PRODUCT USER GUIDE

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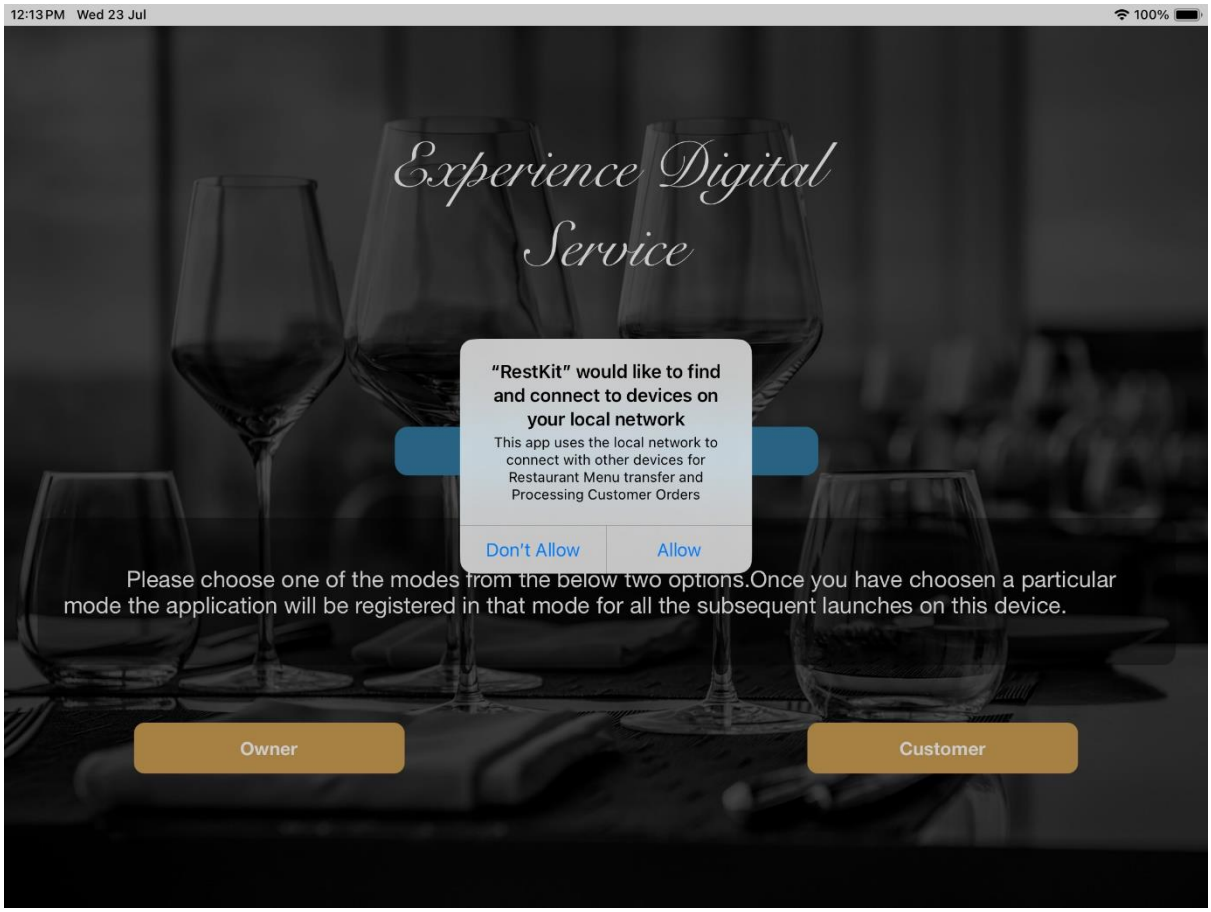
Overview

This document explains how to setup and use the RestKit App. The App can be configured instantly where you just need to input restaurant Menu and then it is ready to use.

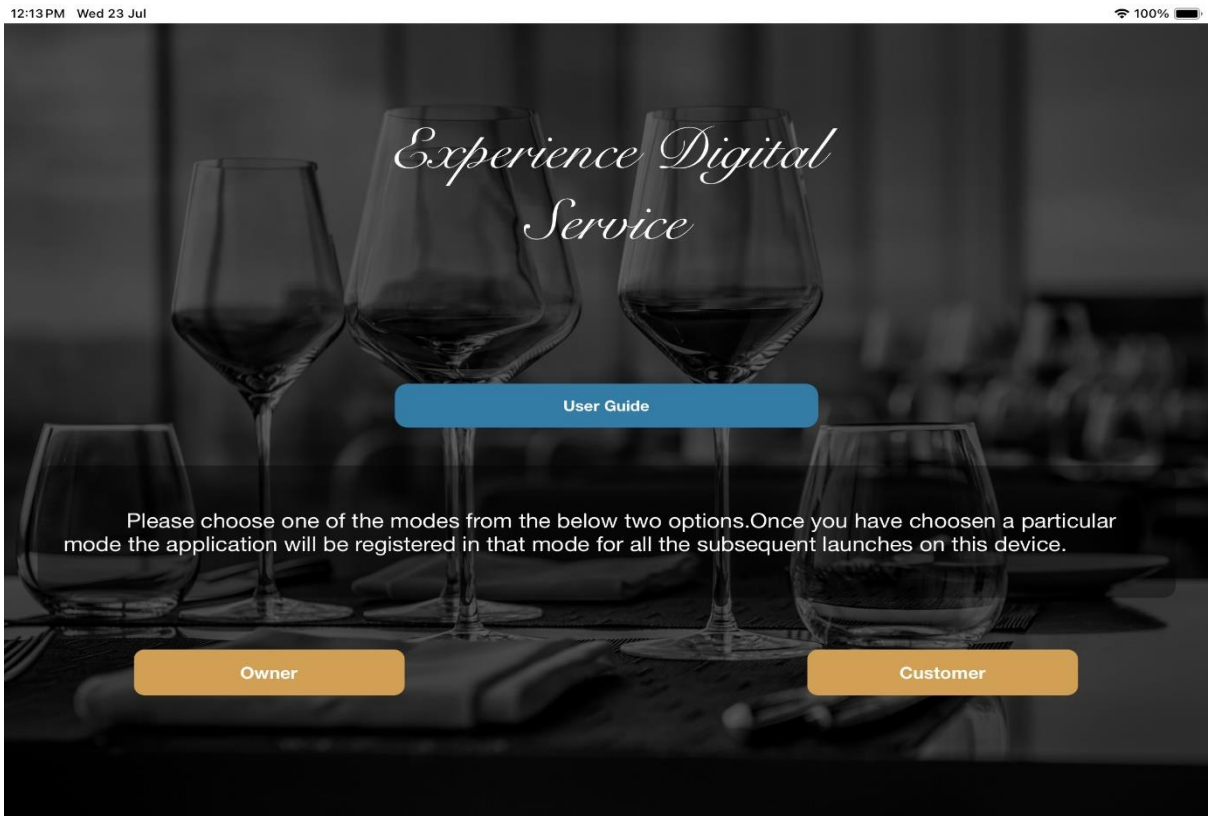
- Download the Restkit app on iPads
- Any iPads can be used however consider to use iPad/iPad pro for owner and iPad/iPad Mini for customer/table.
- All Devices need to be connected to same Wifi Internet connection
- RestKit App has two modes. Owner Mode and Customer Mode
- On initial Launch of Restkit App , it need to be set in a particular mode i.e. Owner Mode or Customer Mode
- Then from all next launches, app automatically opens in the mode set above
- Only one iPad per restaurant need to be in Owner Mode and rest all iPads are set in customer mode that are placed on tables
- Customer Mode again has two sub-modes Owner and customer which are used based on the purpose like Owner sub-mode for receiving menu on customer ipads or purchasing order count and customer sub-mode for keeping it ready on the tables for customers to order
- Restaurant Menu is entered in the Owner Mode iPad
- From the customer Mode iPad, Menu needs to be received/downloaded from Owner Mode iPad by using/clicking the Receive Menu buttons
- While Receiving Menu in customer Mode iPad, the owner Mode ipad should be open on any tab so that customer Mode iPad can receive/download/sync the menu
- Customer Orders from customer iPad and it is received on the owner iPad. The Owner iPad should be open on any tab to receive this order
- If a Mail setup is configured, a mail also is received on each order
- If a kitchen printer is configured, the order gets printed to kitchen printer as soon as order is received on Owner iPad
- Restkit App only supports printers enabled with Apple airprint Technology. So, airprint enabled receipt printers like Brother RJ3250 are supported by RestKit App

Initial Launch

On the initial launch of the Restkit App , popup shown in below screenshot appears and click Allow



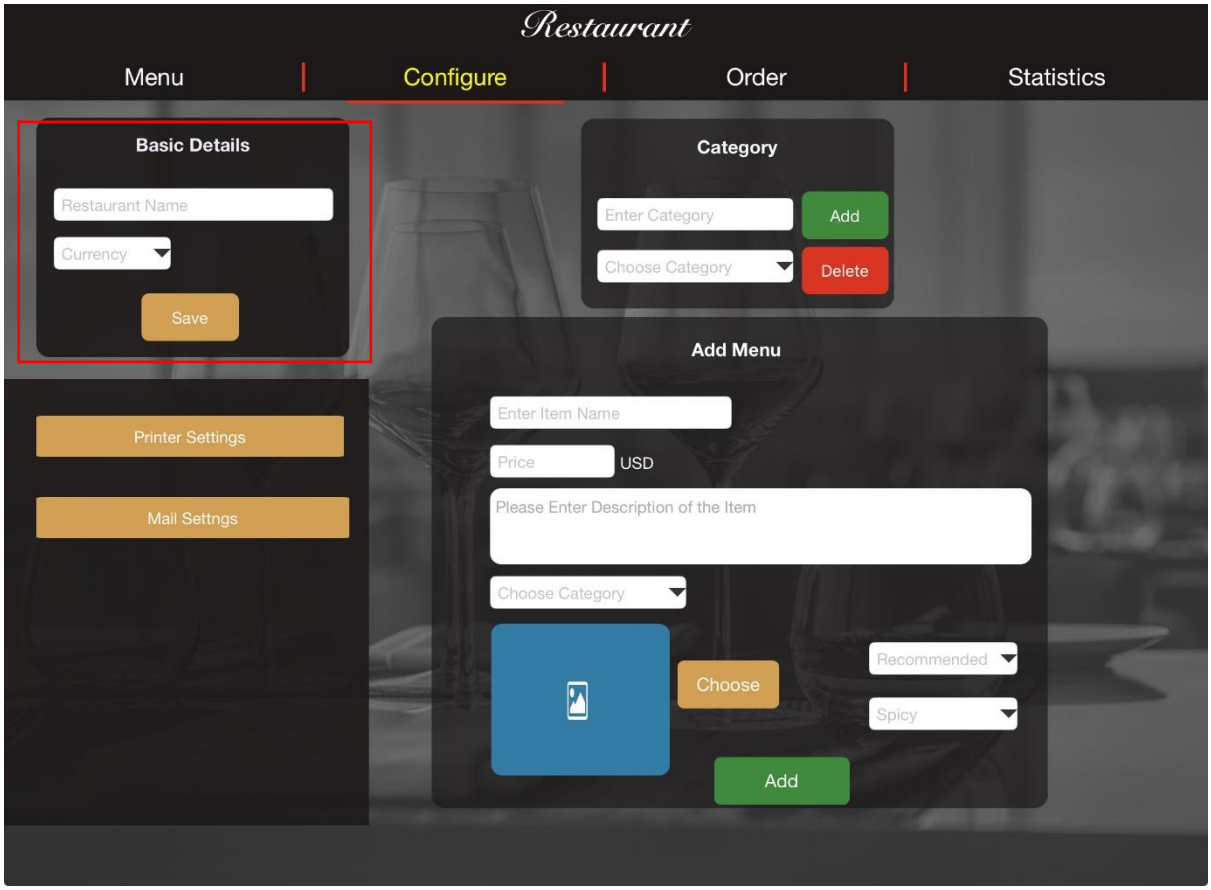
Then start Guided access and choose one of the mode Owner or customer which will be registered for all subsequent launches


12:13 PM Wed 23 Jul
100%
Experience Digital Service
User Guide
Please choose one of the modes from the below two options.Once you have choosen a particular mode the application will be registered in that mode for all the subsequent launches on this device.
Owner
Customer

Owner Mode

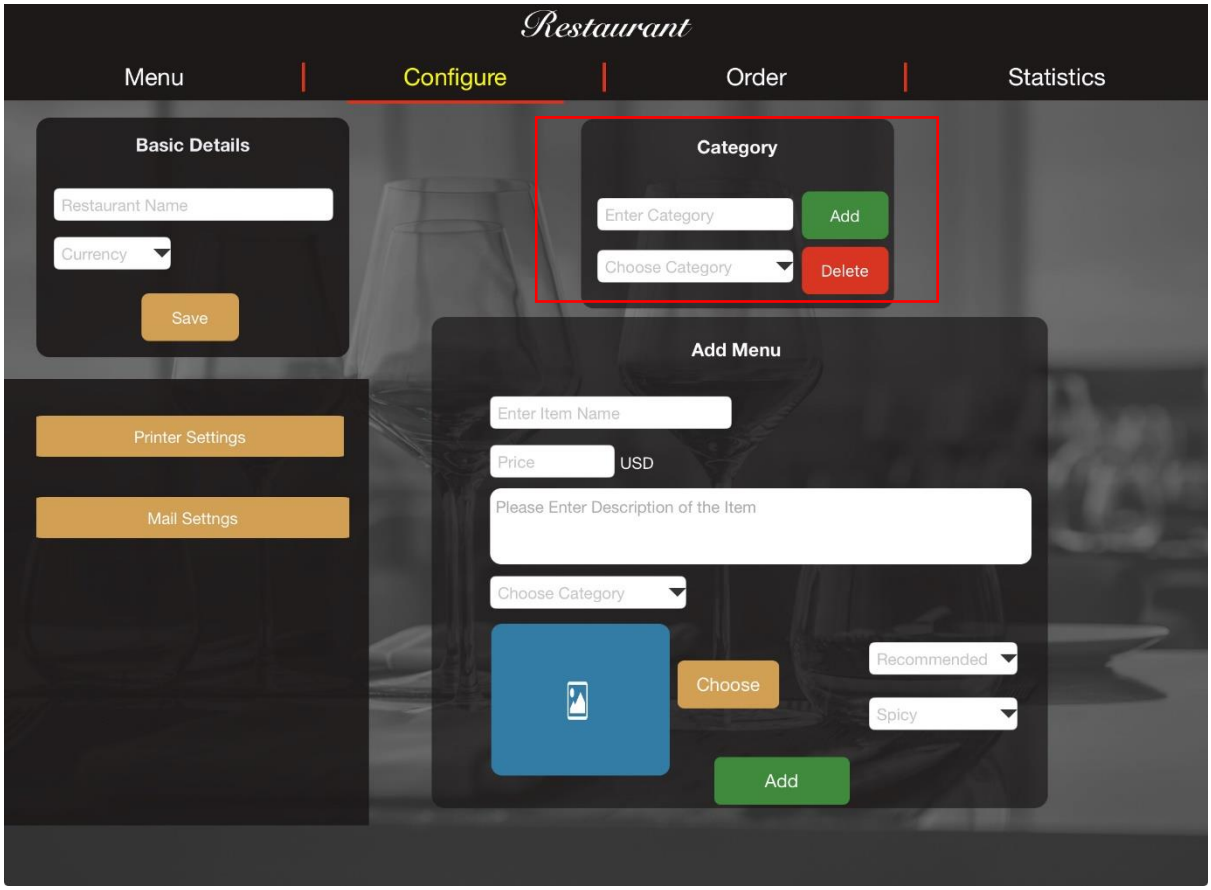
Basic Details:

Click on Configure Tab and Enter the Basic Details in the section highlighted below. Enter a Name for your restaurant in the Restaurant field and also choose a currency for your menu item prices in the currency field. Click Save



