

Winnie's Walkies

Terms & Conditions

1. Winnie's Walkies agrees to provide Dog walking, pet sitting and other applicable pet care service in a reliable, caring and trustworthy manner.
2. Client agrees to notify Winnie's Walkies of any concerns within 24 hours of completion of services.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due prior to the time of commencement of services unless agreed on other payment terms via weekly or monthly invoice.
4. Client agrees that a 30% non refundable booking fee is paid on booking a *Pet-Sit* with Winnie's Walkies, the final balance is due no later than 7 days before the pet – sit starts, if the pet – sit is cancelled before 7 days then you will be charged 50% of the final price.
5. Client agrees that if any Service is cancelled less than 24hrs in advance, then the full payment for the service that was booked is still charged at Full Price.
6. Winnie's Walkies, shall exercise all precaution against sickness, injury, escape, loss or accidents of client(s) pet(s). Winnie's Walkies is not responsible unless caused through negligence or wilful misconduct on the part of Winnie's Walkies.
7. Client to please let Winnie's Walkies, know if the pet(s) aren't fully vaccinated or up to date with flea and worm treatment.
8. Winnie's Walkies, will follow the directions of the veterinary release form in case the pet(s) should become injured or sick.
9. Client accepts responsibility for all medical expenses and other damages resulting from injury to the pet sitter, other persons or other animal(s) caused by the clients pet(s).
10. Winnies Walkies, reserves the right to terminate this agreement at any time if the pet sitter determines that the clients pet(s) poses a danger to itself, other pets, other people or the pet sitter The pet sitter will always attempt to contact the owner and the secondary owner to talk through these concerns and come to an agreement whereby the pet(s) can be cared for.

11. Winnie's Walkies, reserves the right to refuse service to any client, at any time, for any reason.
12. This document gives Winnie's Walkies, and its representatives authorisation to enter the clients listed address as needed to perform agreed services.
13. Client gives Winnie's Walkies, permission to use a registered locksmith in the event Winnie's Walkies, can't gain entry into the property due to a malfunction with the lock and promptly reimburse for all fees incurred. Winnie's Walkies, will always attempt to contact client first.
14. Client agrees to properly secure the home prior to leaving the premises. Winnie's Walkies will re-secure the property when leaving.
15. Winnie's Walkies, will cancel walks and resort to drop in visits if they deem the weather to be extreme, this could be due to the heat, storms, snow, ice or natural disaster.
16. Client is responsible for providing a well fitting collar, leash, identification tags or any thing that is needed to take care of your pet(s).
17. Client authorises the use of pet(s) pictures on website, social media.
18. The terms of this agreement apply to all pets owned by the client, including any and all new pets that the client obtains on or after the date this agreement was signed.
19. We can not enter an address, where there are Children under the age of 16, without an adult present. You agree to inform us if there are any minors home without Adult Supervision. In this case the Dog must be brought to the door, as we cannot enter.

Printed Name:

Signed:

Dated:

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Key Handling Form

Winnie's Walkies, requires all clients to complete a Key Handling Form. Please provide your pet sitter with a copy of your key at your initial meet and greet. If you live in an apartment complex, you may also be required to provide your pet sitter with a key pass. All keys and key passes are securely stored in a locked cabinet when not in use.

Home Security System?

Where is the security system located?

What is the alarm code?

Any special instructions for entering your home?

I agree to the following:

Clients name:

- Winnie's Walkies has permission to provide my key to any representative of Winnie's Walkies providing services to my account.
- At the end of scheduled services, my key will be automatically retained by Winnie's Walkies.

Printed Name:

Signed:

Dated:

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Veterinarian Release Form

Winnie's Walkies requires all clients to complete a Veterinary Release Form. In the event of an emergency, Winnie's Walkies, will make every attempt to contact the owner and the secondary owner, In the event that no contact can be reached, Winnie's Walkies will seek appropriate medical care for your pet(s). Winnie's Walkies will make every attempt to take your pet(s) to the Veterinarian listed below, however if your Veterinarian is not available, Winnie's Walkies will take your pet(s) to an appropriate clinic.

Veterinarian Name

Address

Phone Number

Printed Name:

Signed:

Dated: