

Teleconference Technical Guidelines

- Call in to the meeting by dialing the number provided in the invitation.
- Please mute your phone by pressing *6
- To unmute your phone press *7 to join the discussion, it is also helpful to identify yourself before speaking
- Once you are done speaking, please mute your phone by pressing *6 again
- To answer an incoming call, please hang up the line and call back into the meeting. Putting the call on hold may cause the group to hear background music or beeping.

Questions:

- Please save questions to the end or feel free to type questions into the chat box in the Webex system.
- Questions should be focused on CARM and any other questions related to CSA can be directed to the CSA Program area.



Canada Border
Services Agency

Agence des services
frontaliers du Canada

CBSA Assessment and Revenue Management (CARM) Project

General Overview

April 23, 2019

DRAFT For Consultation Purposes

Canada

CARM | CBSA Assessment and
Revenue Management

Purpose

- Today's meeting is intended to share CARM's conceptual design.
- Important to note that as CARM moves into a detailed design and build stage, concepts are subject to change.
- The purpose of the meeting is to provide a forum for consultation with the Trade Chain Partner community.

The CARM Vision

The vision statement sets the overall direction and goals for the transformation

“The vision of CARM is to deliver a globally-leading customs experience that is customer-centric, facilitates legitimate trade, improves compliance and revenue collection, and contributes to securing the borders of Canada.”

Project Drivers and Objectives

Drivers

Global Environment

- Become a leader in trade facilitation and customs services in the marketplace

Accountability

- Enhance accounting capabilities & internal controls
- Efficiency and Service Delivery
- Make it easy for businesses to interact with the CBSA

Business Simplification

- Reduce barriers to trade & lower costs for importers

Technology

- Increase productivity & improve decision-making capabilities
- Support trade fraud and evasion detection

Objectives

Modern

- A fully digital commercial continuum incorporating self-service functionality for clients
- High quality client and trade data that is integrated across organizational and system boundaries
- Raise the profile on commercial trade, enabling a move toward a risk based compliance framework and enabling more informed decisions

Transformed

- A re-engineered, highly efficient business operation enabled by technology

Innovative

- A capability to respond to evolving client and marketplace needs and trends

Examples of benefits for trade chain partners

Self-Service

Ability to complete registration including delegation of authority, program enrolment, payment, adjustments, and submit and track rulings and appeal requests online



Visibility

Ability to view account information and transactions (e.g. penalties), receive automated billing and payment notifications, and monitor financial security



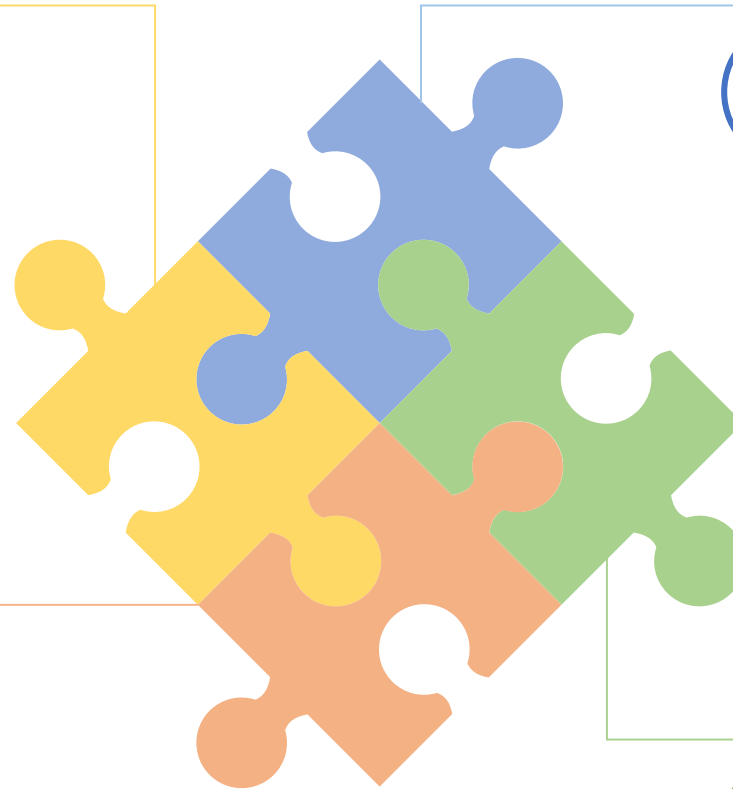
Efficiency

Helps to eliminate burdensome manual, paper-based processes. Improved payment efficiencies with harmonized billing for Release Prior to Payment participants. Ability to submit supporting documentation online.



