reestablish pre-vocational and vocational skills and work behaviors in order for the individual to achieve a positive employment outcome.

Organizational Employment Services (OES) provide paid work opportunities for individuals within the organization-base employment center.

Community Employment Services (CES) provide individuals the opportunity to obtain and retain employment of their choice in the community.

Personal, Social and Community Support Services (PSC) is a non-work program designed to enhance

the basic self care, advanced daily living, and educational skills required by individuals in coping, adjusting, and accessing their communities as independently as possible.

Respite Services for the caregivers of children and adults with disabilities through Community Mental Health.

Crawford AuSable Literacy Network

(989) 344-3535 403 Michigan Avenue Grayling, MI 49738

Services offered: Assist in improving reading and writing skills.

Roscommon Literacy Council

(989) 275-4506 606 Lake Street Roscommon, MI 48653

Services offered: Assist in improving reading and writing skills.

Ogemaw County Literacy Council

(989) 345-3033 119 Fourth Street West Branch, MI 48661

Services offered: Assist in improving reading and writing skills.

Otsego County Literacy Council

(989) 732-5841 700 S. Otsego Avenue Gaylord, MI 49735

Services offered: Assist in improving reading and writing skills.

Kirtland Community College

(989) 275-5121

COOR ISD (Career Tech Center - KCC)

(989) 275-9521

COOR ISD (Main Office)

(989) 275-9555

Services offered: Special education programs and services, along with occupational and physical therapy, vocational education.

Elder Abuse & Neglect

Department of Consumer & Industry Services

(800) 882-6006, Fax: (517) 241-0093 PO Box 30664 Lansing, MI 48909

Services offered: Report abuse, neglect and exploitation of adult residents of nursing homes.

Vulnerable Adult Help-line

(800) NO-ABUSE (800) 996-6228

Services offered: Information and referrals for adult protective services.

DHS/Family Independence Agency

(989) 348-7691 230 Huron Grayling, MI 49738

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 275-5107 111 Union PO Box 179 Roscommon, MI 48653

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 345-5135 444 E. Houghton Avenue West Branch, MI 48661

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 826-4000 200 W. Fifth Street Mio, MI 48647

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 732-1702 1999 Walden Drive Gaylord, MI 49735

Services offered: Emergency assistance, adult and child protective services.

Emergency Medical Alert Systems

Apria Alert

(888) 982-7742

Alert I

(866) 581-4540

Life Alarm

(800) 780-5433

Lincare

(877) 366-0160

Philips Lifeline

(800) 959-6989

Senior Safety

(888) 473-2800

End of Life/Hospice

Heartland Hospice

(989) 345-1797

Serves Crawford, Montmorency, Ogemaw, Oscoda, Roscommon and more.

Hospice of Helping Hands

(800) 992-6592

Serves Ogemaw, Oscoda, Roscommon and more.

Hospice of Michigan

(989) 732-2151

Serves Crawford, Kalkaska, Montmorency, Otsego, Roscommon (partial) and more.

Mercy Hospice

(989) 348-4383

Serves Crawford, Kalkaska, Montmorency, Ogemaw, Oscoda, Otsego, Roscommon and more.

MidMichigan Hospice

(800) 862-5002

Serves Ogemaw, Roscommon and more.

Munson Hospice

(800) 252-2065

Serves Kalkaska, Otsego and more.

St. Joseph Hospice

(800) 866-4611

Serves Ogemaw, Oscoda, Roscommon and more.

Family Support Services/ Caregiver Education

NEMCSA - Northeast Michigan Community Services Agency, Inc.

(989) 356-3474

The purpose of the Area Agency on Aging is to plan, coordinate and develop a comprehensive service delivery system for the elderly within its planning and service area. www.NEMCSA.org

Programs offered:

National Family Caregiver Support provides information and services to family caregivers caring for someone older than age 60, or caregivers over the age of 60 caring for a child age 18 or under.

Long Term Care Ombudsman Program provides information and education to families and individuals about long term care facilities and services, residents' rights, guardianship, volunteer advocacy and long term care public benefits.

Creating Confident Caregivers

(989) 348-4383 Grayling Nature Center I-75 Business Loop Grayling, MI 49738

Services offered: Workshops for caregivers of people with memory loss.

Creating Confident Caregivers

(989) 826-2115 Oscoda County MSU Extension 101 S. Court Street Mio, MI 48647

Services offered: Workshops for caregivers of people with memory loss.

Creating Confident Caregivers

(989) 732-1122 Otsego Memorial Hospital 825 N. Center Avenue Gaylord, MI 49735

Services offered: Workshops for caregivers of people with memory loss.

Creating Confident Caregivers

For all other counties, please call NEMSCA Coordinator to find out class availability. Services offered: Workshops for caregivers of people with memory loss.

DHS/Family Independence Agency

(989) 348-7691 230 Huron Grayling, MI 49738

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 275-5107 111 Union PO Box 179 Roscommon, MI 48653

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 345-5135 444 E. Houghton Avenue West Branch, MI 48661

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 826-4000 200 W. Fifth Street Mio, MI 48647

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 732-1702 1999 Walden Drive Gaylord, MI 49735

Services offered: Emergency assistance, adult and child protective services.

MSU Extension Office - Crawford

(989) 344-3264

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

MSU Extension Office - Ogemaw

(989) 345-0692

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

MSU Extension Office - Oscoda

(989) 826-1160

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

MSU Extension Office - Roscommon

(989) 275-5043

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

Financial

DHS/Family Independence Agency

(989) 348-7691 230 Huron

Grayling, MI 49738

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 275-5107 111 Union PO Box 179

Roscommon, MI 48653

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 345-5135 444 E. Houghton Avenue West Branch, MI 48661

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 826-4000 200 W. Fifth Street Mio, MI 48647

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 732-1702 1999 Walden Drive Gaylord, MI 49735

Services offered: Emergency assistance, adult and child protective services.

Commission on Aging (COA)

Services offered: Tax assistance.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COUNTY COA

(989) 366-0205 Houghton Lake Community Center 2625 S.Townline Road Houghton Lake, MI 48653

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

Fitness

Fitness, Crawford County

Hard Bodyz Health & Fitness

(989) 348-7199 2323 Dupont Road Grayling, MI 49738

Curves

(989) 348-1055 1155 I-75 Business Loop Grayling, MI 49738

Snap Fitness

(989) 348-3900 8307 W. M-72 Grayling, MI 49738

Fitness, Roscommon County

Club Fit

(989) 275-4150 101 Lake Street Roscommon, MI 48653

Craf Center

(989) 275-4975 606 Lake Street Roscommon, MI 48653

Body & Soul Health Club

(989) 366-9468 2865 W. Houghton Lake Drive Houghton Lake, MI 48629

Curves

(989) 366-1710 1840 W. Houghton Lake Drive Houghton Lake, MI 48629

Houghton Lake Fitness Center

(989) 366-6925 3053 W. Houghton Lake Drive Houghton Lake, MI 48629

Fitness, Ogemaw County

Curves

(989) 343-4444 3468 M-55 West Branch, MI 48661

Fitness, Otsego County

Powerhouse Gym

(989) 732-0744 1044 W. Main Street Gaylord, MI 49735

Snap Fitness Center

(989) 705-7627 780 Edelweiss Village Gaylord, MI 49735

Food & Nutrition

NEMCSA: Emergency Food Assistance Program (TEFAP)

(989) 358-4700

Services offered: Serves individuals less than 60 years of age that have income at or below 130% of Federal Poverty Guidelines. Individuals 60 years of age or older must have income at or below 160%. Recipients must be certified annually.

Food & Nutrition, Crawford County

Crawford Food Pantry

(989) 348-6046

Open Monday, Wednesday and Friday, 11 a.m.-3 p.m.

DHS/Family Independence Agency

(989) 348-7691 230 Huron Grayling, MI 49738

Services offered: Emergency assistance, adult and child protective services, food stamps and EBT cards.

MSU Extension Office - Grayling

(989) 344-3264

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

Food & Nutrition, Roscommon County

DHS/Family Independence Agency

(989) 275-5107 111 Union PO Box 179 Roscommon, MI 48653

Services offered: Emergency assistance, adult and child protective services, food stamps and EBT cards.

MSU Extension Office - Roscommon

(989) 275-5043

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

Project Hope

(989) 366-5120

Old Denton Township Hall Basement

PO Box 464

Prudenville, MI 4865 I

Services offered: Free food for any qualifying family in need.

