



Terms of Business

Introduction.

1. Thank you for choosing GolfSim2U. We look forward to supporting your event. The information below is designed to clarify our agreement. Please review and if you have any questions, come back to us at your convenience.

Description of Service.

2. GolfSim2U will provide a SkyTrak golf launch monitor system with enclosure, projection system and golf equipment for use indoors/outdoors. (See customer support requirements below.) The system will be delivered, set up and operated by GolfSim2U staff member/s. Golf options include a choice of courses, Nearest the Pin competitions, Longest Drive competitions and Target Golf. Specific courses can be added on request - these may incur a surcharge.

Duration of the Event.

3. The duration of events is entirely flexible. The following are examples of options.

- A half day or evening event is 1 x 4 hour period.
- A full day event is 2 x 4 hour periods.
- A combination of these periods can be arranged subject to contract. (Weekends and long days etc.)
- Events and exhibitions will be planned subject to contract.

Services Required to Operate the System.

4. The client is responsible for providing:

- Access to building or location 2 hours ahead of the event start time for build.
- Access to building or location for 2 hours after the event for take-down.
- Access and parking for a car and trailer or van.
- Personal access passes if the location is a controlled site. (Event site, military base, secure residence.)
- 240v/50hz domestic electrical supply.
- Broadband Internet (if online course selection has been chosen.)
- Open, level space 4m wide x 5m deep x 3m high. Cover from elements if outside. The system is not weatherproof. Further details available on request.

Health and Safety.

5. The system uses real golf equipment and balls and is operated in a 'no danger area' enclosure. All guests must adhere to instructions given by the operator and remain in the Safe Zone at all times. Only one person may be inside the playing area at a time.
6. A GolfSim2U Risk Assessment is available on request. (See website for a generic version.)

Behaviour, Damage and Liability.

7. The supplier is responsible for operating the system in a safe manner. Their decision will be final concerning any matters relating to safe operation.
8. The supplier shall be liable for providing the service agreed and described herein. They shall not be liable for events beyond their control.
9. The supplier shall not be liable for services where weather prevents operation outside, or where client power or internet connections fail.
10. The client will be liable for any loss or damaged caused by their, or their group's, negligence.
11. Any person considered by GolfSim2U staff to be unfit to play golf safely due to their being under the influence of alcohol or drugs will be denied access to the enclosure. The decision of the GolfSim2U staff will be final.

Standard Charges.

12. All quotations will be bespoke to the client. The following are baseline charges.

Golf Charge Rates.

- Half Day £495 (Morning or Afternoon)
- Half Day £595 (Evening)
- Full Day £895
- Weekend £1,495
- Exhibition £POA

Travel Distance.

- Within 50 miles/1 hour of Exeter £0.00 no extra charge
- 50 - 150 miles/1-3 hours £1.00 per mile
- 150+ miles/3 hours+ £2.00 per mile

Location.

13. Certain locations may attract additional charges, if set up or access will take longer than usual.
14. All parking, congestion charges and other associated expenses will be charged to the clients' account at cost.

Accommodation and Food.

15. For multi-day events, when applicable, overnight food and accommodation will be charged at cost and will included in the quotation.

VAT.

16. VAT is not chargeable.

Payment Terms.

17. Payment is required as follows.

- 50% non-refundable deposit on booking.
- 50% post event payable within 7 days of the date of invoice.
- 10% late payment charge per week will apply for payments received after the due date.

18. The preferred payment method is by BACS bank transfer. Bank details will be provided on the invoice.

Confirmation and Cancellation/Postponement.

19. The following terms apply for changes to bookings.

- The booking is only confirmed on payment of the deposit.
- The deposit is non-refundable and may be lost if the event is cancelled or postponed, as determined by GolfSim2U solely.
- No refund will be made, and the full amount will be charged, for events where individuals are prevented from playing due to their behaviour.

Insurance.

20. GolfSim2U holds appropriate Public Liability insurance. Details can be supplied on request.

Personal Data.

21. For full details see our Privacy Notice on our website. This is also available on request.

22. Personal data is used only in the delivery of our service to you. It is not shared wider. By agreeing to purchase our services, you consent to us using your data for this limited purpose.

Complaints.

23. Any complaint should be addressed in the first instance to the operator on site to resolve the matter as quickly as possible.

24. In circumstances where this does not resolve the issue, the matter should be addressed to the owner in writing at pd@golfsim2u.com.

Questions.

25. If you have any questions, these can be addressed to the owner at pd@golfsim2u.com or by calling Paul Denning on +44 (0) 7590 474394.

We look forward to supporting your event.

