



# Keowee Harbours

## Main Gate Operation

The main gate has been setup with 3 methods of entry: RFID Vehicle Sticker, Property Key Code (4-digit), and Resident Dial-Out Key Code (3-digit). The information below provides guidance for each.

### **RFID Vehicle Sticker:**

Residents may request RFID Vehicle Stickers for direct access to the community. With correct installation, the gate will open when approached from the entryway. The sticker should be placed on the inside of the windshield, positioned on the driver's side and toward the top of the windshield. Window tinting, especially on high-end vehicles that utilized lead in the tinting, may negatively impact performance. Consult your vehicle owner's manual to determine if a specific placement is necessary to avoid such conflicts.

### **Property Key Code (4-digit):**

A 4-digit Property Key Code may be setup for each Keowee Harbours property. This code is intended to be shared only with family and close friends, providing unlimited access to the neighborhood. This code should **NOT** be provided to contractors. As a reminder, the Service Entry gate is open daily from 7AM – 7PM and should be used by all contractors. In the event that there is an after-hours need for you to grant access to someone other than a family member or close friend, refer to the Resident Dial-Out Key Code section below.

Family and close friends who have been given a Property Key Code should press the “#” key, followed by the 4-digit code. This will immediately open the gate.

### **Resident Dial-Out Key Code (3-digit):**

A 3-digit Resident Dial-Out Key Code may be setup for each Keowee Harbours resident and is tied to a phone number chosen by the resident (preferably a cell phone). This code should be used to grant per-visit access to the community and is intended to be used by contractors and infrequent visitors needing access during hours when the Service Entry gate is closed (7PM – 7AM). Contractors can scroll through the list of residents by pressing the “A” (up) and “Z” (down) buttons on the gate keypad until the individual's name is displayed in the LED window (see picture to the left). The residents are listed in alphabetical order by last name. Once the correct name is displayed, the “CALL” button should be pressed, which will initiate a call to the connected cell phone. The incoming call will be from the phone number (864) 247-0807 [you may wish to add this number to your contacts so that you know that the call is coming from the Keowee Harbours Main Gate]. When the call is answered, you will be able to talk with the person at the gate through the gate keypad. If you wish to grant access to the caller, press “9” on your phone. This will disconnect the call and open the gate. If you do not wish to open the gate for the caller, simply hang-up.



Contractors who have been given a Resident Dial-Out Key Code may directly enter the 3-digit number (no “#” key prior to the numbers), rather than scrolling through the resident list, which will initiate a call to the connected cell phone.

### **Need Help?**

If you have any questions regarding gate access, need help with RFID Vehicle Sticker placement or keypad functionality, or have questions about your Property Key Code or your Resident Dial-Out Key Code, reach out to Allan Nielsen at [grizgrad81@gmail.com](mailto:grizgrad81@gmail.com) or (214) 385-6128.