Roscommon Food Pantry

(989) 275-5055

First Congregational Church

109 Main Street

Roscommon, MI 48653

Services offered: Free food every Friday.

Salvation Army - Houghton Lake

(989) 422-5622

United Methodist Church

759 W. Houghton Lake Drive

Houghton Lake, MI 48629

Services offered: Emergency assistance for food, gas, eviction notices and utility shut-offs.

Salvation Army - Roscommon/St. Helen

(989) 275-1702

United Methodist Church

759 W. Houghton Lake Drive

Houghton Lake, MI 48629

Food pantry: Wednesday, noon-1 p.m.

Food & Nutrition, Ogemaw County

DHS/Family Independence Agency

(989) 345-5135

444 E. Houghton Avenue

West Branch, MI 48661

Services offered: Emergency assistance, adult and child protective services, food stamps and EBT cards.

MSU Extension Office - Ogemaw

(989) 345-0692

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

Salvation Army - West Branch

(989) 345-4690

Trinity Episcopal Church

100 E. Houghton Avenue

West Branch, MI 48661

Food pantry: Wednesday, 10 a.m.-noon. For emergency food assistance, call (989) 345-0493.

Side Door Food Pantry

(989) 345-2260

Ogemaw Hills Church

3480 W. M-76

West Branch, MI 48661

Food pantry: Thursday, 10 a.m.-3 p.m.

Food & Nutrition, Oscoda County

DHS/Family Independence Agency

(989) 826-4000

200 W. Fifth Street

Mio, MI 48647

Services offered: Emergency assistance, adult and child protective services, food stamps and EBT cards.

MSU Extension Office - Mio

(989) 826-1160

Services offered: Information on 4-H programs, family living, homemaking, farming and family nutrition.

Together We Can Food Pantry

(989) 848-5293

413 S. Smith Lake Road

Mio, MI 48647

Services offered: Food pantry open third Thursday of every month.

Food & Nutrition, Otsego County

DHS/Family Independence Agency

(989) 732-1702 1999 Walden Drive Gaylord, MI 49735

Services offered: Emergency assistance, adult and child protective services, food stamps and EBT cards.

Otsego County Food Pantry/United Way

(989) 732-8929 116 5th Street Gaylord, MI 49735

Services offered: Food pantry available Monday-Friday, noon-2 p.m.

Home Care Services

Medical Home Health Care

Medical services typically covered under client's medical insurance if order from physician for new diagnosis or exacerbation of an ongoing condition. Home care services provide short term care for patients not able to leave home.

Mercy Homecare/Hospice Grayling

(800) 424-1457, Fax: (866) 381-4551

(989) 348-4383

Cadillac: (231) 779-9550

(800) 822-8318

Counties served: Clare (eastern half), Crawford, Gladwin (northwestern quarter), Kalkaska, Montmorency (southern half), Ogemaw, Oscoda, Otsego (southern half) and Roscommon.

Alpena General Hospital Home Care

(989) 356-8004, Fax: (989) 356-8034

Counties served: Alpena, Arenac, Iosco, Montmorency and Presque Isle.

Central Michigan Home Care (No DME)

Mount Pleasant: (989) 772-6785 (800) 356-7321, Fax: (989) 772-1181

Counties served: Arenac, Clare, Gladwin, Gratiot, Isabella and Mecosta.

District Health Dept #2 (No DME)

West Branch: (989) 343-1820 (989) 343-1808, Fax: (989) 343-1897

Linda Rich, Director Counties served: Alcona, Iosco, Ogemaw, Oscoda and Roscommon (St. Helen and Prudenville only.)

District Health Dept #4 (No DME)

(989) 354-4230, Fax: (989) 356-8090

Counties served: Alpena, Cheboygan, Montmorency and Presque Isle.

Heartland Home Health Care, Hospice and Infusion

West Branch Homecare: (989) 345-1797, Fax: (989) 345-0964 Hospice: (989) 345-0651, Fax: (989) 345-0962 (888) 427-7713 MSW: 915-0006

Counties served: Alcona, Alpena, Arenac, Crawford, Gladwin, Iosco, Montmorency, Ogemaw, Oscoda, Presque Isle and Roscommon.

Hospice of Helping Hands

West Branch: (800) 992-6592 (989) 345-4700, Fax: (989) 345-2991

Counties served: Arenac, Gladwin, Iosco, Ogemaw, Oscoda and Roscommon.

Hospice of Michigan

(989) 732-2151, Fax: (989) 731-2897

Serves Northern Michigan.

MidMichigan Home/Hospice (No DME without nursing)

Gladwin: (800) 862-5002 Fax: (989) 633-1457 Fax H&P - discharge

Counties served: Arenac, Clare, Gladwin, Iosco, Isabella, Midland, Ogemaw and Roscommon (not Crawford).

Munson Home Health/Hospice (DME Traverse City area only)

Gaylord or Traverse City: (800) 252-2065 Fax: (231) 935-8718

Counties served: Upper mid-Michigan to Northern Lower Peninsula. Hospice limited to Antrim, Kalkaska, Otsego, Reed City and Traverse City.

Michigan Premier Home Healthcare

(989) 345-0021, Cell: (989) 745-5190 Fax: (989) 345-0022

Counties served: Arenac, Crawford, Genesee, Gladwin, Iosco, Lapeer, Ogemaw, Oscoda, Otsego and Roscommon.

St. Joseph Home Health/Hospice Tawas City

(800) 866-4611, Fax: (989) 362-8771

Counties served: Alcona, Arenac, Iosco, Ogemaw and Oscoda.

Vital Care

(800) 342-7711, Fax: (231) 627-4416

Counties served: Alpena, Cheboygan, Gaylord, Petoskey, Sault Ste. Marie and St. Ignace. Service area stretches from Waters to Sault Ste. Marie, from Lake Michigan to Lake Huron, including the Islands.

Unity Home Health

West Branch: (989) 345-1126 Fax: (989) 345-4752

Counties served: Arenac, Iosco, Ogemaw, Oscoda and Rosco.

Home Care Services, Private Duty

Medical services that a client pays for out of pocket.

Compassionate Care

(231) 929-5491, Central Intake: (877) 308-1212 Fax: (231) 929-5493 3134 Logan Valley Road Traverse City, MI 49684

Contact: Jessica or Laura. Cost: \$16.50-25 per hour.

Leelin Home Health

(800) 274-0100 (989) 345-3138, Fax: (989) 345-3591 352 E. Houghton West Branch, MI 48661

Contact: Lisa Stein or Lucinda Morrison. Cost: \$17-22 per hour.

Dobson Healthcare

(989) 345-7501, Fax: (989) 345-7508 PO Box 648 West Branch, MI 48661

Contact: Julie Hodgood. HHA cost: \$18.50-21.50 per hour. Nursing cost: \$34 and up per hour. Skilled nursing: \$110 and up per visit.

District Health Department #2

(800) 822-0264 (989) 345-5020, Fax: (989) 348-1897 630 Progress Street West Branch, MI 48661

Contact: Linda Rich, Director, at (989) 343-1808. HHA cost: \$22 per hour. Nursing cost: \$43 per hour. Skilled nursing: \$150 per visit.

Munson Home Health

(800) 252-2065 I 105 6th Street Traverse City, MI 49684

Cost: Case by case, depending on level of care and location.

Caring Touch

(989) 275-8000 Roscommon

Contact: Gail or Pam. Cost: \$17 per hour.

Vital Care

(800) 342-7711 (231) 627-7157, Fax: (231) 627-4416 Cheboygan

Contact: Leanna or Lisa.

Integrity

(231) 946-3000, Fax: (231) 946-3611 1501 Cass Street, Suite C Traverse City, MI 49684

Contact: Tammy or Teresa. HHA cost: \$18 per hour (2 hour minimum). Nursing cost: \$45–60 per hour (1 hour minimum).

Home Care Services, Non Medical Home Services

Commission on Aging (COA)

Meals on Wheels: home delivered meals for those who are unable to prepare meals themselves. In-home services also include housekeeping, personal care and respite for caregivers.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COUNTY COA

(989) 366-0205 Houghton Lake Community Center 2625 S.Townline Road Houghton Lake, MI 48629

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

Home Helpers

(989) 202-2348

Services offered: Shopping, companionship, in-home aids and transportation.

NEMCSA In-Home Services

(989) 356-3474

Services offered: Homemaking, personal care, home delivered meals and respite care. Recipients must meet the 60 years of age requirement or be the spouse of someone 60 years of age or older. Persons requesting one or more of these services must possess a need for assistance with certain activities of daily living. There are no income guidelines to receive services; however, donations and cost sharing are encouraged to help maintain the program.