Support

Access to information and support to assist with accurately completing import accounting declarations. Access to a ChatBot to submit inquiries.

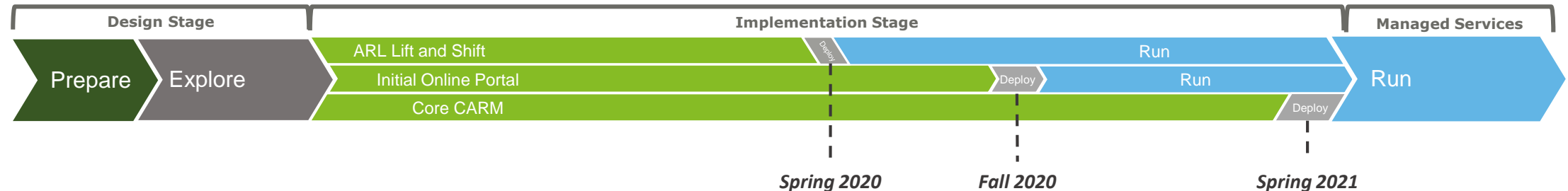


The CARM Project

We are moving in to the Implementation (Build) Stage

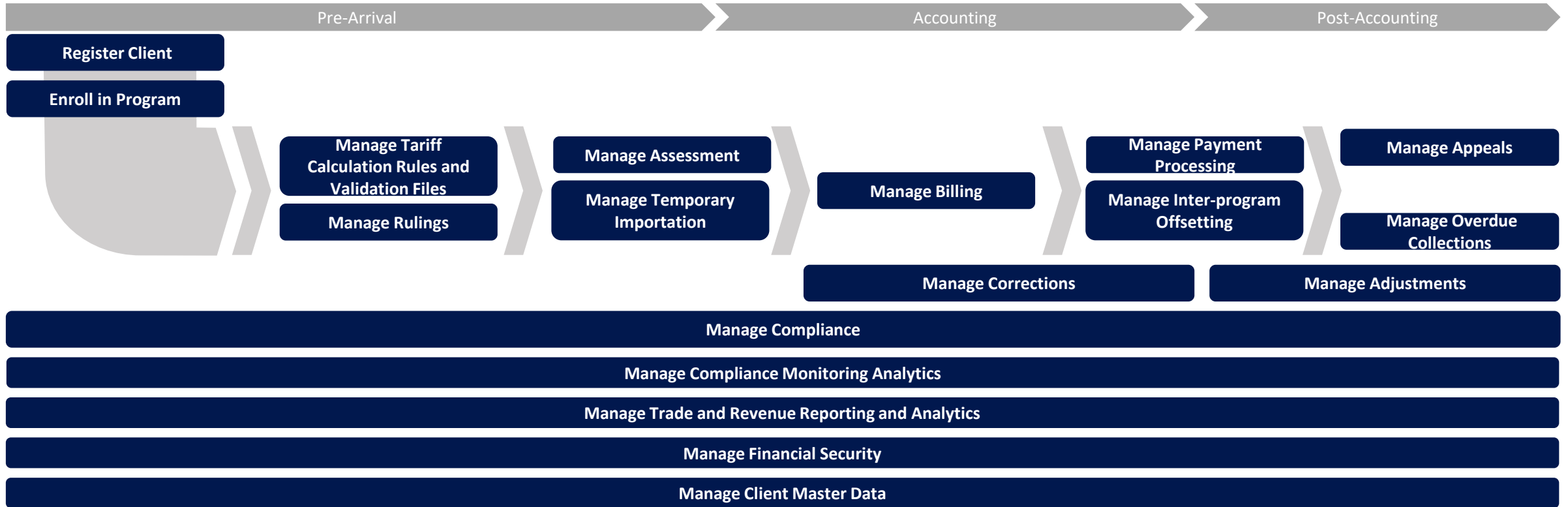
The CARM Solution will be deployed in three major releases:

- Release 0 – ARL Lift and Shift: Re-platform of Accounts Receivable Ledger (ARL) and Revenue Ledger (RL) systems into SAP's S/4 database
- Release 1 – Initial Online Portal: Introduction of initial commercial client external portal
- Release 2 – Core CARM: Delivery of remainder of core CARM functions



CARM-enabled future state processes

The 18 core processes enabled by CARM will help the CBSA to realize the intended CARM benefits, thereby facilitating importation of commercial goods into Canada



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Registration and Program Enrollment

Conceptual system solution

Government of Canada / Gouvernement du Canada | Canada.ca | Services | Departments | Français

Canada Border Services Agency | Canada

Business Account Request

Preliminary questions

Do you presently have a Government of Canada Business Number (E.g. BN9)?