Categories

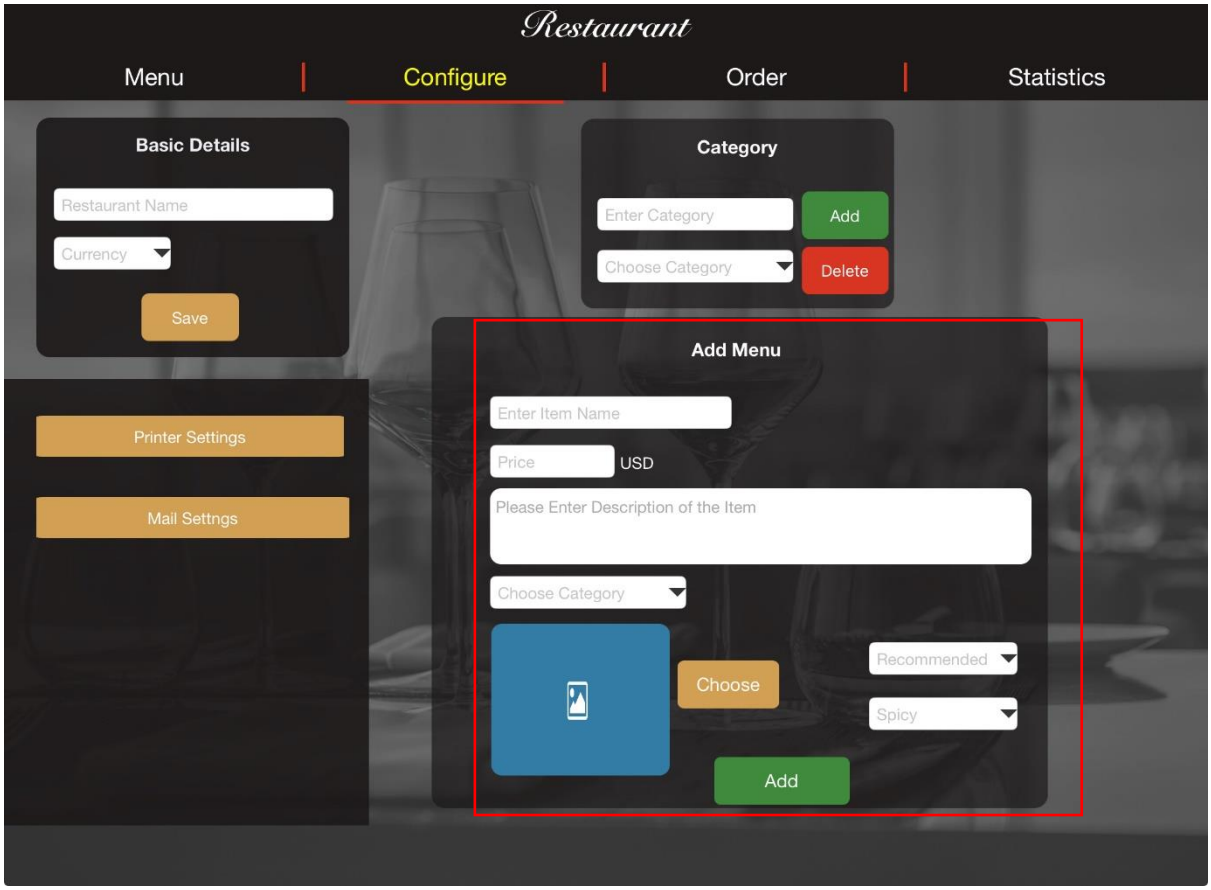
Add the Categories for your Menu in below highlighted section under Configure Tab. Enter the Category Name and Click on Add. If you want to delete any added category, just choose the category and click on delete.



Add Menu Items

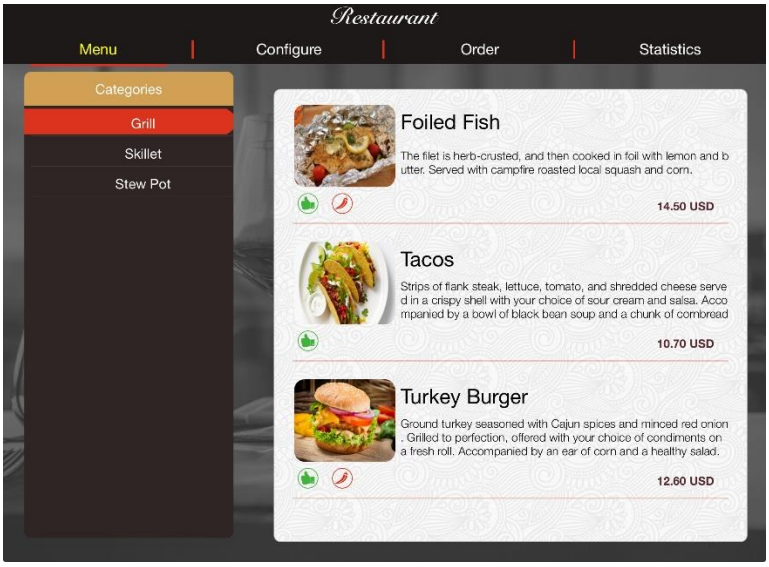
Once categories have been added, then Menu Items in each category need to be added. Enter the Menu Item Name , Price , Short Description about the Menu Item in 2 to 4 lines and then select an image for the Menu Item. To select an image, either choose a saved/downloaded image on the Ipad or choose the camera option and then click a photo of the item and then select the image to be set for the Menu Item. There are also options to select if item is a chef recommendation and if it is spicy.

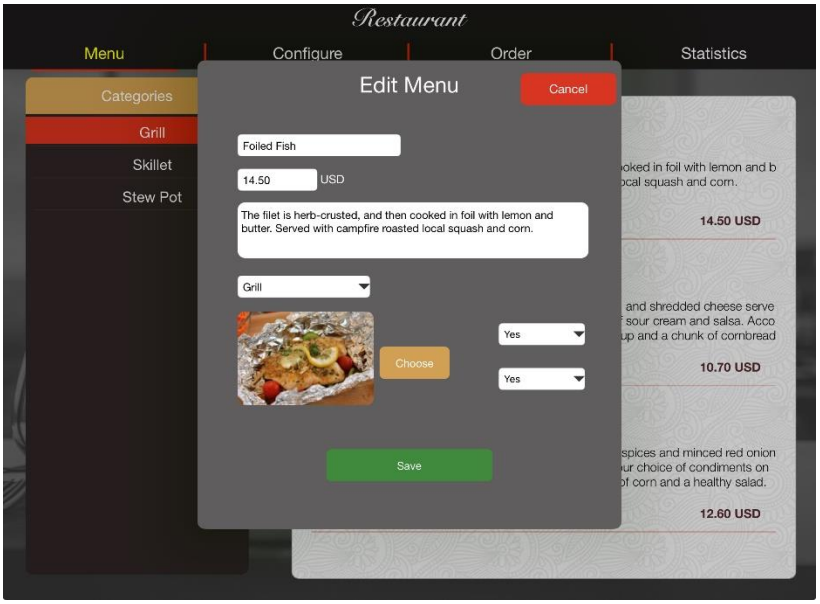
Once All the details are filled, click Add.


Restaurant
Menu
Configure
Order
Statistics
Basic Details
Restaurant Name
Currency
Save
Category
Enter Category
Add
Choose Category
Delete
Printer Settings
Mail Settngs
Add Menu
Enter Item Name
Price
USD
Please Enter Description of the Item
Choose Category
Choose
Recommended
Spicy
Add