Seniors-Helping-Seniors

(989) 448-8323

Provides in-home services for seniors by other seniors who are matched with the client. This is a fee-based program. Services offered: Companionship, light housekeeping, meal preparation, transportation, shopping, yard work, house maintenance and small repairs, 24-hour care/overnight stays, personal grooming and dress, mobility assistance, and pet care.

Housing

Senior Apartments/Communities, Crawford County

Riverview Senior Apartments

(800) 225-7982 306 Knight Street Grayling, MI 49738

Whispering Pines

(989) 344-0020 595 Meadows Drive Grayling, MI 49738

Senior Apartments/Communities, Roscommon County

Country Village

(989) 821-8091 4321 Country Village Lane Roscommon, MI 48653

Maple Grove Apartments

(989) 202-2135 50 Maple Grove Avenue Prudenville, MI 4865 I

Senior Apartments/Communities, Ogemaw County

Maplewood Manor Apartments

(989) 345-0860 200 W.Valley Street West Branch, MI 48661

Senior Apartments/Communities, Oscoda County

AuSable Valley Community

(989) 848-2241 1441 Maple Drive Fairview, MI 48621

Senior Apartments/Communities, Otsego County

Horsell Manor

(989) 983-2050 920 E. Main Street Vanderbilt, MI 49795

Sheldon Place Apartments

(989) 732-6237 910 W. Sheldon Street Gaylord, MI 49735

Housing, Assisted Living Apartments

Provide assistance in household chores, activities of daily living, medication administration and meals. Typically, person has to be a one-person assist or less to qualify for assisted living.

The Brook

ADMINISTRATIVE OFFICE

(989) 745-6500

503 ROSE STREET, GRAYLING

(989) 348-8900

195 STATE STREET, ROSCOMMON

(989) 275-4000

8815 KNAPP ROAD, HOUGHTON LAKE

(989) 422-7200

646 COURT ST, WEST BRANCH

(989) 343-1400

1201 CEDAR AVENUE, GLADWIN

(989) 426-8700

11965 TOWNLINE ROAD, CHEBOYGAN

(989) 745-6500

Harlin Assisted Living

(989) 345-4663 1825 S. Gray Road West Branch, MI 48661

Horizon Senior Living

10059 E. AIRPORT ROAD, ST. HELEN

(989) 389-4900

613 PROGRESS STREET, WEST BRANCH

(989) 343-9404

1324 VINEWOOD AVENUE, CLARE

(989) 386-4900

Aspen Ridge

(989) 705-2500 1231 Village Parkway Gaylord, MI 49735

Meadows Manor

(989) 915-0311 10066 E. Forestway Roscommon, MI 48653

Extended Care Facilities:

Medicaid helps cover the financial cost of these facilities. 24-hour nursing supervision is available. There are typically no limitations in the amount of assistance required for persons to be eligible for admission into a facility. (See list under nursing homes.)

Housing Services

DHS/Family Independence Agency

(989) 348-7691 230 Huron Grayling, MI 49738

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 275-5107 111 Union PO Box 179

Roscommon, MI 48653

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 345-5135 444 E. Houghton Avenue West Branch, MI 48661

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 826-4000 200 W. Fifth Street Mio, MI 48647

Services offered: Emergency assistance, adult and child protective services.

DHS/Family Independence Agency

(989) 732-1702 1999 Walden Drive Gaylord, MI 49735

Services offered: Emergency assistance, adult and child protective services.

NEMCSA HOUSING PROGRAMS

SUPPORTIVE HOUSING PROGRAM

(866) 484-7077 ext. 278

Assistance and supportive services to homeless persons transitioning from streets and shelters to permanent housing. Services include first month's rent, security deposit, household goods and case management to ensure long-term success.

LOW INCOME WEATHERIZATION PROGRAM

(989) 358-4700

Services offered for low-income persons: water heater insulation, pipe wrap, ceiling and attic insulation and ventilation, wall, floor and perimeter insulation, caulking, weather-stripping and other measures to prevent air infiltration.

UTILITY ASSISTANCE PROGRAM

(989) 358-4713

Services offered: Emergency heat and utility, shut-offs with electricity, natural gas, and water service for low income individuals, and who cannot find sufficient assistance elsewhere.

Crawford County Housing Commission

(989) 344-3284 200 W. Michigan Avenue Grayling, MI 49738

Services for low to moderate income families: Emergency home repairs, home rehabilitation, rent-to-own program, home replacement program, landlord rental remodels and homeless prevention.

Grayling Housing Commission

(989) 348-9314, Fax: (989) 344-0944 308 Lawndale Grayling, MI 49738

Services offered: HUD Section 8 Rental Subsidy for low-income people and Section 8 Subsidy for homeownership.

MSHDA Housing Agency

(989) 275-7265

Services offered: Section 8 Rental Subsidy for low-income people of Cheboygan, Crawford, Gladwin, Ogemaw, Otsego and Roscommon counties.

Northeast Michigan Community Services Agency

(800) 219-2273

Services offered: Emergency funding for food and heating, home weatherization, head start and literacy programs.

Northwest Michigan Human Services Agency

(800) 443-5518

Services offered: Home weatherization, heat bank programs and MI Public Services Commission heating assistance.

Ogemaw County Habitat for Humanity

(989) 345-7085 PO Box 579 West Branch, MI 48661

Services offered: Building safe, decent, affordable housing with low-income families/individuals through a self-help program that is funded through donations, grants and individuals.

Ogemaw County Housing Commission

(989) 345-5390 806 W. Houghton Avenue West Branch, MI 48661

Services for low to moderate income families: Emergency home repairs, home rehabilitation, rent-to-own program, home replacement program, landlord rental remodels and homeless prevention.

Oscoda County Housing Commission

(989) 826-1167 PO Box 399 311 Morenci Street Mio, MI 48647

Services for low to moderate income families: Emergency home repairs, home rehabilitation, rent-to-own program, home replacement program, landlord rental remodels and homeless prevention.

Otsego County Housing Commission

(989) 731-7570 County Building, Room 213 225 W. Main Street Gaylord, MI 49738

Services for low to moderate income families: Emergency home repairs, home rehabilitation, home replacement program, landlord rental remodels, homeless prevention and veteran counselor office.

USDA Rural Development

(989) 345-5470 240 W.Wright Street West Branch, MI 48661

Assists in low interest housing loans.

Roscommon County Habitat for Humanity

(989) 366-6993 1861 W. Houghton Lake Drive Prudenville, MI 48651

Services offered: Building safe, decent, affordable housing with low-income families/individuals through a self-help program that is funded through donations, grants, and individuals.

Roscommon County Housing Commission

(989) 275-8306 PO Box 420 Roscommon, MI 48653

Services offered: For low to moderate income families; emergency home repairs, home rehabilitation, rent-to-own program, home replacement program, landlord rental remodels, homeless prevention, utility shut-offs, eviction notices, and foreclosure prevention.

Salvation Army - Houghton Lake

(989) 422-5622 United Methodist Church 759 W. Houghton Lake Drive Houghton Lake, MI 48629

Services offered: Emergency assistance for food, gas, eviction notices and utility shut-offs.

Insurance

NEMCSA: Medicaid/Medicare Assistance **Program (MMAP)**

(800) 803-7174

Services offered: Assistance with understanding Medicare and Medicaid eligibility, enrollment questions, coverage, medical bills, and supplemental and long-term care insurance.

PRESCRIPTION INFORMATION AND ASSISTANCE

(989) 356-3474

MEDICAID HELPLINE

(800) 642-3195

MEDICAID DENTAL CLINICS NORTH

(877) 321-7070

Commission on Aging (COA)

Services offered: Medicaid/Medicare Assistance Program (MMAP) offers specially trained individuals to assist in deciding best options for health insurance and other health information.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COUNTY COA

(989) 366-0205 Houghton Lake Community Center 2625 S.Townline Road Houghton Lake, MI 48629

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

County Health Departments

Services offered: Family planning, immunizations, health education, county health plans, public health and environmental services.