Are you currently enrolled in any of the programs below?

Carriers
 Freight Forwarder
 Couriers
 Warehouse Operators

Government of Canada / Gouvernement du Canada | Canada.ca | Services | Departments | Français

Canada Border Services Agency | Canada

CBSA Commercial Client Portal

Viewing: ABC Incorporated

Personal Information | Notifications

Main Business Information | Address Information | Partnership | Major Business Activities

Business Number: 978522765

Legal business name: ABC Limited [Edit](#)

Operating/Trade

Company owner

Business effective

Total number of employees

Language prefer

Government of Canada / Gouvernement du Canada | Canada.ca | Services | Departments | Français

Canada Border Services Agency | Canada

CBSA Commercial Client Portal

Viewing: ABC Incorporated

Personal Information | Notifications

Main Business Information | **Address Information** | Partnership | Major Business Activities

Address Type	Address	Phone & Facsimile	
Books and Records	25 North River Road, Ottawa, ON CA K9K 3J0	613-387-9837 Fax: 613-387-9838 RAZ3898@gmail.com	Edit
Head Office - Mailing	25 North River Road, Ottawa, ON CA K9K 3J0	613-387-9837 Fax: 613-387-9838 RAZ3898@gmail.com	Edit

Government of Canada / Gouvernement du Canada | Canada.ca | Services | Departments | Français

Canada Border Services Agency | Canada

CBSA Commercial Client Portal

Viewing: ABC Incorporated

Personal Information | Notifications

Main Business Information | Address Information | **Business Account Owner** | Major Business Activities

First Name	Middle Name	Last Name	Title	% of ownership	Telephone	Fax	Email	Language preference	
Frank		Smith	Mr	50	613-387-9837	613-387-9838	Frank.Smith@gmail.com	English	Edit
Anna	Lisa	Tremblay	Ms	50	613-329-7278	613-529-3239	Anna.Tremblay@gmail.com	French	Edit

[+ Add Partner](#)

Landed Cost Calculator

Conceptual system solution

Travellers	Import and Export	Securing the Border	Publications
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Landed Cost Calculator

Customs		Results (CAD)	
Classification Code*	2402.10.00.10 Help Me Classify	Exchange Rate	1.49
Country of Origin*	Switzerland ▼	Calculated Quantity	2,000 MIL
Quantity	2,000.00	Calculated Total Value	19370.00 CAD
Total Value	12,000.00	Customs Duty	0.00
Import Date	16.01.2019	Excise Taxes	12,590.50
		Excise Duty	2,95.72
		SIMA Amount	5,000.00
		Sales Tax	1,862.81
		Remission Amount	0.00
		Total Duties and Taxes	19,749.03

Excise	
Excise Taxes Code	E1 ▼ 65% (V)
Applicable Excise Duty	<input checked="" type="radio"/> Automatic: \$14.786/100 units <input type="radio"/> Total Amount: <input type="text"/>

SIMA	
Total Sima Value	5000.00

Sales Tax	
GST Rate	<input checked="" type="radio"/> Normal Rate (5%) <input type="radio"/> Exception Rate (0%) <input type="radio"/> Accept Rate (Custom) <input type="text"/>

Treatment Rates	
Available Treatment Rates	

Rulings (ARs and NCRs)

Conceptual system solution

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Canada Border Services Agency | Canada

Personal Information | Notifications

Your selected business account is: 12345678 ([Select a different business account](#))