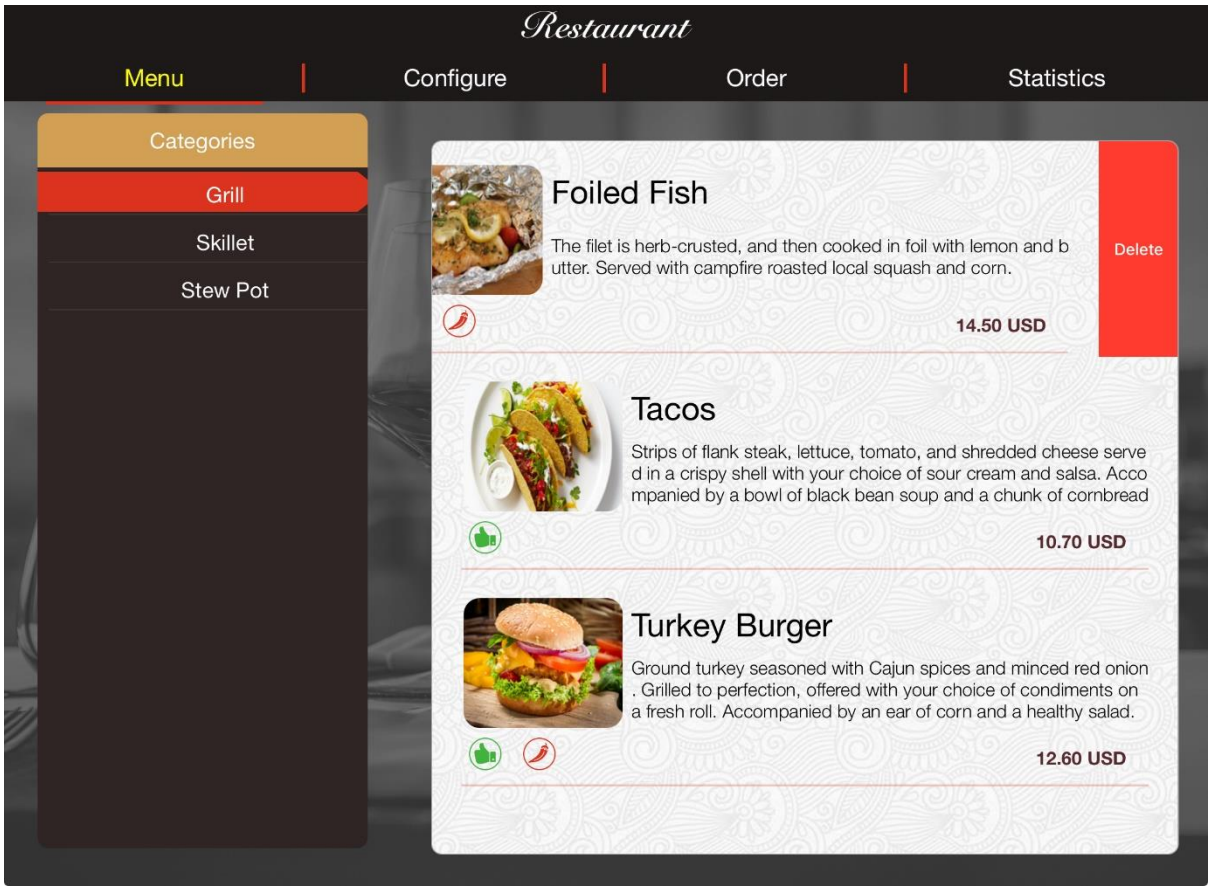
Menu

Menu Can be seen in this tab and item can be edited by clicking on this item.





To delete any Menu item, swipe the row to left and click on the appeared delete button



Printer Settings

Here choose a printer that is enabled with Apple Airprint technology connected to same wifi connection. Once select printer is clicked, it will present list of available airprint printer which have been connected to Same wifi connection. Then you can select the printer and then the printer is set.

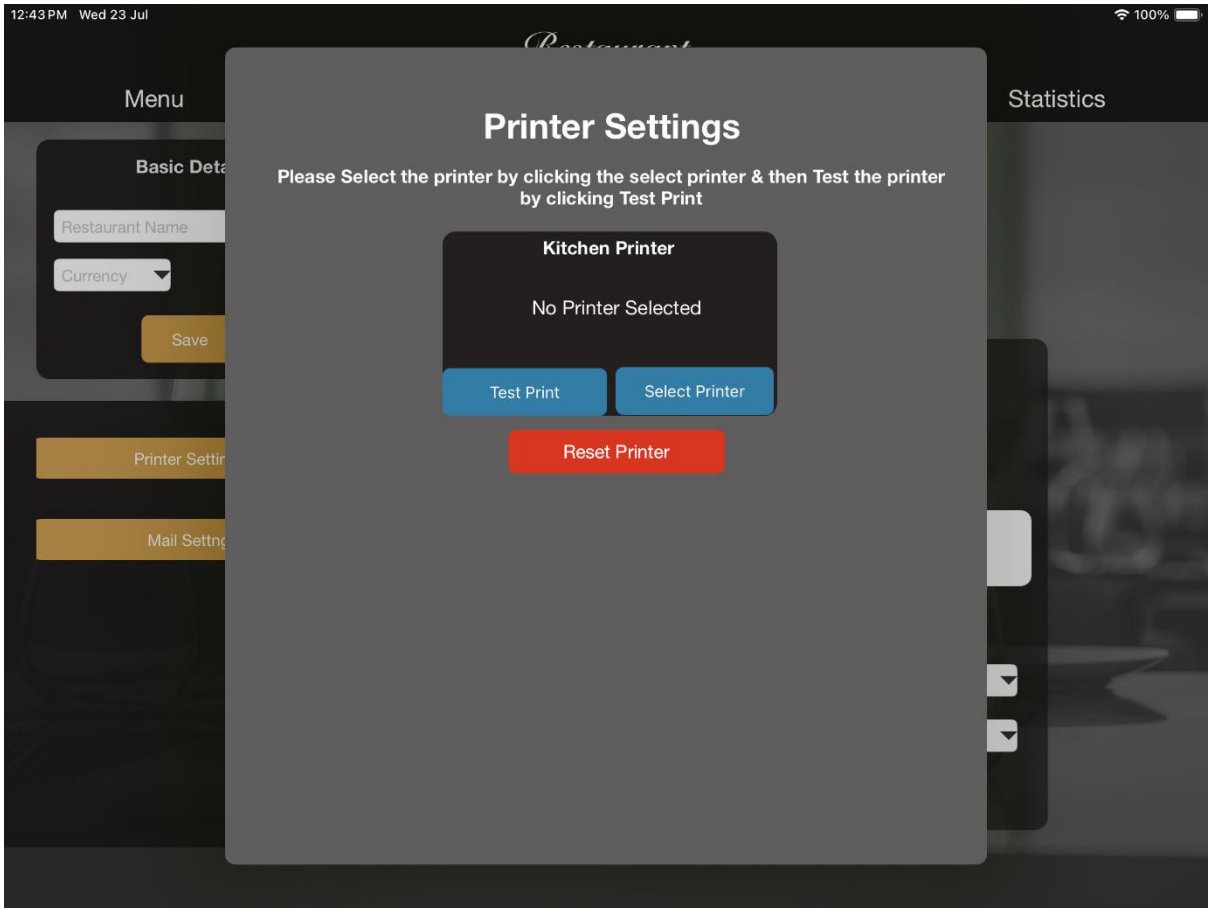
List of printers enabled with Apple Airprint Technology can be found at the below link

https://support.apple.com/en-au/HT201311

Use a 3 inch Mobile Receipt printer like “BROTHER RJ-3150” that is enabled with Apple Airprint Technology

This printer is used to print the orders to the kitchen.

Test the printer by clicking Test Printer and then it should print that printer is working successfully.



Mail Settings

Save From Mail, From Mail Password and To Mail so that each placed order is received as a Mail Alert as well. It is highly recommended to save Mail Settings so that order alerts are received. Alert mail is sent from the From Mail to To Mail.

Please note that From Mail Should be a Gmail ID

From Mail password is not the password that you use to login using the browser. A separate App password need to be generated for the Gmail Account (From Mail).

