

Protection that provides
peace of mind



Dale County Water Authority
ServLine® Protection Program



Contact Us Today

Call 334-237-6011

Dale County Water Authority's ServLine® Protection Program

Beginning April 1, 2026

Leak Loss Protection Program*

Dale County Water Authority offers protection against costly service bills caused by unexpected leaks. Dale County Water Authority offers up to \$2,500 coverage per occurrence (1 occurrence per year).

Water Leak

Residential	\$1.98 per month
Commercial Single Occupancy	\$5.50 per month
Commercial Multiple Occupancy	\$11.00 per month

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, Dale County Water Authority's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Dale County Water Authority customers are automatically enrolled in our optional expanded Water Leak Loss Protection Program and charges will appear on your utility bill. Call us at 334-237-6011 to decline protection and accept full responsibility for all excess water charges caused by a leak.

Contact Us Today
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***Information for the Dale County Water Authority Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" diameter. High water bills due to leaks occurring after 4/1/2026 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call Dale County Water Authority's dedicated ServLine phone number at 334-237-6011 for more information and to request a copy of the full terms and restrictions for any of the programs.

The financial obligations of the Dale County Water Authority Leak Loss Protection Program are backed by an insurance policy procured as part of the ServLine program.