CENTRAL MICHIGAN DISTRICT HEALTH DEPARTMENT

(989) 366-9166 1015 Short Drive PO Box 739 Prudenville, MI 48651

DISTRICT HEALTH DEPARTMENT #10

(989) 348-7800 202 Meadows Drive Grayling, MI 49738

DISTRICT HEALTH DEPARTMENT #2

(989) 345-5020 630 Progress Street West Branch, MI 48661

DISTRICT HEALTH DEPARTMENT #2

(989) 826-3970 393 S. Mount Tom Road Mio. MI 48647

HEALTH DEPARTMENT OF NORTHWEST MICHIGAN

(989) 732-1794 95 Livingston Boulevard Gaylord, MI 49735

Legal

Elder Law of Michigan

(800) 347-5297

Services offered: Free basic legal advice and information over the phone.

Jordan-Balkema Elder Law Center

(231) 935-4646

Services offered: Medicaid, estate planning and probate.

Legal Services of Northern Michigan

(888) 645-9993

Services offered: Free legal information and services.

Medical Services

Acute Care Hospitals

Mercy Hospital Grayling

(989) 348-5461 1100 Michigan Avenue Grayling, MI 49738

Otsego Memorial

(989) 731-2100 825 N. Center Avenue Gaylord, MI 49735

West Branch Regional Medical Center

(989) 345-3660 2463 S. M-30 West Branch, MI 48661

County Health Departments

Services offered: Family planning, immunizations, health education, county health plans, public health and environmental services.

CENTRAL MICHIGAN DISTRICT HEALTH DEPARTMENT

(989) 366-9166 1015 Short Drive PO Box 739 Prudenville, MI 48651

DISTRICT HEALTH DEPARTMENT #10

(989) 348-7800 202 Meadows Drive Grayling, MI 49738

DISTRICT HEALTH DEPARTMENT #2

(989) 345-5020 630 Progress Street West Branch, MI 48661

DISTRICT HEALTH DEPARTMENT #2

(989) 826-3970 393 S. Mount Tom Road Mio. MI 48647

HEALTH DEPARTMENT OF NORTHWEST MICHIGAN

(989) 732-1794 95 Livingston Boulevard Gaylord, MI 49735 Medicaid Helpline: (800) 642-3195

Medicaid Dental Clinics North: (877) 321-7070

Community Health Clinics

Mercy Community Health Center - Grayling

(989) 348-0550 I 250 E. Michigan Avenue Grayling, MI 49738

Services offered: Family practice, internal medicine, surgery, ob/gyn, orthopedics, pediatrics, endocrinology, physical therapy, x-ray and lab.

Mercy Community Health Center - Prudenville

(989) 366-2900 2585 W. Houghton Lake Drive Prudenville, MI 4865 I

Services offered: Family practice, internal medicine, surgery, ob/gyn, orthopedics, walk-in clinic, physical therapy, x-ray and lab.

Mercy Community Health Center - Roscommon

(989) 275-1200 234 Lake Street Roscommon, MI 48653

Services offered: Family practice, walk-in clinic, physical therapy, x-ray and lab.

MidMichigan Health Park

(989) 422-5122 9249 W. Lake City Houghton Lake, MI 48629

Services offered: Sliding scale fees available. Clinicians specialize in family practice, internal medicine, pediatrics and psychology. Services for urgent care, physical therapy, radiology and lab. Visiting specialties include hematology, cardiology, general surgery, orthopedics, neurology, urology and pulmonary sleep disorders.

Evergreen Clinic

(989) 345-7000 611 Court Street West Branch, MI 48661

Services offered: Primary care, urgent care, ENT, sleep medicine, cardiology, podiatry, laboratory and radiology.

Court Street Clinic

(989) 345-0100 621 Court Street, Suite 102 West Branch, MI 48661

Services offered: Primary care, urgent care, ENT, sleep medicine, cardiology, podiatry, laboratory and radiology.

Gaylord VA Clinic

(989) 732-7525 806 S. Otsego Avenue Gaylord, MI 49738

Services offered: Community outpatient clinic for veterans.

Primary Care Physicians

Can be found in the local phonebook.

Nursing Homes

NEMCSA Long Term Care Ombudsman Program

(989) 356-3474

Provides information and education to families and individuals about long term care facilities and services. The Ombudsman investigates concerns and helps facility residents, families and friends to resolve problems dealing with quality care, residents' rights and state regulating services. The Ombudsman and Ombudsman Volunteers act as a liaison between residents, care providers and state regulatory agencies. The Ombudsman provides educational programs and training in residents' rights, guardianship, volunteer advocacy and long term care public benefits.

AuSable Valley Community

(989) 848-2241, Fax: (989) 848-5526 After Hours Fax: (989) 848-2921 PO Box 9 Fairview, MI 48621

Contact: Carolynne Wegmeyer, Social Services Manager; Pam, Admissions; and Denise Johnson, Associate Director, Hospitality Services.

Bortz Healthcare of Rose City

(989) 685-2442, Fax: (989) 685-3340 517 W. Page PO Box 529 Rose City, MI 48654

Contact: Glenda Brick, Admissions.

Bortz Healthcare of West Branch

(989) 345-3600, Fax: (989) 345-1441 445 South Valley West Branch, MI 48661

Contact: Debbie Kennedy, Admissions.

Grayling Nursing and Rehabilitation Community

(989) 348-2801, Fax: (989) 348-9201 331 Meadows Drive Grayling, MI 49738

Contact: Judy Baker, D.O.N.; Marilyn Heard; and Deanna, Social Work.

Hilltop Manor

(989) 275-8936, Fax: (989) 275-9036 I 290 E. Michigan Highway Roscommon, MI 48653

Contact cell for weekend admissions: Jerri at (989) 705-0071; and Sandy at (989) 302-6388.

King Nursing and Rehabilitation Community

(989) 422-5153, Fax: (989) 422-4490 2280 Tower Hill Road Houghton Lake, MI 49628

Contact: Jennifer, Admissions, Social Worker; and Cindy Butson, D.O.N.

Mercy Manor

80317

Hospital: (989) 348-5461, Fax: 80529 1100 E. Michigan Avenue Grayling, MI 49738

Contact: Sandy Altman, Social Work, at 80416.

Tendercare Gaylord (has ventilator unit)

(989) 732-3508, Fax: (989) 731-5260 508 Random Lane Gaylord, MI 49735

Contact: Gina Almaza, Admissions.

Autumnwood of McBain

(231) 825-2990, Fax: (231) 825-2679 220 Hughston Street McBain, MI 49657

Contact: Erica Foster, Admissions.

Kalkaska Memorial Eden Center

(231) 258-7574, Fax: (231) 258-7555

Contact: Pam, Admissions. Admit only Monday-Friday by noon.

McReynolds Hall ECF (Extended Care Facility)

(989) 731-2131, Fax: (989) 731-2133 825 N. Center Road Gaylord, MI 49735

Contact: Anne Agren at (989) 731-7838; amd Mary Steel, D.O.N., at (989) 731-2134.

Medilodge of Hillman

(989) 742-4581, Fax: (989) 742-3710 631 Caring Street Hillman, MI 49746

Contact: Vicki Klein, Director of Admissions; Joanne Schalk, SW; and JoDee Reinbold, Director of Nursing.

Munson Rehab - Acute IP Rehab

57341, Fax: 57344 Pager: (231) 318-8535

Contact: Diane.

MidMichigan Gladwin Pines

(989) 426-3430, Fax: (989) 246-633 I 449 Quarter Street Gladwin, MI 48624

Contact: Gayle, Admissions, at (989) 246-6334.

Tendercare Birchwood

(231) 947-0506, Fax: (231) 947-0744 2950 Lafranier Road Traverse City, MI 49686

Contact: Linda, Admissions.

Tendercare Traverse City

(231) 947-9511, Fax: (231) 947-1250 2585 Lafranier Road Traverse City, MI 49686

Contact: Eddie, Admissions.

Pharmacies

Pharmacies, Crawford County

Mercy Hospital Pharmacy

(989) 348-0836 1100 E. Michigan Avenue Grayling, MI 49738

Open Monday-Sunday, 9:30 a.m.-8:30 p.m.

Glen's Pharmacy

(989) 348-5335 2470 S. I-75 Business Loop Grayling, MI 49738

Open Monday-Saturday, 9 a.m.-6 p.m. Sunday closed.

The Medicine Shoppe

(989) 348-2000 500 N. James Street Grayling, MI 49738

Open Monday-Friday, 9:30 a.m.-6 p.m. Saturday, 9:30 a.m.-1 p.m. Sunday closed.

Special services: Some ostomy supplies, catheters, leg bags, some DME, compression stockings, compound prescriptions, counseling, diabetes supplies, aids and support, and monthly healthcare screens. Equipment available to borrow if needed.