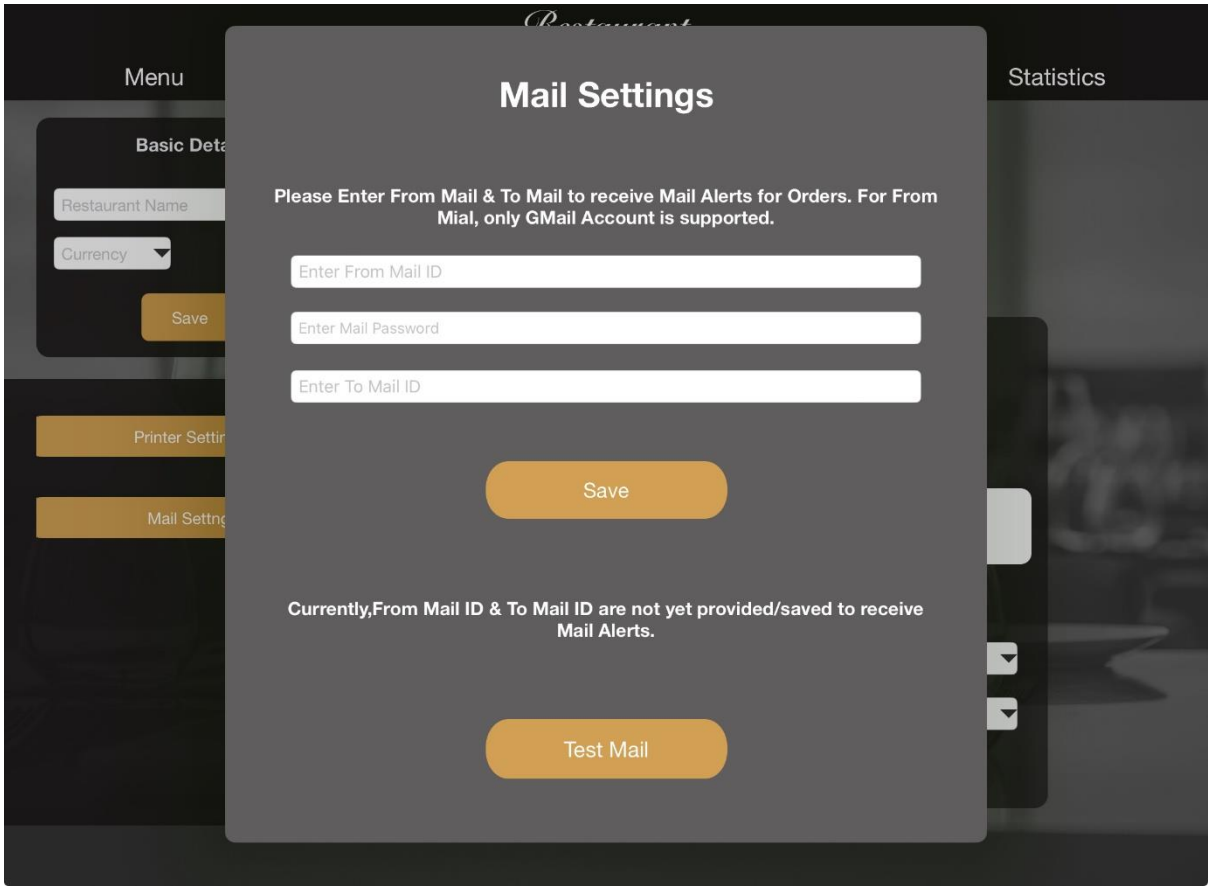
After you have enabled 2-step verification for your Gmail Account (From Mail), then click on the below link which takes to generate app passwords section, here just enter any name and click on generate. Then a 16 Digit password appears which is the app password for your Gmail Account (From Mail). This App password should be saved somewhere as it appears only once on generation and then this app password need to be entered in From Mail password without spaces.

https://myaccount.google.com/apppasswords

Create & use app passwords

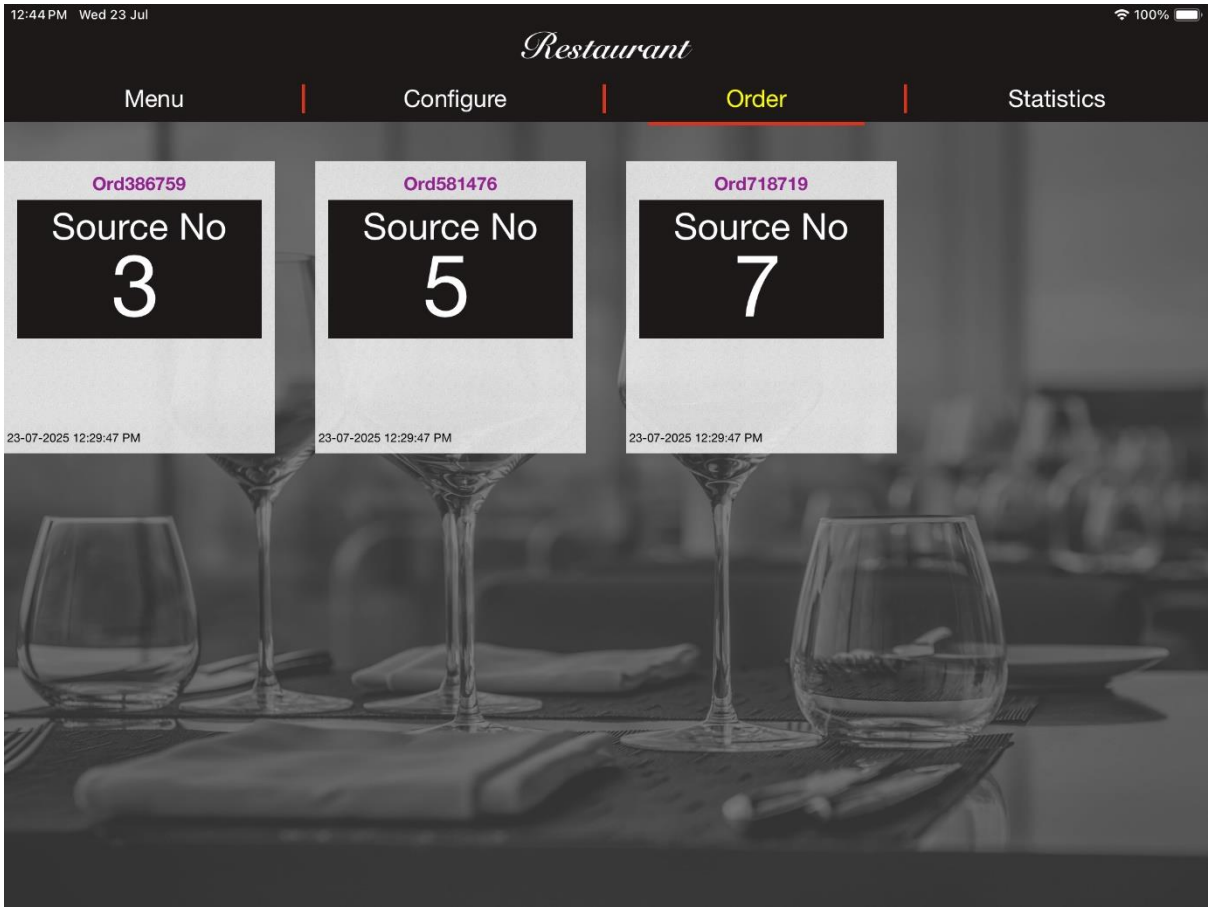
1. Go to your Google Account.
2. Select Security.
3. Under "Signing in to Google," select 2-Step Verification.
4. At the bottom of the page, select App passwords.
5. Enter a name that helps you remember where you'll use the app password.
6. Select Generate.
7. **Save/Take Screenshot of generated 16 digit App Password and then enter in the below From Mail Password section by removing spaces**

