



RETURNS NOTE

Order No:		Order Date:	
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QTY	Product Code	Description	Reason For Return

RETURN/EXCHANGES & REFUND PROCESS

REASON FOR RETURN

- | | |
|---------------------------|-------------------------------------|
| 1 – Incorrect Item | 2 – Item arrived damaged / defected |
| 3 – Item size too small | 4 – Item size too big |
| 5 – Item arrived too late | 6 – Any other reason |

RETURN/ EXCHANGES & REFUND PROCESS

- Items must be returned within 30 days after delivery
- Kindly allow 7-14 days for returns to be process
- Items must be new and unworn/unwashed.
- Include your original Invoice and return note
- Indicate items you would like to return
- Check your return form for accuracy
- Securely repackage your merchandise. Cover or remove any original mailing address label or shipper barcodes from package
- Please send your return to: Society's Outcasts, Queens Court, 9-17 Eastern Road, Romford, Essex, RM1 3NH
- Society's Outcasts will credit you in the same manner as your original payment within 7 days of receiving the returned item
- Please note that we DO NOT offer free returns.
- You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.
- Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.
- If you have any questions on how to return your item to us, Contact us at: sales@societysoutcast.com

EXCHANGES: Please note that we are only able to exchange items for a different colour/size of the same item. Please place a new order for new item and return the original item for a refund.