Rite Aid - Grayling

(989) 348-1350 312 S. James Street Grayling, MI 49738

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Special services: Blood glucose testing supplies, canes and crutches, and compression stockings by order only.

Walgreen's - Grayling

(989) 344-0374 2045 S. I-75 Business Loop Grayling, MI 49738

Open Monday-Friday, 9 a.m.-9 p.m. Saturday-Sunday, 10 a.m.-6 p.m.

Special services: Nebulizers, diabetes supplies, walkers, wheelchairs, crutches, canes, compression stockings and catheters.

Pharmacies, Roscommon County

Houghton Lake

Kmart - Houghton Lake

(989) 422-6445 8171 W. Houghton Lake Drive Houghton Lake, MI 48629

Open Monday-Friday, 8 a.m.-8 p.m. Saturday, 9 a.m.-7 p.m. Sunday, 10 a.m.-6 p.m.

Kronner Pharmacy - Houghton Lake

(989) 366-7611 778 W. Houghton Lake Drive Prudenville, MI 48651

Open Monday-Friday, 9 a.m.-7 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-4 p.m.

Rite Aid - Houghton Lake

(989) 366-9212 4562 W. Houghton Lake Drive Houghton Lake, MI 48629

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Walgreen's - Houghton Lake

(989) 366-5324 729 W. Houghton Lake Drive Prudenville, MI 4865 I

Open Monday-Friday, 9 a.m.-9 p.m. Saturday-Sunday, 10 a.m.-6 p.m.

Walmart - Houghton Lake

(989) 366-6533 3451 W. Houghton Lake Drive Houghton Lake, MI 48629

Open Monday-Friday, 9 a.m.-7 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Roscommon

Pioneer - Roscommon

(989) 275-5600 412 N. 5th Street Roscommon, MI 48653

Open Monday-Friday, 9 a.m.-6 p.m. Saturday, 9 a.m.-3 p.m. Sunday closed.

Rite Aid - Roscommon

(989) 275-5161 425 N. 5th Street Roscommon, MI 48653

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

St. Helen

Pioneer - St. Helen

(989) 389-7252 2100 N. St. Helen Road St. Helen, MI 48656

Open Monday-Friday, 9 a.m.-6 p.m. Saturday, 9 a.m.-3 p.m. Sunday closed.

Rite Aid - St. Helen

(989) 389-4965 2010 N. St. Helen Road St. Helen, MI 48656

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Pharmacies, Ogemaw County

Rose City

Rose City Drugs

(989) 685-2141 2640 M-33

Rose City, MI 48654

Open Monday-Friday, 9 a.m.-6 p.m. Saturday, 9 a.m.-4 p.m. Sunday closed.

West Branch

Kmart - West Branch

(989) 345-4884 2110 S. M-76

West Branch, MI 48661

Open Monday-Friday, 8 a.m.-8 p.m. Saturday, 9 a.m.-7 p.m. Sunday, 10 a.m.-6 p.m.

Pioneer (inside Glen's)

(989) 345-5610 2206 S. M-76

West Branch, MI 48661

Open Monday-Friday, 8 a.m.-7 p.m. Saturday, 8 a.m.-3 p.m. Sunday closed.

Rite Aid - West Branch

(989) 345-0080 501 E. Houghton Avenue West Branch, MI 48661

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Walgreen's - West Branch

(989) 343-6921 2480 E. Houghton Avenue West Branch, MI 48661

Open Monday-Friday, 9 a.m.-9 p.m. Saturday-Sunday, 10 a.m.-6 p.m.

Pharmacies, Oscoda County

Pioneer - Mio

(989) 826-8989 114 S. Morenci Avenue Mio. MI 48647

Open Monday-Friday, 9 a.m.-6 p.m. Saturday, 9 a.m.-3 p.m. Sunday closed.

Rite Aid - Mio

(989) 826-3737 101 S. Morenci Avenue Mio, MI 48647

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Pharmacies, Otsego County

Gaylord

Glen's Pharmacy

(989) 731-3223 829 W. Main Street #C Gaylord, MI 49735

Open Monday-Friday, 9 a.m.-8 p.m. Saturday-Sunday, 9 a.m.-5 p.m.

Kmart - Gaylord

(989) 732-8990 1151 S. Otsego Gaylord, MI 49735

Open Monday-Friday, 8 a.m.-8 p.m. Saturday, 9 a.m.-7 p.m. Sunday, 10 a.m.-6 p.m.

Meijer Pharmacy

(989) 731-9600 250 Meijer Drive Gaylord, MI 49735

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-7 p.m. Sunday, 10 a.m.-6 p.m.

Rite Aid - Gaylord

(989) 732-5220 419 W. Main Street Gaylord, MI 49735

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Walgreen's - Gaylord

(989) 732-0578 I 290 W. Main Street Gaylord, MI 49735

Open Monday-Friday, 9 a.m.-9 p.m. Saturday-Sunday, 10 a.m.-6 p.m.

Walmart - Gaylord

(989) 732-8998 950 Edelweiss Parkway Gaylord, MI 49735

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-7 p.m. Sunday, 10 a.m.-6 p.m.

Lewiston

Rite Aid - Lewiston

(989) 786-2239 2855 County Road 489 Lewiston, MI 49756

Open Monday-Friday, 9 a.m.-9 p.m. Saturday, 9 a.m.-6 p.m. Sunday, 10 a.m.-6 p.m.

Mental Health

Psychological Services/Outpatient Services

Northern Lakes Community Mental Health

(800) 492-5742

24-hour crisis line for Crawford and Roscommon counties.

ADMINISTRATIVE OFFICE

(231) 922-4850 105 Hall Street Traverse City, MI 49684

CRAWFORD COUNTY

(989) 348-8522 204 Meadows Drive Grayling, MI 49738

ROSCOMMON COUNTY

(989) 366-8550 2715 Townline Road Houghton Lake, MI 48629

AuSable Valley Community Mental Health

(800) 442-7315

24-hour crisis line for Ogemaw and Oscoda counties.

ADMINISTRATION OFFICE

(989) 362-8636 1199 W. Harris Avenue PO Box 310 Tawas City, MI 49764

OGEMAW COUNTY

(989) 345-5571 511 Griffin West Branch, MI 48661

OSCODA COUNTY

(989) 826-3208 42 N. Mt. Tom Road PO Box 148 Mio, MI 48647

North Country Community Mental Health

(800) 442-7315

24-hour crisis line for Otsego county.

ADMINISTRATION OFFICE

(231) 347-7890 One MacDonald Drive, Suite A Petosky, MI 49770

OTSEGO COUNTY

(989) 732-7558 800 Livingston Boulevard Gaylord, MI 49735

VA - Battle Creek Psychiatric Hospital

(269) 966-5600, Fax: (269) 223-5678 5500 Armstrong Road Battle Creek, MI 49037

VA - Ann Arbor Hospital

(734) 769-7100 2215 Fuller Ann Arbor, MI 48105

War Memorial Hospital Behavior Health Center

(906) 635-2969 16523 S.Water Tower Drive Kincheloe, MI 49788

Peer Support Services (Drop-in Centers)

Kandu Island/CVM, Inc.

(231) 932-1590 3003 B Garfield Avenue North Traverse City, MI 49686

New Beginnings Drop-In Center, Inc.