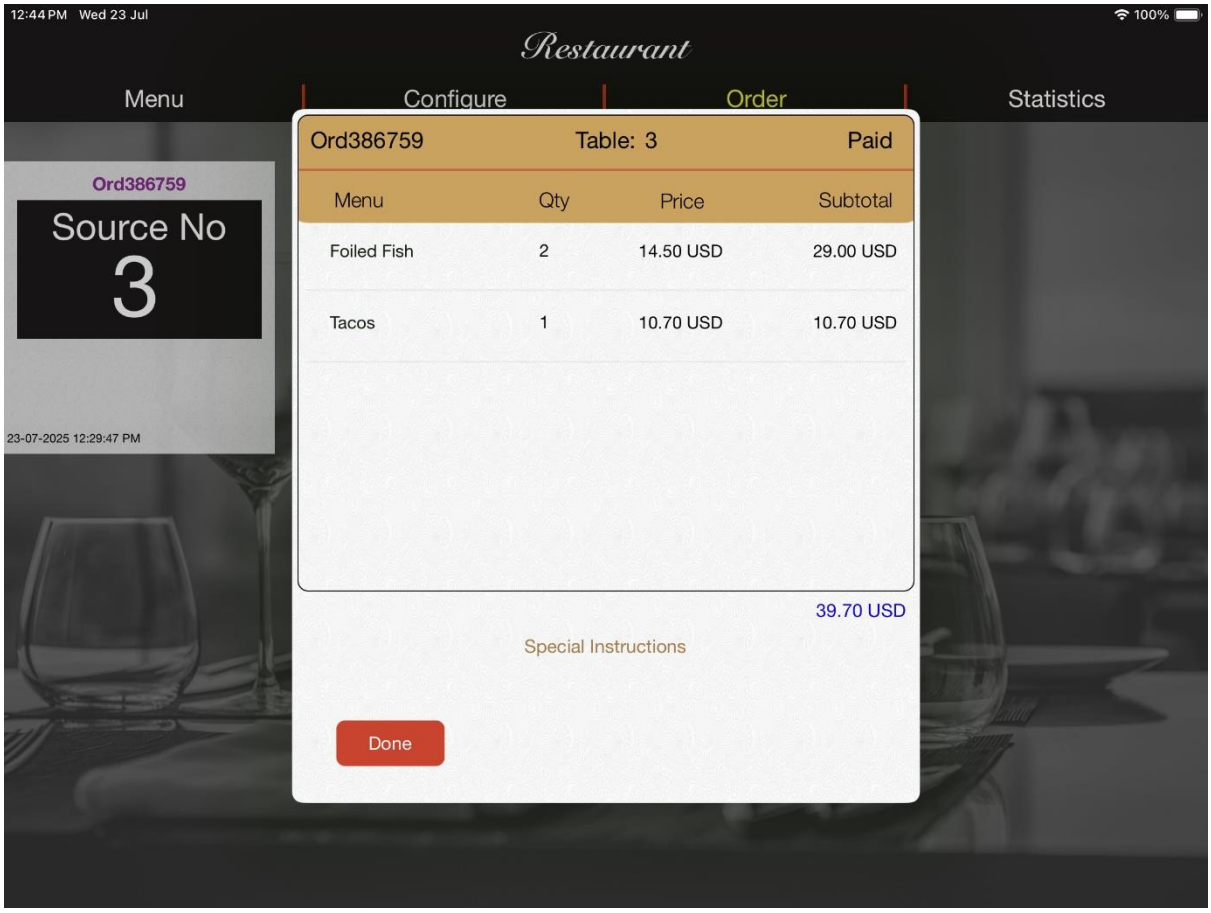
After entering the From Mail ID, From Mail Password, To Mail, Click on Save. Then click on Test Mail so that a test mail is sent from From Mail to To Mail.



Orders

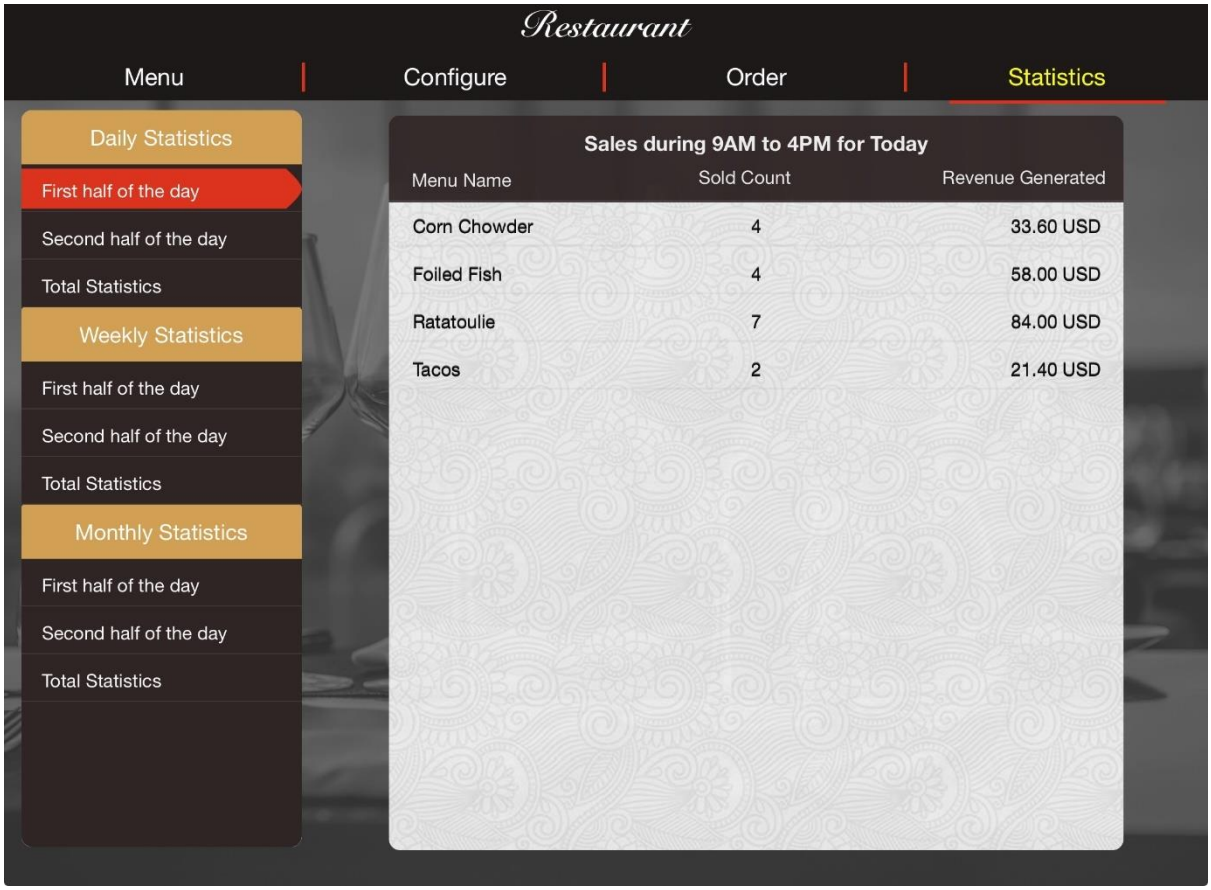
Incoming Orders can be seen in the Order tab. App should be open in any of the tab to receive these orders




12:44 PM Wed 23 Jul
100%
Restaurant
Menu
Configure
Order
Statistics
Ord386759
Source No
3
23-07-2025 12:29:47 PM
Ord386759
Table: 3
Paid
Menu
Qty
Price
Subtotal
Foiled Fish
2
14.50 USD
29.00 USD
Tacos
1
10.70 USD
10.70 USD
39.70 USD
Special Instructions
Done

