



## Redwood English Labradors Deposit Policy

The deposit to hold a puppy or a position on our waiting/reservation list is \$500. The deposit applies towards the balance due when the puppy goes home.

The deposit is payable:

- 1) Venmo (free through the Venmo app), payable to @redwoodlabs
- 2) PayPal (If you prefer to use PayPal, let us know and we will email you an invoice. You do not need a PayPal account with an emailed invoice, you can check-out as a guest with a credit card. There is a \$15 processing fee added to the invoice for this service.) If you already have a PayPal account and want to use this method, you do not need an invoice, just send payment of \$515 to [savanahwood90@gmail.com](mailto:savanahwood90@gmail.com) or our phone number (989) 763-6943.
- 3) By mailing a check directly to us. For those who prefer to mail a check, please make check out to Savannah Wood and mail to: 6628 Waldron Road, Sheridan, MI 48884. We will put your name down once you mail the check and will notify you when it arrives here.

*\*Please note, for final payment of puppies, we can only accept checks as the method of payment if there is at least 1-2 weeks clearing time before the pup is ready for adoption. The remaining balance of the puppy adoption fee is due at the time of adoption for pups being picked up in person, or one week prior for pups being shipped or delivered to their new families.*

If you are placing a deposit on a puppy from an existing litter, you will be assigned a position on our reservation list, i.e., 1<sup>st</sup> Pick, 2<sup>nd</sup> Pick, and so on. When the pups reach 8 weeks of age (or within a few days of the 8-week mark) all families who have placed deposits will be able to choose their puppy in person in order of deposits received, and then take them home at that same time.

For upcoming litters and deposits on pups not yet born, your name/contact info and puppy preferences will be put down on our Redwood Waiting List in order of deposits received. As updates are available with our adult dogs' mating schedule, litter due dates, and litter arrivals, we will stay in contact with our waiting list families to help get each of them on the right litter list. At any point, you can choose to wait for another pup/litter if necessary. If life circumstances change your plans on getting a pup at the time originally intended, please let us know and we will be able to transfer and hold your deposit until you are ready for a puppy. Your deposit credit will not expire; however, if you should decide to wait longer than originally anticipated, the adoption fee of a puppy is subject to change at any time.

**Deposits are non-refundable. However, they are fully transferrable to another litter/gender/color, \*(assuming availability) and your deposit credit does not expire.**

Once a litter is born, we contact the families who are near the top of our waiting list and let them know the litter outcome. Once we have a family assigned to each puppy born at that time, we reach out again and give everyone else on the waiting list an updated estimated wait time. We take photos of the pups at roughly 1 week of age, and then every 12-14 days following until they are adopted into their new homes. These photo updates can be viewed on our website, so that everyone can take part in watching each litter grow and develop.

Families with deposits will also be contacted about 3-4 weeks from the pups' birth to schedule the pick-out/pickup appointment. This appointment will be once the pups are near to 8 weeks of age and are ready to go to their new homes. For long distance customers who are not picking up the pup in person, we take great photos of the pups to help those families choose their pup. It is also extremely helpful for us to know exactly what each family is looking for in a pup; be it temperament, coat color, size, etc. It is of utmost importance to us that we match you with your ideal pup!

Although we do our best to plan and project our litters accurately, our entire operation is still subject to Mother Nature. Please keep in mind that nothing can be guaranteed for timing or availability of getting a puppy. The right puppy is always worth waiting for! By signing this form and placing a deposit, you are acknowledging you that you understand you may have to wait longer than anticipated for a pup, and that your deposit will not be refunded in these cases.

Name of Person placing Deposit: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number(s) and email: \_\_\_\_\_

Puppy Color/Gender/Timing preferences: \_\_\_\_\_

Total Cost of Puppy: \$ \_\_\_\_\_ Deposit Amount: \$ \_\_\_\_\_ Remaining Balance Due: \$ \_\_\_\_\_

**Our puppies are sold ONLY on Limited AKC Registration, meaning they are intended to be a pet, not a breeding dog.**

Signature of Person(s) placing the deposit: \_\_\_\_\_ Date: \_\_\_\_\_