



(240) 277-2479
bryantubtile@gmail.com
www.bryansrefinish.com

Policy, Conditions & Best Practices

Touch-Up and Warranty Policy

At Bryan's Everlasting Refinish, we are committed to delivering long-lasting, high-quality results. To ensure clarity and mutual understanding, please review our touch-up and warranty policy outlined below:

- **Dry Time & Surface Use:** After the 24–48 hour curing period, the refinished surface is ready for regular use. From this point forward, the surface is the responsibility of the tenant or resident. We provide guidance on proper maintenance, including recommended cleaning products and best practices to help extend the life of the finish.
- **Workmanship Warranty (1-Month Grace Period):** We offer a 1-month grace period from the completion date of service to address any issues related to our workmanship. If peeling, bubbling, or flaking occurs due to application failure—determined solely by our assessment—we will perform the necessary repairs at no additional charge.
- **Accidental Damage Policy:** If any accidental damage occurs that is not a result of our workmanship, please contact us immediately. We offer a touch-up service for a flat rate of \$175, which includes travel and labor. Please note that if the damage is extensive and exceeds what we classify as a touch-up, the full refinishing cost will apply.

By signing this form, you acknowledge and agree to the terms and conditions stated above.

Customer Signature

Date



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Care & Maintenance Guide for Refinished Surfaces

Your newly refinished surface is designed to provide a high-gloss, durable finish. To ensure longevity and maintain its appearance, please follow the guidelines below. Think of your refinished surface like the exterior of a car or boat — it requires gentle care and appropriate products to prevent damage.

General Care Instructions

- Treat Gently: Just as you wouldn't use bleach or abrasive cleaners on a car's paint, the same principle applies to your refinished bathtub or tile.
- Use Only Non-Bleach Cleaners: Always choose cleaning products labeled safe for refinished or reglazed surfaces. Avoid bleach or any harsh chemicals, as they can damage and discolor the coating.
- Approved Cleaning Tools: Use only regular sponges or cloths with a soft, non-scratch abrasive side. Avoid steel wool, wire brushes, or textured scouring pads.
- Maintain Regular Cleaning: We recommend cleaning your refinished surface every 1–2 weeks to prevent soap scum buildup and maintain the shine.

How to Clean Refinished Surfaces

1. Prepare Soapy Water: Mix Dawn Liquid Dish Soap with warm water in a small bucket or cup.
2. Wet the Area: Lightly wet the surface, including tile walls if refinished.
3. Clean One Section at a Time: Use a sponge to gently scrub one wall or section, removing soap residue and grease.
4. Rinse Thoroughly: Rinse with clean water after scrubbing each section.
5. Repeat as Needed: Continue this process until the entire surface is clean.
6. Drying: Use a microfiber cloth or paper towels to dry the surface, preserving the gloss.

How to Clean Non-Slip/Non-Skid Areas

- Use only soft-bristle brushes or large toothbrushes.
- Clean with soap and water only — no cleaning chemicals or harsh agents.
- Do NOT use wire brushes or metal tools, which can stain or damage the non-slip coating.



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Recommended Cleaning Products (Non-Bleach Formula Only)

- Dawn Dishwashing Liquid Soap
- Mr. Clean (various formulas)
- Fabuloso
- Lysol Multi-Purpose or Hydrogen Peroxide Cleaner
- Bathtub & Tile Cleaners (verify non-bleach)
- Scrubbing Bubbles (non-bleach)
- Kaboom with OxiClean (non-bleach)
- Simple Green
- Mrs. Meyers
- Method Brand Cleaners
- Clorox Disinfecting Bathroom Cleaner (non-bleach)
- ZEP Brand Cleaners (non-bleach)
- 409 Multi-Surface Cleaner
- Fantastik (non-bleach)
- Spray Nine
- Microfiber towels and paper towels for drying

Important "DO NOT" Guidelines

To protect the finish, please avoid the following:

- No Suction-Cup Bath Mats: Trapped water causes the finish to peel.
- No Metal Shower Caddies: These can rust and leave permanent stains.
- Do Not Leave Standing Water: Always drain water after use.
- Avoid Bath Oils Without Cleaning After: Oils can create residue that attracts dirt.
- No Candle Placement: Wax can stain the surface permanently.
- Avoid Heavy or Sharp Objects: Dropping tools or metal objects can chip the coating.
- No Adhesive Tapes or Stickers: Adhesives can bond with or peel off the finish.
- Cover During Construction/Renovation: Protect the surface from debris or tools.
- No Pet Bathing: Pet claws can scratch the surface.
- Not for Storage or Utility Use: Do not use your tub to clean paint brushes, tools, or cookwares.
- Do Not Use Newspaper or Dyed Cloths: These may stain or discolor the finish.
- Absolutely No Bleach or Bleach-Based Products. Use of bleach voids the warranty and may require a full refinishing at the client's expense.



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Products to Avoid

- Bleach / Clorox (will yellow and damage surface)
- Wire sponges or brushes
- Colored paper towels or dyed cloths
- Newspaper
- CLR Grease Remover
- Soft Scrub (with bleach)
- Pine-Sol (can stain)
- Comet (liquid or powder)
- Tilex, Ajax
- Mold & Mildew Cleaners (bleach-based)

Final Note

Your refinished surface is yours to enjoy. We've applied a durable, high-gloss coating designed to last — with proper care. Following these recommendations will help ensure your surface maintains its beauty and functionality for years to come. For any questions, concerns, or additional support, please contact us.