Statistics

Statistics can be seen at this location



Customer Mode

Owner – Sub Mode

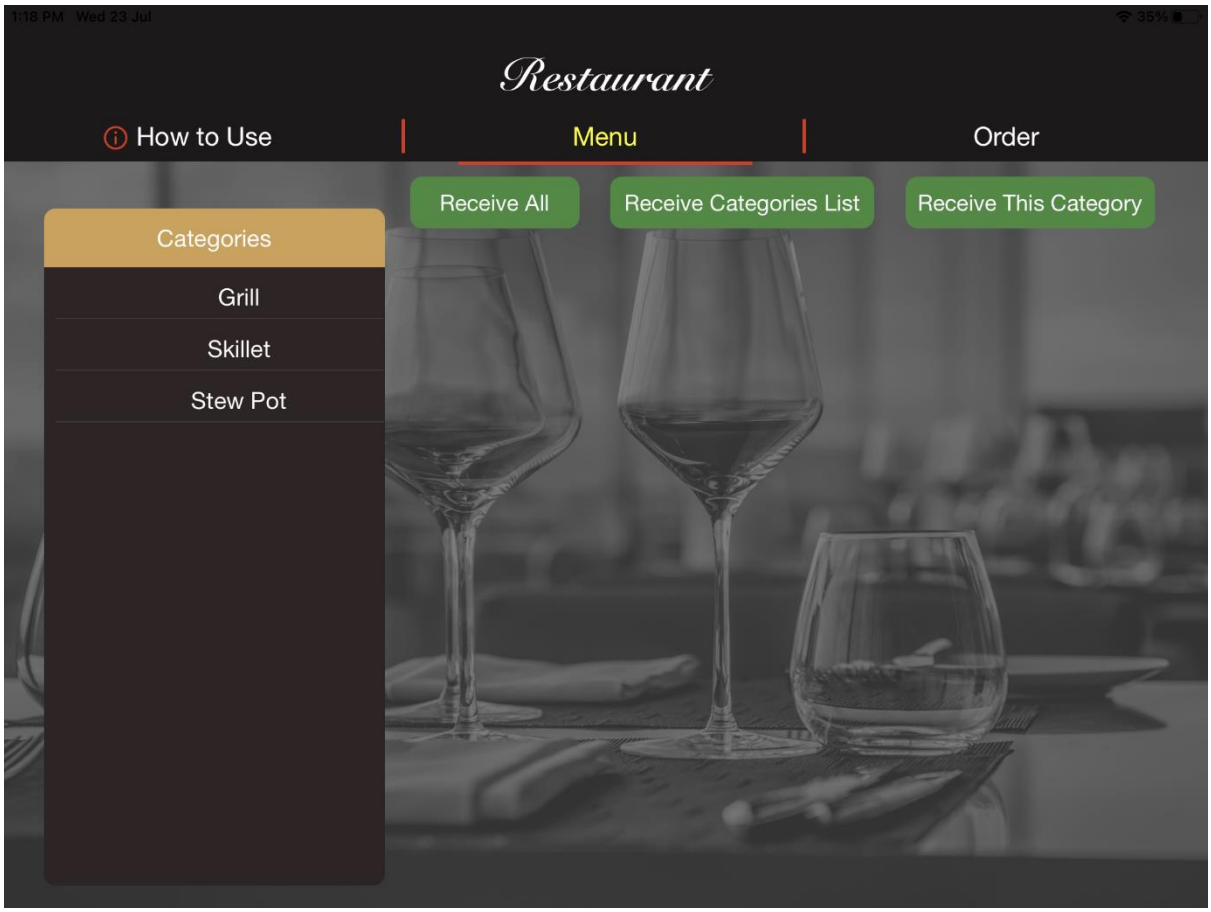
Receive Menu

Receive Menu from owner mode Ipad by using below buttons. Owner Mode iPad should be open in any tab to receive this menu.

Receive All – Receive Entire Menu

Receive Categories List – Receives complete category list in the Menu

Receive This Category – Receives Menu for selected category



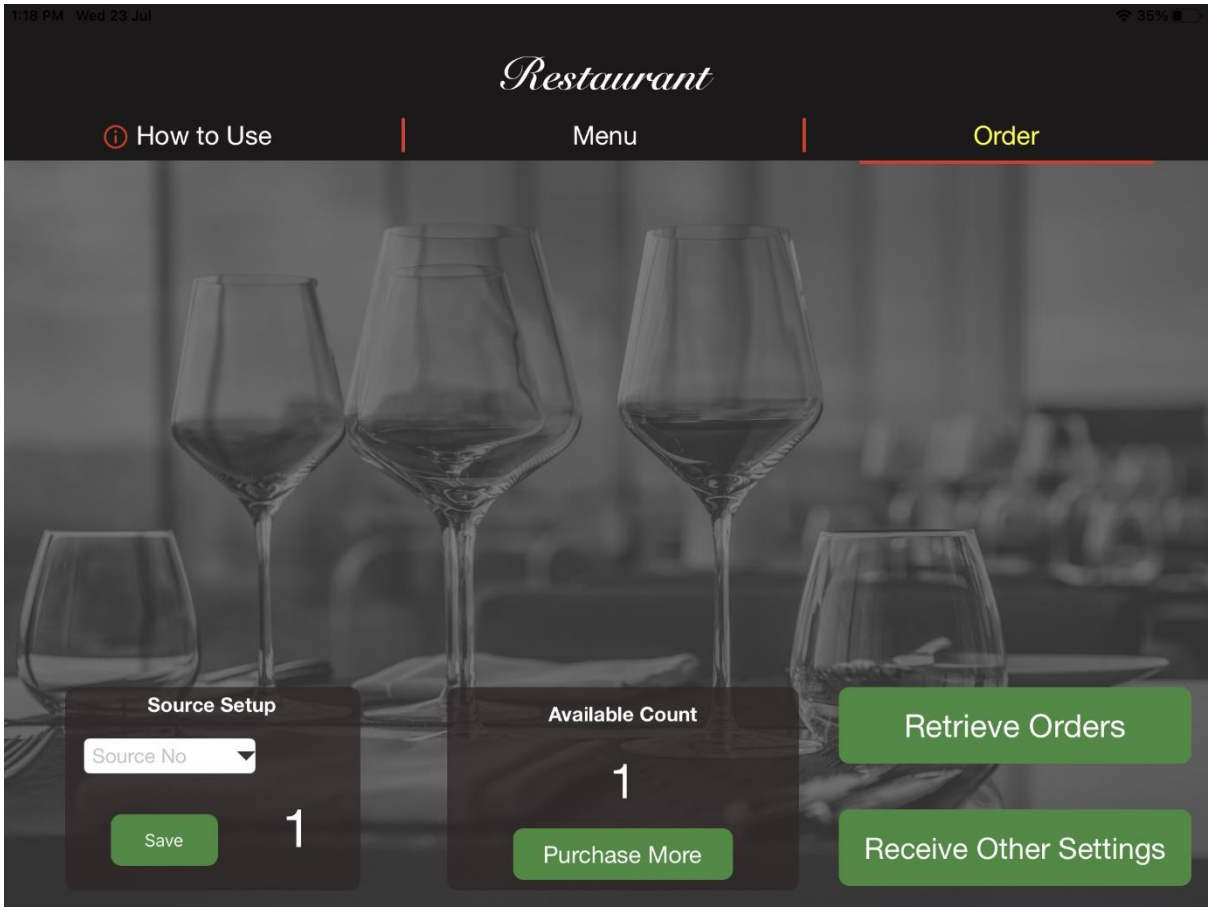
Order Tab

Here set the table No for this iPad and save

Purchase Order Count to place orders from this iPad. Each order would reduce the count by 1

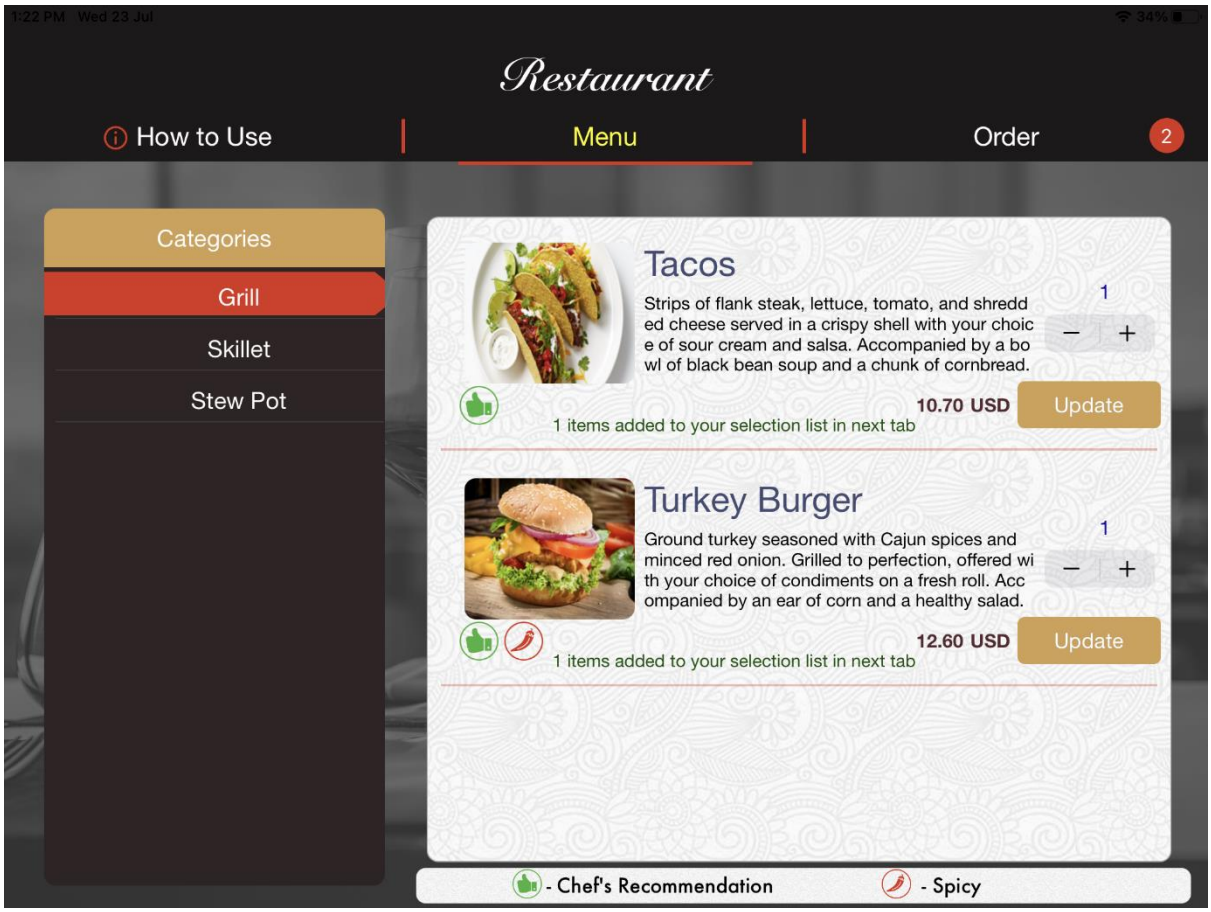
Click on Receive Other settings like Mail settings. Please note all settings will be received along with Menu when using Receive buttons. Receive Other settings can be used just to receive Other settings like Mail settings

