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## Mobile Phlebotomy Agreement

This agreement was made and entered into on \_\_\_\_\_, by \_\_\_\_\_ and East Coast Lab Services LLC (hereinafter referred to as "ECLS") and \_\_\_\_\_ (hereinafter referred to as "Client").

### 1. Services Provided

East Coast Lab Services LLC provides mobile phlebotomy services, including the collection and delivery of specimens to the appropriate laboratory. ECLS does not process specimens, give medical advice, diagnose, or treat any conditions.

### 2. Physician Orders

ECLS will not collect any specimen(s) without a valid physician order, including a signed lab request or requisition form. The client must submit all necessary documentation at least 24 hours prior to the scheduled appointment.

### 3. Responsibility for Specimens

- ECLS is responsible for collecting and delivering specimens to the designated laboratory.
- The client is responsible for ensuring that the selected laboratory accepts their insurance.
- ECLS is not liable for delays caused by weather, courier issues, or laboratory errors.
- Once specimens are delivered, it is the laboratory's responsibility to process them.

### 4. Recollection Policy

- If a laboratory error occurs, ECLS will recollect the specimen(s) at a discounted rate.
- Any recollection due to ECLS errors will be performed at no additional charge, provided that all correct paperwork was submitted prior to the appointment.

### 5. Payment & Billing

- Payment for ECLS services must be made at least 24 hours prior to the appointment.
- ECLS does not bill insurance companies. Clients may submit claims to their insurance for possible reimbursement, but there is no guarantee of coverage.
- Clients are responsible for any outstanding balances with the laboratory and must settle them before scheduling with ECLS.



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### 7. Cancellations & No-Shows

- Clients must provide at least 24 hours' notice for appointment rescheduling or cancellations.
- No-shows or late cancellations will not receive a refund.

### 8. Communication

Clients may contact ECLS via email or text for questions or concerns. While immediate phone availability is not guaranteed, ECLS strives to maintain open communication.

### 9. Special Considerations for Children

- Parents must ensure their child is well-hydrated 24 hours before the blood draw.
- Multiple attempts may be necessary, which is a normal occurrence.
- If a child becomes aggressive or difficult to manage, additional arrangements may be needed for safety reasons.

### 10. Discounts

A 20% discount is available to Military, First Responders, and Teachers with valid ID. The discount applies to the individual only and does not extend to family members.

### 6. HIPAA Compliance

ECLS complies with HIPAA regulations and will not share personal or medical information with unauthorized parties. ECLS does not receive test results; clients must contact their provider or laboratory for results.

### Acknowledgment & Agreement

I, \_\_\_\_\_, acknowledge that I have read and understand the terms outlined in this contract. I agree to abide by these terms and consent to having my specimen(s) and/or my child's specimen(s) collected by East Coast Lab Services LLC.

**Client's Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Client's Signature:** \_\_\_\_\_

East Coast Lab Services Representative: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_