Type a few words for simple search | SEARCH

New Advance Ruling Request

<input type="checkbox"/>	Submitted Date	Advance Ruling No	Status	Type	Actions		
<input checked="" type="checkbox"/>		8000123456010	Not submitted	Tariff Classification	View Request		
<input checked="" type="checkbox"/>	2018.10.30	8000123456009	Submitted	Tariff Classification	View Request		
<input checked="" type="checkbox"/>	2018.10.29	8000123456008	Approved	Tariff Classification	Notice	Dispute	View Request
<input checked="" type="checkbox"/>	2018.10.28	8000123456007	Approved	Tariff Classification	Notice	Dispute	View Request
<input checked="" type="checkbox"/>	2018.10.28	8000123456006	Refused	Tariff Classification	Notice	Dispute	View Request
<input checked="" type="checkbox"/>	2018.10.28	8000123456005	Approved	Tariff Classification	Notice	Dispute	View Request

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Assessment, Corrections and Adjustments Self Service

Conceptual system solution

Canada Border Services Agency

CBSA Commercial Client Portal

JANE DOE | Viewing: RM0002 (Importer) (BN123456789 - ABC Incorporated) | [Personal Profile](#) | [View mail \(2\)](#)

- Home
- Program Details
- Financial Information
- Applications**

List of Declarations

Transaction Number	Release Date	Type	Carrier Code	Office of Release
123456789	2018-09-25	AB	4231	0395- Montréal Main Long Room
234567890	2018-10-03	AB	4231	0302- Herdman
345678901	2018-11-11	AB	2223	0510- Winnipeg James Armstr...
456789012	2018-12-14	AB	4231	0396- Montreal Pierre Elliott Tr...
567890123	2019-01-04	AB	2223	0396- Montreal Pierre Elliott Tr...
678901234	2019-01-31	AB	2223	0396- Montreal Pierre Elliott Tr...
7890123456	2019-01-31	AB	4231	0120- Saint John Airport
7890123460	2019-02-14	AB	4232	0120- Saint John Airport
7890123474	2019-02-28	AB	4231	0120- Saint John Airport
7890123499	2019-02-28	AB	5231	0120- Saint John Airport

Canada Border Services Agency



CBSA Commercial Client Portal

JANE DOE | Viewing: RM0002 (Importer) (BN123456789 - ABC Incorporated) | [Personal Profile](#) | [View mail \(2\)](#) | [Submit Documents](#)

- Home
- Program Details
- Financial Information
- Applications**
- Support

[Back to List of Declarations](#)

Declaration - General Information

Importer	100501078 ABC Limited 1190 Avenue Canadiens-de-Montreal, Montreal, QC, H3B 0M7	Carrier Code at Importation	4231	Port of unloading	0346- St-Jérôme			
Type	AB - Confirming Form Declaration (final accounting) for goods released...	Cargo Control Number	HCGM1055500001	Office of release	0395- Montréal Main Long Room			
Transaction No.	123456789	Mode of Transport	Marine	Release Date	Warehouse Number			
Subheader No.	Vendor name	Country of origin	Direct Shipment Date	Tariff treatment	Freight	Place of export	Edit	
▶ 1	Access Leather Inc.	United States	2018/10/11	3 – General Tariff	2500	United States	Edit Remove Copy	
▶ 2	Ecuador Shoe Import Inc.	Ecuador	2018/09/22	03 – General Tariff	3500	Ecuador	Edit Remove Copy	
Line	Description	Classification Number	Tariff Code	Quantity	Unit of Measure	Weight	Value for Duty Code	Edit
1	Footwear with outer...	6403.20	6403	1000	PAR	50	14	Remove
2	Belt with outer cow ...	4203.40.90	4203	600	PCE	20	12	Remove

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Assessment, Corrections and Adjustments Self Service

Conceptual system solution

The screenshot displays the CBSA Commercial Client Portal interface. At the top, it shows the Government of Canada logo and navigation links for Canada.ca, Services, Departments, and Français. The main header identifies the user as JANE DOE, an importer with viewing rights for RM0002 (BN123456789 - ABC Incorporated). Navigation tabs include Home, Program Details, Financial Information, Applications (selected), and Support. A 'Back to Overview' link is also present.

The main content area is titled 'Declaration - Subheader 1 - Line Items'. It features a table with columns for Line, Description, Classification Number, Quantity, Unit of Measure, Weight/KGM, and Tariff. The current line item is Line 1, with a description field, a classification number of 6403.20, a quantity of 1000, and a unit of measure of PAR - Pair. Other fields include Value for duty code (14), Rate of customs duty (10%), Value for currency conversion (1904.54), Value for tax (3000.00), and Tariff (6403).

