



## STATEMENT OF PATIENT RIGHTS

Southwest Pain Management has adopted the following written policies concerning the rights and of all patients.

### PATIENTS HAVE THE RIGHT:

1. To considerate and respectful care. To obtain from the physician complete current information concerning his/her diagnosis, treatment, and prognosis in terms the patient can be reasonably expected to understand.
2. To receive from his/her physician information necessary to give informed consent prior to the start of any procedure and/or treatment. Except in emergencies, such information for informed consent should include but not limited to the specific procedure/treatment, medically significant risks involved, and probable duration of incapacitation. Where medically significant alternatives for care/treatment exist, or when the patient requests information concerning medical alternative, the patient has the right to know the name of the person responsible for the procedures and/or treatment.
3. To refuse treatment to the extent permitted by law and to be informed of the medical consequences of his/her action. The right to refuse to participate in clinical studies.
4. To every consideration of his/her privacy concerning his/her medical care program. Case discussion, consultation, examination, and treatment are confidential and should be conducted discreetly. Those not directly involved in his/her care must have permission of the patient to be present. To expect that all communications and records pertaining to his/her care should be treated as confidential. The right to dispute information in their medical record
5. To have their pain assessed, managed, and treated as effectively as possible.
6. To know what facility rules and regulations apply to his/her conduct as a patient. To change their choice of physician. To expect that within its capacity, this organization must provide evaluation, service and/or referral as indicated by the urgency of the case. When medically permissible, a patient may be transferred to another level of care only after he/she has received complete information and explanation concerning the needs for and alternatives to such a transfer. To expect reasonable continuity of care. To expect that this facility will provide a mechanism whereby he/she is informed by his physician of the patient's continuing health care requirements following discharge.
7. To obtain information as to any relationship of this facility to other health care and educational institutions insofar as his/her care is concerned. To obtain information as to the existence of any professional relationships among individuals, by name, who are treating him/her.
8. The patient with cognitive disabilities has the right to be treated with the consent of either, a family member or surrogate. Such family member or surrogate must prove legal authority to represent the patient via legal guardianship, proof of health care proxy, or power of attorney. Proof of legal authority must be presented before treatment is rendered.
9. To examine and receive an explanation of his/her bill.
10. To exercise all rights without discrimination or reprisal, abuse or harassment
11. 11. To know the mechanisms for grievance as well as suggestions.