Retrieve Orders to view orders sent from this device

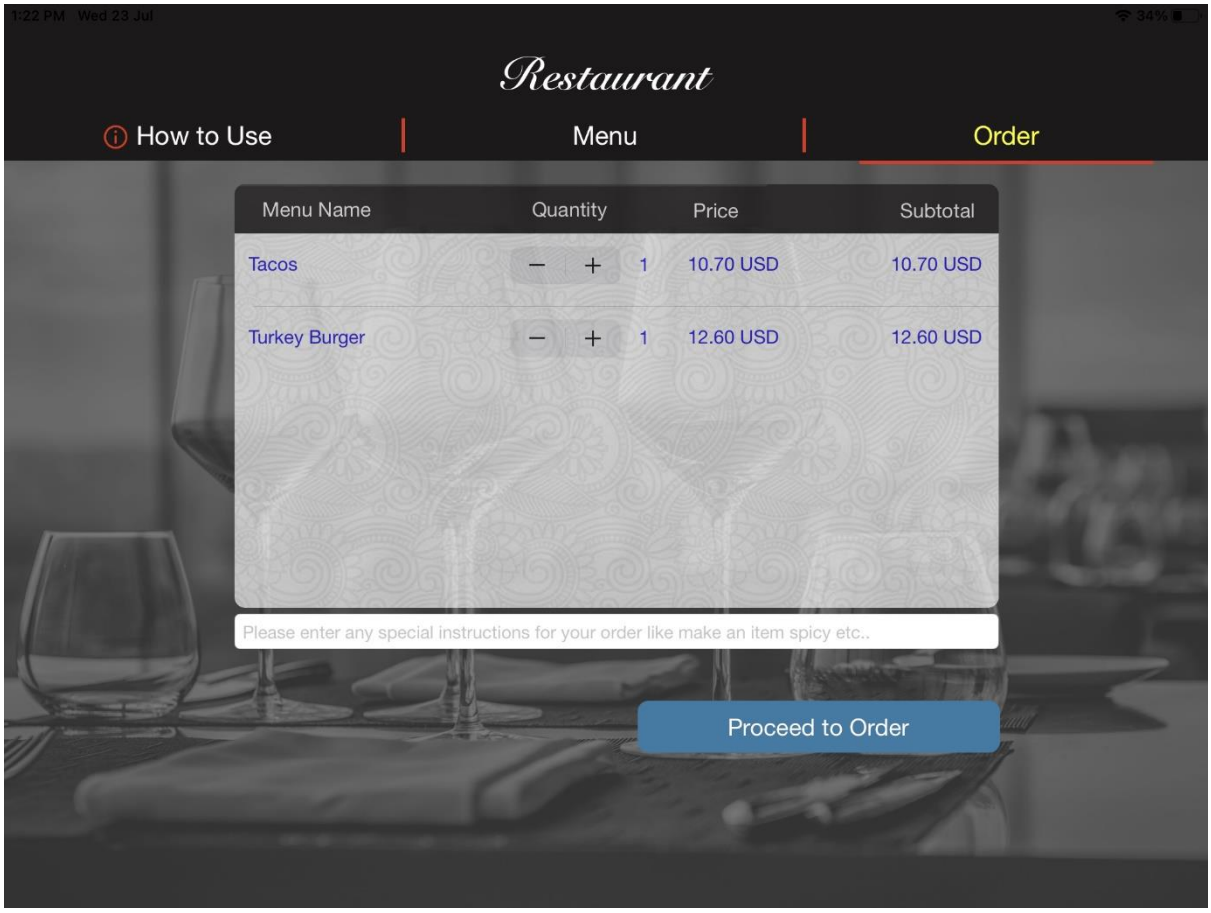
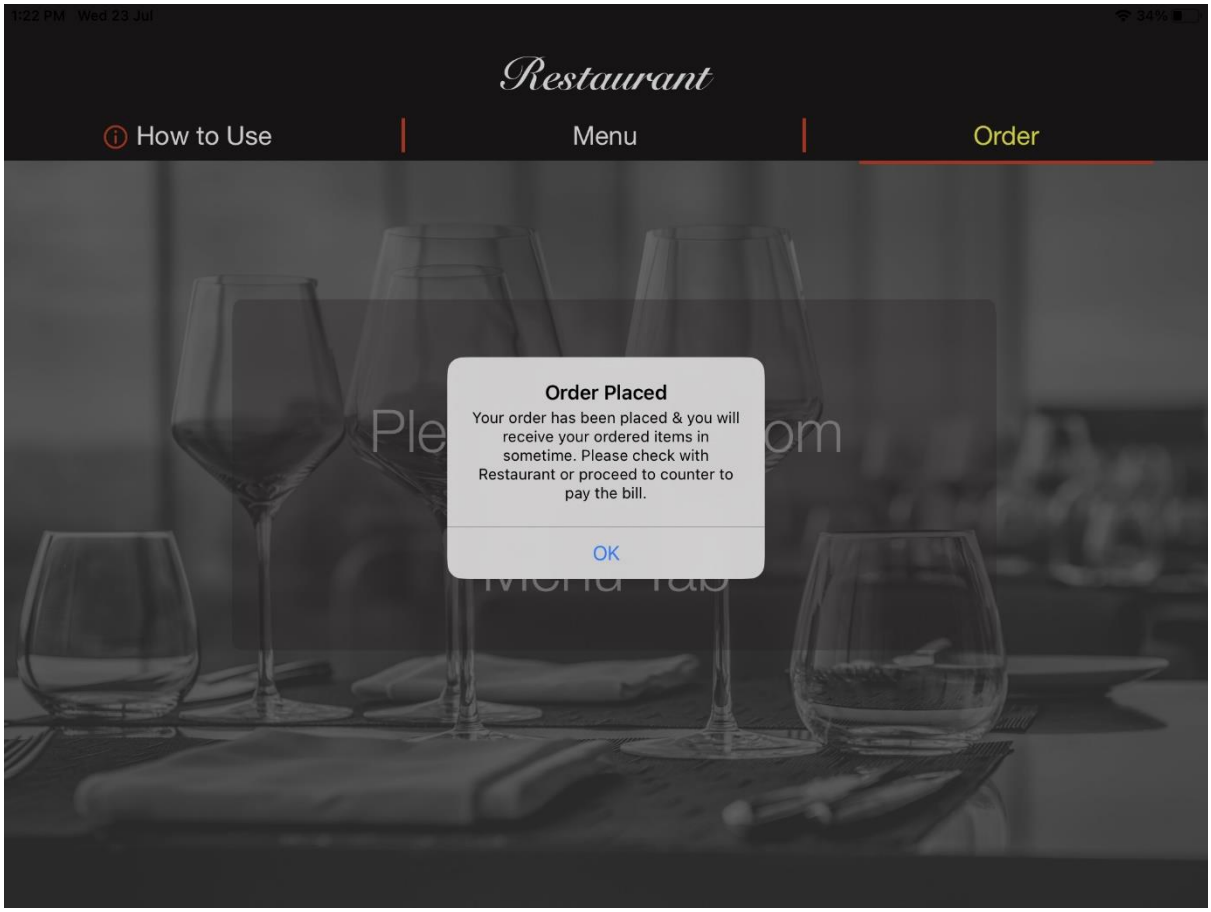


Customer Sub-Mode

Select Items and add



View the order and click on Proceed to Order to submit the order



Order Placed