

Client Agreement

Last Updated: 2025

This Client Agreement (“Agreement”) sets out the terms and conditions under which Seventh Key Investments (“we”, “us”, “our”) provides financial trading services to clients (“you”, “your”).

By opening an account, accessing our platform, or using any of our services, you confirm that you have read, understood, and agree to be legally bound by this Agreement.

1. About Seventh Key Investments

Seventh Key Investments is a South African financial services provider.

Registration Number: 2022 / 270889 / 07

Issued by the Commissioner of Companies & Intellectual Property Commission (CIPC).

We provide access to online forex trading and related financial services under South African regulatory requirements.

2. Acceptance of the Agreement

By submitting a registration form or using our platform, you agree to comply with:

- This Client Agreement
- Our Privacy Policy
- Risk Disclosure Statement
- Refund/Withdrawal Policy
- Any additional terms posted on our website

We may amend these documents at any time. Continued use of our services indicates acceptance of updated terms.

3. Eligibility

To use our trading services, you must:

- Be at least 18 years old
- Have full legal capacity to enter binding contracts
- Provide accurate personal information
- Not be restricted from trading by local laws or regulations

We reserve the right to decline or terminate service at our discretion.

4. Account Registration & Verification (KYC)

You agree to provide accurate and complete information during account registration. To comply with Anti-Money Laundering (AML) laws, you must complete verification, which may include:

- Proof of identity
- Proof of address
- Verification of payment method
- Any additional documents requested by compliance

We may suspend or restrict your account until verification is completed.

5. Trading Services

Seventh Key Investments provides access to forex trading markets via an online platform. You understand that:

- We do **not** provide financial or investment advice
- We do **not** guarantee profits or performance
- All trading decisions are made solely by you
- Trading involves significant risk of loss

The platform may experience interruptions or delays outside our control.

6. Client Responsibilities

You agree to:

- Use your account for lawful purposes only

- Keep your login credentials confidential
- Ensure the security of your devices and internet connection
- Monitor your trades and account activity
- Immediately notify us of any unauthorised access

You are responsible for all activity conducted through your account.

7. Deposits & Withdrawals

Deposits may only be made from accounts or payment methods in your own name.
Withdrawals will only be processed:

- To the original funding source
- After full KYC verification
- When sufficient free balance is available

Processing times and limits are outlined in our **Refund/Withdrawal Policy**.

8. Fees, Spreads & Costs

All costs related to trading—including spreads, commissions, and external bank fees—will be clearly disclosed.

External providers (banks, processors) may apply charges outside our control.

9. Risks of Trading

You acknowledge and accept that:

- Forex trading carries significant financial risk
- You may lose part or all of your invested capital
- Market conditions can change rapidly
- Past performance does not guarantee future results

Please read our full **Risk Disclosure Statement** before trading.

10. Platform Access & Availability

We strive to ensure stable platform performance, but:

- We do not guarantee uninterrupted access
 - Technical issues, maintenance, or third-party failures may occur
 - We are not liable for losses due to outages or delays beyond our control
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11. Prohibited Activities

You may not:

- Use automated tools without permission
- Abuse pricing or platform vulnerabilities
- Engage in fraudulent or illegal activity
- Attempt to bypass security or verification

Violation may result in account suspension or closure.

12. Termination of Account

We may terminate or suspend your account if:

- You violate this Agreement
- Required KYC/AML documents are not provided
- Illegal, abusive, or suspicious activity is detected

You may request account closure at any time, provided no open trades or outstanding obligations remain.

13. Limitation of Liability

Seventh Key Investments is **not liable** for:

- Trading losses
- Loss of profits

- Indirect or consequential damages
- Delays, errors, or interruptions in service
- Losses caused by third-party systems or market events

You trade entirely at your own risk.

14. Data Protection

We process personal information in accordance with our **Privacy Policy** and applicable South African regulations.

15. Governing Law

This Agreement is governed by the laws of the Republic of South Africa. Any disputes shall be resolved through South African courts.

16. Contact Information

For questions, compliance documents, or support:

Address: 14 Trinity Street, Bloubergstrand, Cape Town, South Africa

Phone: +27 84 494 4456

Email: support@seventhkeyinvestments.com