An 'HS Code Classify' pop-up window is overlaid on the form. It provides a summary of the item: 'Here is what we know about your item: Dress Shoe'. It asks for more details about the item's construction, with dropdown menus for 'Upper' and 'Outer sole', both currently set to 'Leather'. The window also displays a 'Suggested HS Code' of 6403.20 and an 'Apply' button. A 'Save' button is visible at the bottom right of the main form area.

CARM

Assessment, Corrections and Adjustments Self Service

Conceptual system solution

The screenshot displays the CBSA Commercial Client Portal interface. At the top, it shows the Government of Canada logo and navigation links for Canada.ca, Services, Departments, and Français. The main header identifies the user as JANE DOE, viewing a declaration for RM0002 (Importer) for BN123456789 - ABC Incorporated. Navigation links for Personal Profile, View mail (2), and Submit Documents are provided. A menu bar includes Home, Program Details, Financial Information, Applications, and Support. A 'Back to Overview' link is also present.

The main content area is titled 'Declaration - Duties and Taxes' and contains a table with the following data:

Importer	100501078 ABC Limited 1190 Avenue Canadiens-de-Montreal, Montreal, QC, H3B 0M7	Carrier Code at importation	4231	Port of unloading	0346- St-Jérôme
Type	AB - Confirming Form Declaration (final accounting) for goods released...	Cargo Control Number	HCGM1055500001	Office of release	0395- Montréal Main Long Room
Transaction No.	123456789	Mode of Transport	Marine	Release Date	Warehouse Number

Below this is a table for 'Declaration - Financial Summary' with the following data:

	Total value for duty	Customs duties	SIMA assessment	Excise tax	GST	Total
Previous Value	\$3000.00	\$300.00	-	\$300.00	\$540.00	\$4140.00
Corrected Value	\$2250.00	\$225.00	-	\$225.00	\$405.00	\$3105.00
Net Change	\$(750.00)	\$(75.00)	-	\$(75.00)	\$(135.00)	\$(1035.00)

At the bottom, there is a declaration checkbox: I declare the particulars of this document to be true, accurate and complete, followed by a Submit button.

CARM

Appeals

Conceptual system solution

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Advance Ruling List | Back | Save | Next

Advance Ruling 8000123456006

This dispute arises when there has been a decision made by the CBSA that results in the following:

- You disagree with the origin, tariff classification, value for duty or marking of imported goods
- You disagree with an advance ruling.

Request Type: Select the trade appeal request type to manage, then select next to proceed:	Select
Requests Regarding Decisions Made on the Origin, Tariff Classification, Value for Duty or Marking of Imported Goods (Other Than Goods Classified Under Tariff Items 9898.00.00 or 9899.00.00.)	<input type="checkbox"/>
Requests Regarding Advance Rulings on the Origin or Tariff Classification of Goods	<input type="checkbox"/>
Requests regarding decisions made on goods classified as prohibited or restricted under tariff item no. 9898.00.00 of the customs tariff, such as prohibited or restricted weapons or prohibited devices	<input type="checkbox"/>
Requests Regarding Decisions Made on Goods Classified Under Tariff Item no. 9899.00.00 of the Customs Tariff	<input type="checkbox"/>
Re-Determination or Review Under subsection 60(1) or 60(2) of the Customs Act	<input checked="" type="radio"/> 60(1)
	<input type="radio"/> 60(2)

Financial Security

Key features of the proposed future state design for the RPP program

The CARM Project is **only proposing changes to the Release Prior to Payment (RPP) program and associated financial security requirements.**

Financial security with risk-based approach

- The amount of financial security required for the RPP program will be established using a risk-based approach based on adherence to program obligations (i.e. on-time payment) and other factors may also be considered
- Importers in good standing on their account could see a reduction of financial security requirements needed to participate in the RPP program
- Approach in line with best practices from USA, Singapore and the UK
- Importers have a choice to post their own security or use a service provider to facilitate

Financial security can be called upon to cover debt to the CBSA

- Financial security will be calculated based on the previous average monthly amounts of duties and taxes
- Financial security may be called upon to cover debt to the CBSA which is on the importer account, including duties, taxes, re-assessments, administrative monetary penalties (AMPS) and other miscellaneous debt

Thank you!

For more information:

- Visit the [CARM CBSA website](#)
- Email: CBSA-ASFC_CARM.GCRA@cbsa-asfc.gc.ca