(989) 366-4476 404 W. Houghton Lake Road PO Box 824 Prudenville, MI 4565 I

Inpatient Psychiatric Hospital Services

Alpena General Hospital

(989) 356-7258, Fax: (989) 356-7770 I 50 I W. Chisom Alpena, MI 49707

Bay Regional Medical Center

(989) 894-3911, Fax: (989) 894-6132 1900 Columbus Avenue Bay City, MI 48708

Carson City Hospital

(989) 584-3971 ×169, Fax: (989) 584-1221 406 E. Elm Street Carson City, MI 48811

Forest View Psychiatric Hospital

(800) 949-8439 (616) 942-9610, Fax: (616) 957-9645 1055 Medical Park Drive SE Grand Rapids, MI 49546

Gratiot Hospital

(989) 466-3304 (989) 466-7170, Fax: (989) 466-7175 300 Warwick Alma, MI 48801

Havenwyck Mental Health System

(248) 373-9200, Fax: (248) 373-6426 I 525 University Drive Auburn Hills, MI 48326

Hurley Medical Center

(810) 257-9000, Fax: (810) 262-6683 I Hurley Plaza Flint, MI 48504

McLaren Behavior Health

(810) 342-2076, Fax: (810) 342-3701 401 S. Ballenger Highway Flint, MI 48532

Memorial Medical Center of West Michigan - Hadley Center for Psychiatric Care

(231) 845-2261, Fax: (231) 845-2165 One Atkinson Drive Ludington, MI 49431

MidMichigan Medical Center

(989) 839-3690, Fax: (989) 839-1391 4005 Orchard Drive Midland, MI 48670

Munson Medical Center - Center One

(231) 935-6210, Fax: (231) 935-7130 1105 Sixth Street Traverse City, MI 49684

Pine Rest Christian Mental Health Services

(800) 678-5500 (616) 455-9200, Fax: (616) 455-5960 300 68th Street SE PO Box 165 Grand Rapids, MI 49501

Saint Mary's Health Care - Pine Rest Geriatric Psychiatric

(616) 685-6611, Fax: (616) 732-3034 200 Jefferson SE Grand Rapids, MI 49503

Sparrow Hospital - St. Lawrence

(517) 364-7650, Fax: (517) 364-7669 1210 W. Saginaw Highway Lansing, MI 48915

University of Michigan Psychiatric Hospital - Psychiatric Emergency Room

(800) 525-5188 After hours: (734) 936-5900 Ann Arbor

VA - Battle Creek Psychiatric Hospital

(269) 966-5600, Fax: (269) 223-5678 5500 Armstrong Road Battle Creek, MI 49037

War Memorial Hospital Behavior Health Center

(906) 495-4357, Fax: (906) 495-1093 16523 S.Water Tower Drive Kincheloe, MI 49788

White Pines

(800) 662-6848 (989) 790-7745, Fax: (989) 790-7747 3340 Hospital Road Saginaw, MI 48608

Rehab & Mobility

In-home Rehab

Physical therapy, occupational therapy and speech therapy provided by a home health care agency for homebound people. (For a list of agencies that provide in-home physical therapy, see Home Health Care providers.)

Inpatient Rehab

Physical therapy, occupational therapy and speech therapy provided by a skilled nursing facility. Provides highly supervised therapy for those after a hospitalization. (For a list of agencies that provide inpatient physical therapy, see Nursing Homes.)

Outpatient Rehab

Physical therapy, occupational therapy and speech therapy provided by an outpatient facility. Ideal for those who have transportation to and from a rehab facility.

Outpatient Rehab, Crawford County

Dynamic Physical Therapy

(989) 348-3027 1107 E. Michigan Avenue Grayling, MI 49738

Mercy Rehabilitation Services

(989) 348-0314 1250 E. Michigan Avenue Grayling, MI 49738

Outpatient Rehab, Roscommon County

Northsport Physical Therapy

(989) 275-9955 606 Lake Street Roscommon, MI 48653

Mercy Rehabilitation Services

(989) 275-1200 234 Lake Street Roscommon, MI 48653

Mercy Rehabilitation Services

(989) 366-2900 2585 W. Houghton Lake Drive Prudenville, MI 4865 I

MidMichigan Health

(989) 422-5122 9249 W. Lake City Road Houghton Lake, MI 48629

St. Helen Community Rehab

(989) 389-7333 2430 N. St. Helen Road St. Helen, MI 48656

Outpatient Rehab, Ogemaw County

Advanced Downtime Aquatic Physical Therapy (ADAPT)

(989) 343-9755 105 W. Houghton Avenue West Branch, MI 48661

Community Physical Therapy

(989) 343-1099 2388 W. M-55 West Branch, MI 48661

Pinnacle Rehabilitation

(989) 343-3000 621 Court Street West Branch, MI 48661

Progress Physical Therapy

(989) 345-4300 565 Progress Street #C West Branch, MI 48661

Wright Rehabilitation

(989) 345-7151 214 W. Houghton Avenue West Branch, MI 48661

Community Physical Therapy

(989) 685-3836 119 W. Main Street Rose City, MI 48654

Community Rehabilitation Services, PC

(989) 685-882 I 600 Bennett Street Rose City, MI 48654

Pentacle Rehabilitation

(989) 685-2500 I 20 W. Main Street Rose City, MI 48654

Outpatient Rehab, Oscoda County

American Physical Therapy

(989) 826-6830 124 S. Morenci Avenue Mio, MI 48647

St. Joseph Physical Therapy

(989) 848-2723 1392 Maple Drive Fairview, MI 48621

Outpatient Rehab, Otsego County

Aspen Physical Therapy

(989) 705-2700 I 325 S. Otsego Avenue Gaylord, MI 49735

Dynamic Physical Therapy

(989) 732-000 I 2147 Professional Drive #2 Gaylord, MI 49735

Northsport Physical Therapy

(989) 731-1777 1622 Dickerson Road Gaylord, MI 49735

Otsego Memorial Hospital

(989) 731-2341 825 N. Center Gaylord, MI 49735

Vance Rehab

(989) 732-4753 609 N. Court Gaylord, MI 4973

Respite Services

Nursing Homes

Most local nursing homes offer inpatient respite services for elderly or disabled. They provide 24-hour care and supervision. Cost varies depending on nursing home fee. (See list under Nursing Homes.)

Eldercare Locator

(800) 677-1116

The Brook

(989) 745-6500

Services offered: Assisted living apartments pre-furnished by The Brook. Receive all assisted living accommodations including meals three (3) times per day, assistance with daily activities and entertainment.

Locations include: Cheboygan, Gladwin, Grayling, Houghton Lake, Roscommon and West Branch. Location based on apartment availability at time of respite services.

R.O.O.C., Inc

(989) 275-9542 11051 N. Cut Road PO Box 827 Roscommon, MI 48653

A non-profit organization providing employment and skill training for persons with disabilities. Respite services for the caregivers of children and adults with disabilities through Community Mental Health.

Commission on Aging (COA)

Services offered: In-home respite for caregivers.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COUNTY COA

(989) 366-0205 Houghton Lake Community Center 2625 S.Townline Road Houghton Lake, MI 48629

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

Senior Centers

Crawford County COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

Roscommon Community Center

(989) 275-8421 510 South Street Roscommon, MI 48653

Houghton Lake Community Center

(989) 366-0205 2625 S.Townline Road Houghton Lake, MI 48629

Ogemaw County COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

Oscoda County COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

Otsego County COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

Social Recreational

Commission on Aging (COA) Senior Centers

Services offered: Variety of recreational activities, games, events and congregational meals.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COMMUNITY CENTER

(989) 275-8421 510 South Street Roscommon, MI 48653

HOUGHTON LAKE COMMUNITY CENTER

(989) 366-0205 2625 S.Townline Road Houghton Lake, MI 48629

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

Substance Abuse

Northern Michigan Substance Abuse Services

(800) 686-0749 2090 W. M-32, Suite C Gaylord, MI 49735

Coordinates provision of substance abuse services. Specifically: Outpatient counseling, inpatient treatment, pharmacological supports, screening, assessment, referral and follow-up, and residential treatment.

Subacute Detox Services

Person is actively withdrawing, but does not have any other medical conditions that would stipulate inpatient hospitalization.

Addiction Treatment Services, Inc.

(231) 922-4810 116 E. 8th Street Traverse City, MI 49686

Services offered: Short term residential rehab and detox.

Brighton Hospital

(888) 215-2700 12851 Grand River Avenue Brighton, MI 48116

Services offered: Short term and long term residential rehab, detox and outpatient rehab.

DOT Caring Center Inc.

(989) 790-3366 6840 Midland Road Freeland, MI 48623

Services offered: Short term and long term residential rehab and detox.

East Side Substance Abuse Clinic

(231) 739-4359445 E. Sherman BoulevardMuskegon Heights, MI 49444

Services offered: Methadone.

Eastern Clinic

(616) 243-6262 1555 Eastern Street SE Grand Rapids, MI 49548

Services offered: Methadone.

Harbor Hall

(231) 347-5511 704 Emmet Street Petoskey, MI 49770

Services offered: Long term residential rehab and detox.

Michigan Therapeutic Consultants

(989) 953-4357 4273 Corporate Way Mount Pleasant, MI 48858

Services offered: Methadone.

Michigan Therapeutic Consultants

(517) 272-4357 913 W. Holmes #189 Lansing, MI 48910

Services offered: Methadone.

Sparrow Hospital - St. Lawrence

(517) 364-7740 1210 W. Saginaw Highway Lansing, MI 48915

Services offered: Detox.

Sunrise Centre

(877) 205-5217 630 Walnut Street Alpena, MI 49707

Services offered: Short term and long term residential rehab and detox.

Ten Sixteen Recovery Network

(989) 775-0604 2885 Health Parkway, Suite 2 Mount Pleasant, MI 48858

Services offered: Detox.

VA - Battle Creek

(269) 966-5600 5500 Armstrong Road Battle Creek, MI 49037

Services offered: Short term and long term residential rehab and detox.

Residential Rehab Services

Person has already withdrawn from substances of abuse. Can be short term, less than 30 days; or long term, greater than 30 days.

Addiction Treatment Services, Inc.

(231) 922-4810 116 E. 8th Street Traverse City, MI 49686

Services offered: Short term residential rehab and detox.

Brighton Hospital

(888) 215-2700 12851 Grand River Avenue Brighton, MI 48116

Services offered: Short term and long term residential rehab, detox and outpatient rehab.

DOT Caring Center Inc.

(989) 790-3366 6840 Midland Road Freeland, MI 48623

Services offered: Short term and long term residential rehab and detox.

Great Lake Recovery Centers

(888) 457-2732 201 Rublein Street Marquette, MI 49855

Services offered: Long term residential rehab for men, women and adolescents.

Harbor Hall

(231) 347-5511 704 Emmet Street Petoskey, MI 49770

Services offered: Long term residential rehab and detox.

Kairos Healthcare

(989) 777-4357 6379 Dixie Highway Bridgeport, MI 48722

Services offered: Short and long term residential rehab — accepts adolescents and women with children.

Sunrise Centre

(877) 205-5217 630 Walnut Street Alpena, MI 49707

Services offered: Short term and long term residential rehab and detox.

Ten Sixteen Recovery Network

(989) 835-3466 1016 Eastman Avenue Midland, MI 48640

Services offered: Short term residential.

VA - Battle Creek

(269) 966-5600 5500 Armstrong Road Battle Creek, MI 49037

Services offered: Short term and long term residential rehab and detox.

Outpatient Rehab Services

Addiction Treatment Services, Inc. (office)

(231) 922-4810 940 E. 8th Street Traverse City, MI 49686

Services offered: Outpatient rehab and gambling rehab.

Catholic Human Services - Central

(989) 348-3149 707 Spruce Street Grayling, MI 49738

Services offered: Outpatient rehab.

Catholic Human Services - Central

(989) 275-5183 606 Lake Street Roscommon, MI 48653

Services offered: Outpatient rehab.

Catholic Human Services - Central

(800) 506-3602 206 Health Parkway Houghton Lake, MI 48629

Services offered: Outpatient rehab.

Catholic Human Services - Eastern

(989) 826-9984 209 W. 8th Street Mio, MI 48647

Services offered: Outpatient rehab.

Catholic Human Services - Eastern

(989) 356-6385 511 Griffin West Branch, MI 48661

Services offered: Outpatient rehab.

Catholic Human Services - Central

(989) 732-6761 2090 W. M-32, Suite B Gaylord, MI 49735

Services offered: Outpatient rehab and gambling rehab.

Grace Center

(989) 348-2544 6459 W. M-72 Grayling, MI 49738

Services offered: Outpatient rehab, gambling rehab and substance abuse.

Munson Alcohol and Drug Treatment Center

(231) 935-6382 1105 Sixth Street Traverse City, MI 49684

Services offered: Outpatient rehab with 14-day housing program and gambling rehab.

VA - Ann Arbor

(734) 769-7100

Services offered: Outpatient rehab.

VA - Iron Mountain

(906) 774-3300

Services offered: Outpatient rehab.

Support Groups

AIDS Hotline

(800) 872-AIDS

American Kidney Fund

(800) 638-8299

Healthy Relationships for Women

(989) 348-3169

River House Shelter, Grayling

Meets Tuesday, 3-4:30 pm.

Multiple Sclerosis

(800) 243-5767

National Kidney Foundation

(800) 482-1455

TOPS Weight Loss Class

(989) 348-1398

St. John Lutheran Church, Grayling

Meets Thursday, 4:30-6 p.m.

Support Groups, Alcoholics Anonymous

For list of meeting times and places, call main number for each county.

AA - Crawford

(866) 336-9588

AA - Roscommon

(866) 277-0015

AA - Ogemaw

(866) 227-0015

AA - Oscoda

(866) 227-0015

AA - Otsego

(866) 336-9588

Support Groups, Al-anon

Alano Club

2397 S. Otsego Avenue Gaylord, MI 49735

Meets Friday at 7 p.m.

Houghton Lake United Methodist Church

7059 W. Houghton Lake Drive Houghton Lake, MI 48629

Meets Wednesday at 8 p.m.

Mercy Hospital - Crawford Room

I I 00 W. Michigan Avenue

Grayling, MI 49738

Meets Tuesday and Thursday at 8 p.m.

St. Francis Church

6441 W. M-72

Grayling, MI 49738

Meets Tuesday at 11 a.m. and Thursday at 8 p.m.

St. Mary's of Gaylord Diocese Center

640 North Street

Gaylord, MI 49735

Meets Tuesday at 8 p.m.

Strawberry Patch Store

131 Morenci Avenue

Mio, MI 48647

Meets Tuesday at 6 p.m.

Support Groups, Alzheimer's

Grayling Nature Center

(989) 348-4383

100 S. James Street

Grayling, MI 49738

Meets 2nd Tuesday of month at 11 a.m.

Houghton Lake Senior Center

(989) 366-0205 2625 S.Townline Road Houghton Lake, MI 48629

Meets 2nd Wednesday of month at 1 p.m.

West Branch Regional Medical Center

(877) 345-1975 2463 S. M-30 West Branch, MI 48661

Meets 1st Thursday of month at 2 p.m. Contact Jill for more information.

Oscoda Commission on Aging

(989) 826-3025 429 N. Mount Tom Road Mio. MI 48647

Meets 3rd Thursday of month at 1 p.m.

M-Tec Center

(989) 732-1122 80 Livingston Boulevard Gaylord, MI 49735

Meets 3rd Saturday of month at 10:30 a.m.

Support Groups, Parkinson's

County Annex

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

Meets 2nd Thursday of month at noon. No meetings in August or January. Contact Carol for more information.

Meeting place will move in September 2011 to 1528 W. M-33, West Branch.

M-Tec Center

(989) 732-1122 80 Livingston Boulevard Gaylord, MI 49735

Meets 4th Thursday of month at 2:30 p.m.

Transportation

Transportation, Public Transit

To connect to another county, call ahead to the transit office.

Crawford

(989) 348-5409

Dial-A-Ride: Runs until 6 p.m. Monday-Friday; travels to Traverse City Monday-Friday to the Beaderman Cancer Clinic around 11 a.m.

Roscommon

(989) 366-5309

Dial-A-Ride: Runs until 7 p.m. Monday-Friday and 9 a.m.-4 p.m. on Saturday; connects with Crawford at Glen's in Roscommon.

Ogemaw

(989) 345-5790

Ogemaw County Public Transit: Runs until 7 p.m. Monday–Friday and 8 a.m.–4 p.m. on Saturday; connects with Roscommon at the county line on West M-76.

Oscoda

(989) 826-5078

OCATS transportation provides medical transportation for seniors and disabled and may provide public medical, if available, in office Monday–Friday until 3 p.m.

Otsego

(989) 732-6224

Otsego County Public Transit: Runs until 6 p.m. Monday–Friday and 7 a.m.–6 p.m. on Saturday; connects with Crawford at the Hilltop or IGA in Waters.

Kalkaska

(231) 258-6808

Kalkaska City Bus: Runs until 6 p.m. Monday-Friday; connects with Crawford at the Eagles Club on M-72; travels to Traverse City Monday, Wednesday and Friday.

Transportation, Medicaid

For medical appointments only.

Crawford

(989) 344-5108

Available Tuesday and Thursday, 11 a.m.-2 p.m.

Roscommon

(989) 275-6801

Available Monday, Tuesday and Thursday.

Ogemaw

(989) 345-6559

Available Monday-Friday, 9 a.m.-2 p.m.

Oscoda

(989) 826-4007

Available Monday-Friday.

Otsego

(989) 732-1702

Please contact patient's DHS worker.

Molina HMO

(888) 229-2295

Health Plan HMO

(800) 821-9369

McLaren HMO

(888) 327-0671

Must request questionnaire to determine eligibility.

Transportation, Senior Medical Appointments

Crawford County Senior Citizens

(989) 348-7123

Oscoda OCATS

(989) 826-5078

Otsego County Senior Citizens

(989) 732-1122

Transportation, Taxis

Houghton Lake

Executive Taxi: (989) 302-0015

Gaylord

Chippewa Taxi: (989) 732-1328

Veterans

Inactive Military Records

(314) 801-0800 9700 Page Avenue St. Louis, MO 63132

Otsego County Housing Committee

(989) 731-7570 County Building, Room 213 225 W. Main Street Gaylord, MI 49735

Services offered: Veteran counselor office for Otsego County.

Veterans, Veteran's Administration (VA)

www.va.gov

Ann Arbor VA Hospital

(734) 769-7100 2215 Fuller Road Ann Arbor, MI 48105

Saginaw VA Hospital

(800) 406-5143 1500 Weiss Saginaw, MI 48602

Battle Creek VA Psychiatric Hospital

(269) 966-5600 5500 Armstrong Road Battle Creek, MI 49037

Detroit VA Hospital

(313) 576-1000 4646 John R Street Detroit, MI 48201

Gaylord Outpatient VA Clinic

(989) 732-7525 850 S. Otsego Gaylord, MI 49735

VA Benefits and Disability Compensation

(800) 827-1000

VA Insurance

(800) 749-8387

VA Transportation for Rural Health

(800) 406-5143 ×13125

Vision & Hearing

Commission for the Blind

(800) 292-4200

Vision & Hearing, Crawford County

Advantage Audiology & Hearing Center

(989) 745-6667 2375 I-75 Business Loop Grayling, MI 49738

AuSable Eye Care

(989) 348-3211 904 E. Michigan Avenue Grayling, MI 49738

Great Lakes Vision Center

(989) 348-2833 110 E. Michigan Avenue Grayling, MI 49738

Miracle Ear

(989) 391-3235 1200 N. Down River Road Grayling, MI 49738

Vision & Hearing, Roscommon County

Family Eye Care

(989) 275-4347 PO Box 286 503 Lake Street Roscommon, MI 48653

Family Eye Care

(989) 422-573 I 6525 W. Houghton Lake Drive, Suite A Houghton Lake, MI 48629

Walmart Vision Center

(989) 366-6344 2129 W. Houghton Lake Drive Houghton Lake, MI 48629

Vision & Hearing, Ogemaw County

Belltone Hearing Aid Center

(989) 343-0222 130 W. Houghton Avenue West Branch, MI 48661

Hear USA

(989) 345-7550 621 Court Street, Suite 103 West Branch, MI 48661

SVS Vision

(989) 345-3680 511 E. Houghton Avenue, Suite E West Branch, MI 48661

Thomas Westerfield, OD

(989) 345-1623 203 N. 5th Street West Branch, MI 48661

West Branch Eye Care

(989) 345-2020 304 W. Houghton Avenue West Branch, MI 4866 I

Vision & Hearing, Oscoda County

Thomas Westerfield, OD

(989) 826-3285 302 N. Morenci Avenue Mio, MI 48647

Vision & Hearing, Otsego County

Alpine Eye Care

(989) 732-6455 350 W. North Street Gaylord, MI 49735

Audicare Hearing Centers

(989) 705-2100 604 W. Main Street, Suite F Gaylord, MI 49735

Gaylord Eye Center

(989) 732-6261 829 W. Main Street, Suite E Gaylord, MI 49735

Kari Visser, OD/Julie Timp, OD

(989) 705-1255 713 S. Washington Avenue Gaylord, MI 49735

Miracle Ear

(989) 391-3234 814 S. Otsego Avenue, Suite CDE Gaylord, MI 48735

New Vision Optical

(989) 732-7518 PO Box 421 927 S. Otsego Avenue Gaylord, MI 49735

Teter Orthotics and Prosthetics

(989) 732-1400 2147 Professional Drive, Suite C Gaylord, MI 49735

Services offered: Hearing aids.

Vocational

Michigan Works! - Gaylord

(989) 732-3886 2927 D and M Drive Gaylord, MI 49735

Services offered: Employment training, information, placement and referral services.

Michigan Works! - Grayling

(989) 348-8709 4595 Salling Drive Grayling, MI 49738

Services offered: Employment training, information, placement and referral services.

Michigan Works! - Mio

(989) 826-3970 1329 S. Mount Tom Road Mio, MI 48647

Services offered: Employment training, information, placement and referral services.

Michigan Works! - Prudenville

(989) 366-8660 1015 Short Drive, Suite 2 Prudenville, MI 48651

Services offered: Employment training, information, placement and referral services.

Michigan Works! - West Branch

(989) 345-1090 2389 S. M-76 West Branch, MI 48661

Services offered: Employment training, information, placement and referral services.

Houghton Lake Adult & Community Education

(989) 422-6161

Kirtland Community College

(989) 275-5121

COOR ISD (Career Tech Center - KCC)

(989) 275-9521

COOR ISD (Main Office)

(989) 275-9555

Services offered: Special education programs and services, along with occupational and physical therapy and vocational education.

R.O.O.C., Inc

(989) 275-9542 11051 N. Cut Road PO Box 827 Roscommon, MI 48653

A non-profit organization providing employment and skill training for persons with disabilities.

Services offered:

Employee Development Services (EDS) is a shortterm program designed to assess and develop or reestablish pre-vocational and vocational skills and work behaviors in order for the individual to achieve a positive employment outcome.

Organizational Employment Services (OES) provide paid work opportunities for individuals within the organization-base employment center.

Community Employment Services (CES) provide individuals the opportunity to obtain and retain employment of their choice in the community.

Personal, Social and Community Support Services (PSC) is a non-work program designed to enhance the basic self care, advanced daily living, and educational skills required by individuals in coping, adjusting, and accessing their communities as independently as possible.

Volunteer Opportunities

Commission on Aging (COA)

Services offered: Volunteer opportunities for senior center volunteers, board members, Medicaid/Medicare assistance program, home delivered meal drivers and senior companions.

CRAWFORD COUNTY COA

(989) 348-7123 308 Lawndale Street Grayling, MI 49738

ROSCOMMON COUNTY COA

(989) 366-0205 Houghton Lake Community Center 2625 S.Townline Road Houghton Lake, MI 48629

OGEMAW COUNTY COA

(989) 345-5300 205 S. 8th Street West Branch, MI 48661

OSCODA COUNTY COA

(989) 826-3025 429 N. Mount Tom Road Mio, MI 48647

OTSEGO COUNTY COA

(989) 732-1122 120 Grandview Boulevard Gaylord, MI 49735

NEMCSA

Program-specific information can be obtained by calling (989) 356-3474.

Foster Grandparent Program (FGP) provides volunteer opportunities to income eligible senior citizens by establishing a consistent, one-on-one relationship with children in need of personal attention and special help. The program requires that individuals be 60 years of age or older, have income below 125% of Federal Poverty Guidelines, and have a doctor's physical. Recertification is required annually and continuing participants are permitted an additional 20% of income. Stipends earned within the program are not counted as income.

Senior Companion Program (SCP) operates with guidelines similar to the Foster Grandparent Program but the volunteers provide companionship and assistance to frail homebound elders and older persons with special needs. Both programs receive federal and state funds.

The SCP and FGP volunteer services area includes: Alcona, Alpena, Arenac, Cheboygan, Crawford, Iosco, Montmorency, Ogemaw, Oscoda, Otsego, Presque Isle and Roscommon counties.

Retired and Senior Volunteer Program (RSVP) is the third program within the National Senior Service Corps (NSSC), funded by the Corporation for National Service and the Michigan Office of Services to the Aging. The RSVP, like SCP and FGP, is part of the National Senior Service Corps and is governed by many of the same regulations; however, volunteers have more flexibility in their choice of volunteer service.

RSVP volunteers are all age 55 or older. Unlike Senior Companions and Foster Grandparents, RSVP volunteers do not have to meet an income requirement. The volunteers are able to choose the number of hours they want to volunteer and were they want to volunteer. You will see them involved in everything from tutoring, to delivering "meals on wheels," to clerical work at a hospital, and everything in between.

RSVP volunteer services area includes: Crawford and Roscommon counties.

Our Mission

We serve together at Mercy Hospital Grayling in Trinity Health, In the spirit of the Gospel, To heal body, mind and spirit, To improve the health of our communities, And to steward the resources entrusted to us.

A MEMBER OF 🂸 TRINITY HEALTH

